



CTI Supported Devices

Table E-1 provides information about CTI supported devices.

Table legend:

- —Supported
- —Not supported

Table E-1 CTI Supported Device Matrix

Device/Phone Model	SCCP	SIP	Comments
Analog Phone	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 12 S	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 12 SP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 12 SP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 30 SP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 30 VIP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 3911	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7902	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7905	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7906	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7910	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7911	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7912	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7914 Sidecar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7915 Sidecar	—	—	Not yet tested
Cisco 7916 Sidecar	—	—	Not yet tested
Cisco 7920	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Cisco 7921	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Table E-1 CTI Supported Device Matrix (continued)

Device/Phone Model	SCCP	SIP	Comments
Cisco 7931	✓	✗	CTI supported only if rollover is disabled
Cisco 7935	✓	✗	
Cisco 7936	✓	✗	
Cisco 7937	✓	✗	
Cisco 7940	✓	✗	
Cisco 7941	✓	✓	
Cisco 7941G-GE	✓	✓	
Cisco 7942	✓	✓	
Cisco 7945	✓	✓	
Cisco 7960	✓	✗	
Cisco 7961	✓	✓	
Cisco 7961G-GE	✓	✓	
Cisco 7962	✓	✓	
Cisco 7965	✓	✓	
Cisco 7970	✓	✓	
Cisco 7971	✓	✓	
Cisco 7975	✓	✓	
Cisco 7985	✓	✗	
Cisco ATA	✓	✗	
Cisco IP Communicator	✓	✗	CTI support when running in desktop mode depends on physical device; Softphone mode not yet tested
Cisco Unified Personal Communicator	✗	✗	
Cisco VGC Phone	✓	✗	
VG224	✗	✗	Not a CTI supported device.
VG248	✓	✗	
CTI Port	—	—	CTI supported virtual device that does not use SCCP or SIP
CTI Route Point	—	—	CTI supported virtual device that does not use SCCP or SIP

Table E-1 *CTI Supported Device Matrix (continued)*

Device/Phone Model	SCCP	SIP	Comments
CTI Route Point (Pilot Point)	—	—	CTI supported virtual device that does not use SCCP or SIP
ISDN BRI Phone	—	—	Not a CTI supported device

