



User Locales for Tool for Auto-Registered Phones Support

Administrators can specify the languages for TAPs voice prompts by using the User Locales for TAPS option. You can configure user prompts for TAPS in several languages. Make sure that the Cisco Unified Communications Manager Locale Installer is installed on every Cisco Unified Communications Manager and Cisco CRS server in the cluster.

Using the locale installer ensures that you have the latest translated text, translated voice prompts, country-specific phone tones, and country-specific gateways tones that are available for the phones. For more information on the Cisco Unified Communications Manager Locale Installer, refer to the specific locale installer documentation.



Note

You have to select at least one user locale for TAPS to work.

Setting the User Locales for Tool for Auto-Registered Phones Support

Use the following procedures to add or remove languages for TAPS prompts:

- [Adding Languages for Tool for Auto-Registered Phones Support Prompts, page 66-1](#)
- [Removing Languages for Tool for Auto-Registered Phones Support Prompts, page 66-2](#)

Adding Languages for Tool for Auto-Registered Phones Support Prompts

To set the languages for TAPS prompts, use the following procedure.

Procedure

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- Step 1** In the Cisco Unified Communications Manager Administration window, choose **Bulk Administration > TAPS > User Locales for TAPS**. The User Locales Configuration window displays.
- Step 2** In the User Locales list box, which is the list of languages that are installed on Cisco Unified Communications Manager, choose the languages that you want to use for user prompts. Click the arrow to move the chosen language to the Selected User Locales list box.

You can choose as many languages as you need for user prompts and move them to the Selected User Locales list box.

**Note**

The order of the locales in the Locales pane does not matter, because the user sets his preference for the language for support prompts on his phone. All the languages that you add to the Locales pane are offered as options to the user.

Step 3 After you have chosen the languages for user prompts, to create a job, click **Save**.

**Note**

For detailed steps for on installing Locales, refer to the Software Installation/upgrade section of the *Cisco Unified Communications Manager Administration Guide*.

Step 4 Use the Job Scheduler option in the Bulk Administration main menu to schedule and/or activate this job. For more information on jobs, see the [Chapter 67, “Scheduling Jobs.”](#) For information on log files, see [“BAT Log Files” section on page 68-3.](#)

Additional Topics

See the [“Related Topics” section on page 66-3.](#)

Removing Languages for Tool for Auto-Registered Phones Support Prompts

To remove the languages for TAPS prompts, use the following procedure.

Procedure

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- Step 1** Choose **Bulk Administration > TAPS > User Locales for TAPS**. The Select User Locales window displays. The User Locales Configuration window displays.
- Step 2** In the Selected User Locales list box, which is the list of languages that is chosen for user prompts, choose the language that you want to remove.
- Step 3** Click the arrow to move the chosen language to the User Locales list box.
You can choose one or many languages from user prompts and move them to the User Locales list box.
- Step 4** Click **Save**. A status message indicates that the update is complete.
- Step 5** To return to the TAPS Options window, click **Back**.
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Additional Topics

See the [“Related Topics” section on page 66-3.](#)

Tool for Auto-Registered Phones Support Information for End Users

To configure your new phone, use this procedure.

Procedure

Step 1 Plug the phone into a port.

The phone automatically registers and displays a number.



Note It takes around 20-25 seconds for downloading phone profile and making necessary updates in first node and directory.

Step 2 Dial the CTI Route Point number provided by your system administrator and follow the prompts.

Step 3 Dial the TAPS extension that your system administrator provided.

Step 4 A voice prompts you to choose the language that you want to use. Choose appropriately.

Step 5 Dial your personal extension number, that your system administrator provided, followed by #.



Note You may be instructed to enter the complete telephone number (including area code).

Step 6 To confirm, enter your personal extension number again, followed by #.
You will receive confirmation prompt.

Step 7 Hang up the phone.

The phone resets and displays your extension number.

If you experience any problems, contact your system administrator.

Additional Topics

See the [“Related Topics” section on page 66-3](#).

Related Topics

- [Setting the User Locales for Tool for Auto-Registered Phones Support, page 66-1](#)
- [Tool for Auto-Registered Phones Support Information for End Users, page 66-3](#)
- [Installing TAPS, page 65-4](#)
- [Uninstalling TAPS, page 65-5](#)
- [Activating TAPS Service, page 65-6](#)
- [Starting/Stopping/Restarting TAPS, page 65-6](#)
- [Setting TAPS Options, page 65-7](#)
- [Setting Secure Directory Numbers, page 65-8](#)

