

Configuring the Night Time AA on SPA9000

Document ID: 108815

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Introduction How do I configure Night time Auto Attendant on SPA9000? **Related Information**

Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

Q. How do I configure Night time Auto Attendant on SPA9000?

A.

This article will show you how to configure the Night time Auto Attendant (AA) on SPA9000.

Configuring the Night Time AA on SPA9000

Step 1:

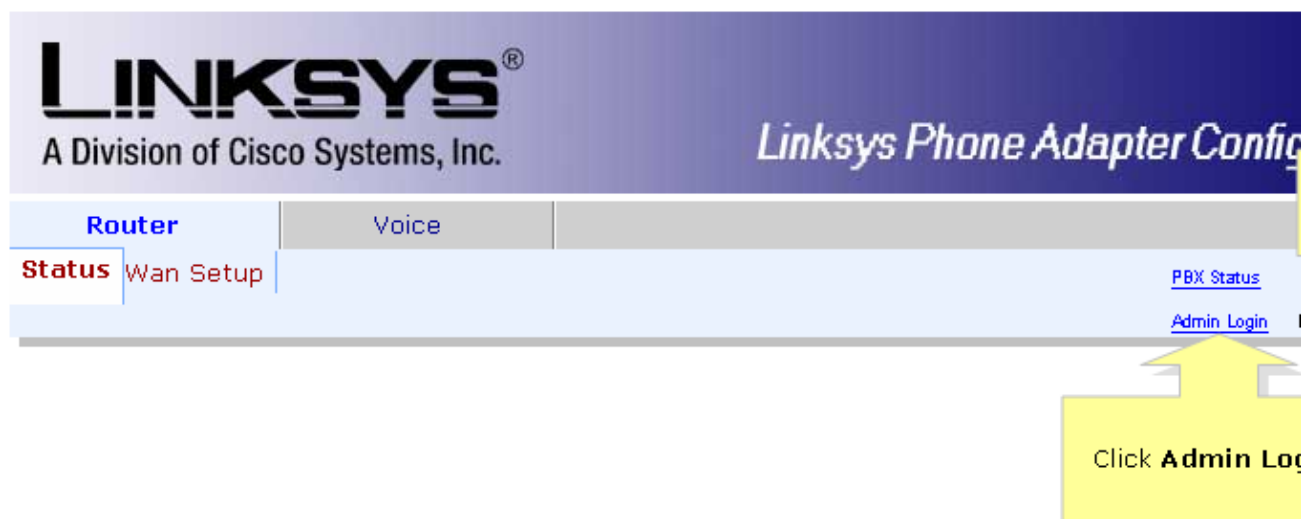
Create a night time Auto-Attendant (AA) by following the Auto-Attendant Quick Install Guide.

Step 2:

Access the SPA9000's web-based setup page. For instructions, click here.

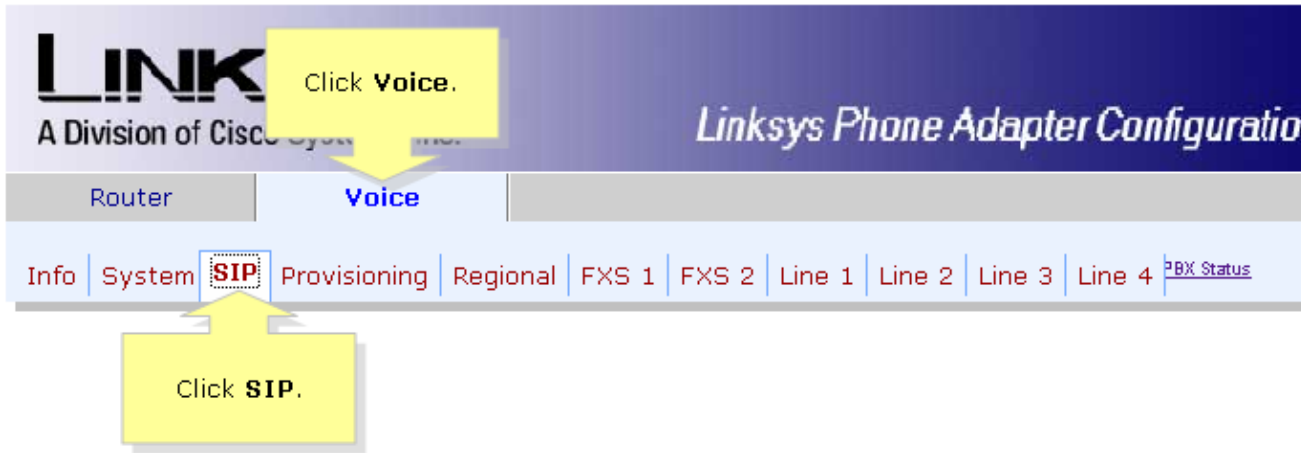
Step 3:

