



APPENDIX **E**

CTI Supported Devices

Table E-1 provides information about CTI supported devices.

Table legend:



-  —Supported
-  —Not supported

Table E-1 CTI Supported Device Matrix





























| Device/Phone Model | SCCP | SIP | Comments |
|--------------------|---|---|----------------|
| Analog Phone |  |  | |
| Cisco 12 S |  |  | |
| Cisco 12 SP |  |  | |
| Cisco 12 SP |  |  | |
| Cisco 30 SP |  |  | |
| Cisco 30 VIP |  |  | |
| Cisco 3911 |  |  | |
| Cisco 7902 |  |  | |
| Cisco 7905 |  |  | |
| Cisco 7906 |  |  | |
| Cisco 7910 |  |  | |
| Cisco 7911 |  |  | |
| Cisco 7912 |  |  | |
| Cisco 7914 Sidecar |  |  | |
| Cisco 7915 Sidecar | — | — | Not yet tested |
| Cisco 7916 Sidecar | — | — | Not yet tested |

Table E-1 CTI Supported Device Matrix (continued)

| Device/Phone Model | SCCP | SIP | Comments |
|-------------------------------------|------|-----|--|
| Cisco 7920 | ✓ | ✗ | |
| Cisco 7921 | ✓ | ✗ | |
| Cisco 7931 | ✓ | ✗ | CTI supported only if rollover is disabled |
| Cisco 7935 | ✓ | ✗ | |
| Cisco 7936 | ✓ | ✗ | |
| Cisco 7937 | ✓ | ✗ | |
| Cisco 7940 | ✓ | ✗ | |
| Cisco 7941 | ✓ | ✓ | |
| Cisco 7941G-GE | ✓ | ✓ | |
| Cisco 7942 | ✓ | ✓ | |
| Cisco 7945 | ✓ | ✓ | |
| Cisco 7960 | ✓ | ✗ | |
| Cisco 7961 | ✓ | ✓ | |
| Cisco 7961G-GE | ✓ | ✓ | |
| Cisco 7962 | ✓ | ✓ | |
| Cisco 7965 | ✓ | ✓ | |
| Cisco 7970 | ✓ | ✓ | |
| Cisco 7971 | ✓ | ✓ | |
| Cisco 7975 | ✓ | ✓ | |
| Cisco 7985 | ✓ | ✗ | |
| Cisco ATA | ✓ | ✗ | |
| Cisco IP Communicator | ✓ | ✗ | CTI support when running in desktop mode depends on physical device; Softphone mode not yet tested |
| Cisco Unified Personal Communicator | ✗ | ✗ | |
| Cisco VGC Phone | ✓ | ✗ | |
| VG224 | ✗ | ✗ | Not a CTI supported device. |
| VG248 | ✓ | ✗ | |

Table E-1 *CTI Supported Device Matrix (continued)*

| Device/Phone Model | SCCP | SIP | Comments |
|-------------------------------|-------------|------------|--|
| CTI Port | — | — | CTI supported virtual device that does not use SCCP or SIP |
| CTI Route Point | — | — | CTI supported virtual device that does not use SCCP or SIP |
| CTI Route Point (Pilot Point) | — | — | CTI supported virtual device that does not use SCCP or SIP |
| ISDN BRI Phone | — | — | Not a CTI supported device |

