

# Knowing the IP Address of the SPA400 and Accessing the SPA400 Web–Based Setup Page

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## Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

### **Q. How do I determine the IP address of the SPA400 and access the SPA400 web–based configuration page?**

**A.**

There are only two ways to determine the SPA400 IP address:

- Using the SPA9000 Setup Wizard
- By generating the DHCP client's table of the main router

#### *Using the SPA9000 Setup Wizard*

After running the preliminary section of the SPA9000 Setup Wizard, you will be asked to configure the SPA9000. Make sure you set "Using ITSP and PSTN" in step 1 section. Upon reaching step 3, you will be asked to identify the SPA400 MAC Address. Upon selecting the MAC Address of the SPA400, the SPA400 IP will show the current IP address of the said device. Note the IP address so that you can access the SPA400 web– based configuration setup page.

## Configure the SPA9000 PSTN Voice Service

Select one of the SPA400s to provide your SPA9000 PSTN voice service.

SPA400 MAC 000000000000

SPA400 IP 10.150.1.135

Admin Password admin

(Leave this field blank if no password is set)

This is the SPA400's IP address.

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### Using the Main DHCP Server of the Network

Another way of getting the SPA400's IP address is through the DHCP Client's table. Through this option, it will generate all the devices being given with a dynamic IP address including the SPA400. Try to look at the MAC Address indicated at the bottom part of the SPA400. Look at the list of DHCP clients of the router and see if which among the list matches the MAC you and its corresponding IP address. This will be used now to get through the SPA400 web-based configuration page.

### Accessing the SPA400's Web-Based Setup Page

After getting the IP address, you can use your browser and type the IP address of the SPA400. Under **User Name** enter "Admin" and leave the **Password** field blank ("Admin" is the default username of the SPA400). If you can't access the SPA400 page, turn off your personal firewalls and pop-up blockers.

## Related Information

- [Technical Support & Documentation – Cisco Systems](#)