When the web-based setup page appears, click *Admin Login* then *advanced*.



Step 4:

Click *Voice* then *SIP*.



Step 5:

Change **Day Time** to desired preferred time of the user where:

start=hh:mm:ss;end=hh:mm:ss
 (hh for hours, mm for minutes, and ss for seconds)

Forexample, start=9:0:0;end=17:0:0 means the start time is 9 AM and the end time is 5 PM.
 The other hours (5 PM to 9 AM) are considered nighttime hours.

Auto Attendant Parameters

AA Dial Plan 1:	(10x xxx.)		
AA Dial Plan 2:	(<:10>x xxx.)		
AA script 1:	<aa><form id="dir" type="menu"><audio src="prompt1" bargein="T"/></form>		
AA script 2:			
AA script 3:			
DayTime AA:	yes	Day Time:	start=9:00:00;end=
DayTime AA Script:	1	DayTime Answer Delay:	12
NightTime AA:	no	NightTime AA Script:	1
NightTime Answer Delay:	12	Weekend/Holiday AA:	no
Weekends/Holidays:		Weekend/Holiday AA Script:	1
Weekend/Holiday Answer Delay:	0		

Step 6:

Click .

Step 7:

Click **Line 1** then look for **Contact list** and enter "aa"

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Router **Voice**

Info | System | SIP | Provisioning | Regional | FXS 1 | FXS 2 | **Line 1** | Line 2 | Line 3 | Line 4 | [PBX Status](#)

Line Enable: yes

Network Settings
SIP ToS/DiffServ Value: 0x68 SIP CoS Value: 3 [0-7]

SIP Settings
SIP Port: 5060 SIP 100REL Enable: no
Auth Resync-Reboot: yes SIP Proxy-Require:
SIP Remote-Party-ID: yes SIP Debug Option: none
Restrict Source IP: no Referor Bye Delay: 4
Refer Target Bye Delay: 0 Referee Bye Delay: 0
Refer-To Target Contact: no

Subscriber Information
Display Name: User ID:
Password: Use Auth ID: no
Auth ID: unlimited
Contact List: aa
Cfwd No Ans Delay: 20

Step 8:

Click .

Step 9:

Click **Regional**.

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Router **Voice**

Info | System | SIP | Provisioning | **Regional** | FXS 1 | FXS 2 | Line 1 | Line 2 | Line 3 | Line 4 | [PBX Status](#)

Step 10:

Change the **Time Zone** to GMT +08:00 (this is equal to Philippine time). IP phones will automatically reboot and obtain the same time zone.

Miscellaneous

Set Local Date (mm/dd):			
Time Zone:	GMT+08:00	Change Time Zone to GMT + 08:00.	
Daylight Saving Time Rule:	start=4/1/7;end=10/-1/7		
FXS Port Input Gain:	-3	FXS Port Output Gain:	-3
DTMF Playback Level:	-16	DTMF Playback Length:	.1
Detect ABCD:	yes	Playback ABCD:	yes
Caller ID Method:	Bellcore(N.Amer,China)	Caller ID FSK Standard:	bell 202
Feature Invocation Method:	Default		

Step 11:
Click **Info**.



Step 12:
Check the Current AA.

Auto Attendant Prompt Status

Prompt 1:	Default	Prompt 2:	Default
Prompt 3:	Default	Prompt 4:	Default
Prompt 5:	0 ms	Prompt 6:	0 ms
Prompt 7:	0 ms	Prompt 8:	0 ms
Prompt 9:	0 ms	Prompt 10:	0 ms
Space Remaining:	94500 ms	Current AA:	Nighttime

Step 13:

Click .

Related Information

- [Technical Support & Documentation – Cisco Systems](#)