



CTI Supported Devices

Table E-1 provides information about CTI supported devices.

You can see the latest list of Cisco CTI Supported Devices at <http://developer.cisco.com/web/tapi/wikidocs>

Table legend:

✔: supported, ✘: not supported, NA: Not Applicable.

Table E-1 CTI Supported Device Matrix

| Device/Phone Model | SCCP | SIP | Comments |
|----------------------------|------|-----|--|
| Analog Phone | ✔ | ✘ | |
| Cisco 12 S | ✔ | ✘ | End of Software Maintenance Release 2001 |
| Cisco 12 SP | ✔ | ✘ | End of Software Maintenance Release 2001 |
| Cisco 12 SP+ | ✔ | ✘ | End of Software Maintenance Release 2001 |
| Cisco 30 SP+ | ✔ | ✘ | End of Software Maintenance Release 2001 |
| Cisco Unfied IP Phone 3911 | NA | NA | Not a CTI supported device |
| Cisco Unfied IP Phone 6901 | ✔ | ✘ | |
| Cisco Unfied IP Phone 6921 | ✔ | ✘ | |
| Cisco Unfied IP Phone 6941 | ✔ | ✘ | |
| Cisco Unfied IP Phone 6961 | ✔ | ✘ | |
| Cisco Unfied IP Phone 7902 | ✔ | ✘ | End of Software Maintenance Release 2007 |
| Cisco Unfied IP Phone 7905 | ✔ | ✘ | End of Software Maintenance Release 2007 |
| Cisco Unfied IP Phone 7906 | ✔ | ✔ | |

Table E-1 CTI Supported Device Matrix (continued)

| Device/Phone Model | SCCP | SIP | Comments |
|-------------------------------------|------|-----|---|
| Cisco Unified IP Phone 7910 | | | End of Software Maintenance Release 2007 |
| Cisco Unified IP Phone 7911 | | | |
| Cisco Unified IP Phone 7912 | | | End of Software Maintenance Release 2007 |
| Cisco Unified IP Phone 7914 Sidecar | | | |
| Cisco Unified IP Phone 7915 Sidecar | | | |
| Cisco Unified IP Phone 7916 Sidecar | | | |
| Cisco Unified IP Phone 7920 | | | End of Software Maintenance Release 2007 |
| Cisco Unified IP Phone 7921 | | | |
| Cisco Unified IP Phone 7925 | | | |
| Cisco Unified IP Phone 7931 | | | CTI supported only if rollover is disabled. Starting 7.1 this device is supported when corresponding role is added to user. |
| Cisco Unified IP Phone 7935 | | | End of Software Maintenance Release 2007 |
| Cisco Unified IP Phone 7936 | | | |
| Cisco Unified IP Phone 7937 | | | |
| Cisco Unified IP Phone 7940 | | | |
| Cisco Unified IP Phone 7941 | | | End of Software Maintenance Release 2010 |
| Cisco Unified IP Phone 7941G-GE | | | End of Software Maintenance Release 2009 |
| Cisco Unified IP Phone 7942 | | | |
| Cisco Unified IP Phone 7945 | | | |
| Cisco Unified IP Phone 7960 | | | |
| Cisco Unified IP Phone 7961 | | | |

Table E-1 CTI Supported Device Matrix (continued)

| Device/Phone Model | SCCP | SIP | Comments |
|-------------------------------------|------|-----|--|
| Cisco Unified IP Phone 7961G-GE | ✓ | ✓ | |
| Cisco Unified IP Phone 7962 | ✓ | ✓ | |
| Cisco Unified IP Phone 7965 | ✓ | ✓ | |
| Cisco Unified IP Phone 7970 | ✓ | ✓ | End of Software Maintenance Release 2009 |
| Cisco Unified IP Phone 7971 | ✓ | ✓ | End of Software Maintenance Release 2009 |
| Cisco Unified IP Phone 7975 | ✓ | ✓ | |
| Cisco Unified IP Phone 7985 | ✓ | ✗ | |
| Cisco Unified IP Phone 8961 | ✗ | ✓ | |
| Cisco Unified IP Phone 9951 | ✗ | ✓ | |
| Cisco Unified IP Phone 9971 | ✗ | ✓ | |
| Cisco ATA 186 | ✓ | ✗ | For details on the limitations of this device, see http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/4_1_3/developer/jtdevch1.html#wp1029269 |
| Cisco IP Communicator | ✓ | ✓ | |
| Cisco Unified Personal Communicator | NA | NA | |
| Cisco VGC Phone | ✓ | ✗ | |
| VG224 | NA | NA | Not a CTI supported device |
| VG248 | ✓ | ✗ | For details on the limitations of this device, see http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/4_1_3/developer/jtdevch1.html#wp1029269 |
| CTI Port | NA | NA | CTI supported virtual device that does not use SCCP or SIP. |
| CTI Route Point | NA | NA | CTI supported virtual device that does not use SCCP or SIP. |
| CTI Route Point (Pilot Point) | NA | NA | CTI supported virtual device that does not use SCCP or SIP. |
| ISDN BRI Phone | NA | NA | Not a CTI supported device |

