



# Release Notes for the Cisco Click-to-Call Plug-in Integration with IBM Lotus Sametime

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**Revised: June 10, 2009**

These release notes describe requirements and caveats for the Cisco Click-to-Call plug-in integration with IBM Lotus Sametime. Before you install the Cisco Click-to-Call plug-in, we recommend that you review this document for information about issues that may affect your system.

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## Introduction

IBM Lotus Sametime can be integrated with IBM Lotus Notes to achieve the following:

- IBM Lotus Sametime displays in a pane within the IBM Lotus Notes client
- The native capabilities of IBM Lotus Sametime, as well as those exposed through plug-ins, can be accessed from within IBM Lotus Notes

These plug-ins include a plug-in to access Cisco Unity or Cisco Unity Connection voicemails, a plug-in for allowing click-to-call functionality, and a plug-in to launch a Cisco Unified MeetingPlace meeting from the buddy list or an instant message.

The Cisco Click-to-Call plug-in for IBM Lotus Sametime is the subject of these release notes. The Cisco Click-to-Call plug-in allows users to activate an audio call with another person via click-to-call functionality in the Sametime Instant Messaging client.



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# System Requirements

For this integration, ensure that you install and configure the following components:

- Cisco Unified Communications Manager—version 6.0(1) or a later release
- IBM Lotus Domino Server—version 7.0 or a later release
- IBM Sametime Server and Client—versions 7.5.1 and 8.0 are supported.

**Note**

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Version 8.0 of the IBM Sametime server is recommended as the optimum platform.

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- [Optional] IBM Lotus Notes—version 8.0.1 or a later release

## Important Notes

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## Joining Calls Across Clusters Fails

**Problem**

If you use version 7.5.1 of Sametime, you cannot join calls across clusters.

**Cause**

A call is active in Sametime. A user in the call creates a separate audio call with a user in another cluster. The "Join" softkey is used to join the calls.

**Solution**

No workaround exists. You must hang up the phone to end the call.

## Related Documentation

**Integration Guide for Configuring the Cisco Click-to-Call Plug-In with IBM Lotus Sametime:**

For documentation about this integration, see the following URL:

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cups/7\\_0/english/integration\\_notes/ibmstInt.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cups/7_0/english/integration_notes/ibmstInt.html)

**Cisco Click-to-Call Plug-In Compatibility Matrix:**

For documentation about supported and recommended configurations, see the following URL:

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cups/7\\_0/english/integration\\_notes/SametimeClickToCallPluginCompatibilityMatrix-2.pdf](http://www.cisco.com/en/US/docs/voice_ip_comm/cups/7_0/english/integration_notes/SametimeClickToCallPluginCompatibilityMatrix-2.pdf)

**Cisco Unified Communications Manager**

For Cisco Unified Communications Manager documentation, see the following URL:

[http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html)

**IBM Lotus Domino Server**

For information about installing or upgrading IBM Lotus Domino Server, see the following URL:

<http://www-128.ibm.com/developerworks/lotus/documentation/domino/>

**IBM Lotus Sametime**

- For information about installing and configuring Lotus Sametime, see the following URL:  
<http://www-128.ibm.com/developerworks/lotus/documentation/sametime/>
- For more user support information on Lotus Sametime, see the following URL:  
<http://www-1.ibm.com/support/docview.wss?rs=477&uid=swg21195515>

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