



CHAPTER 54

Deleting Call Pickup Groups

You can delete Call pickup groups by creating a query to locate the pickup group records you want to delete.

Deleting Call Pickup Groups

Use the following procedure to delete call pickup groups.

Procedure

- Step 1** In BAT, choose **Bulk Administration > Call Pickup Group > Delete Call Pickup Groups**. The Find and List Call Pickup Groups window displays.
- Step 2** In first Find Call Pickup Groups where drop-down list box, choose from the following options:
- Pickup Group Number
 - Pickup Group Name
 - Partition
- Step 3** From the second Find Call Pickup Groups where drop-down list box, choose one of the following criteria:
- begins with
 - contains
 - is exactly
 - ends with
 - is empty
 - is not empty
- Step 4** Specify the appropriate search text, if applicable.
- Step 5** To add multiple filters, check the Search Within Results check box and select, **AND** or **OR**. To further define your query, repeat [Step 2](#) through [Step 4](#).
- Step 6** To add the defined filter to the query, click **Find**.
- Step 7** In the Job Information area, enter the Job description.
- Step 8** Click the Run Immediately radio button to delete pickup groups immediately or, click Run Later to delete at a later time.

Step 9 Click **Submit** to create a job for deleting pickup groups.

**Note**

If you do not enter any information in the query text box, the system creates a job for deleting all pickup group records.

**Caution**

Confirm that you want to delete all the pickup groups displayed in the result set by browsing the entire set of results, before submitting a job for deleting call pickup groups.

Step 10 Use the Job Scheduler option in the Bulk Administration main menu to schedule and/or activate this job. For more information on jobs, see the [Chapter 66, “Scheduling Jobs.”](#) For information on log files, see “[BAT Log Files](#)” section on page 66-3.

Related Topics

- [Important BAT Considerations, page 53-1](#)
- [Creating a CSV File by Using BAT.xlt, page 53-2](#)
- [Using a Text Editor to Create the CSV Data File for Call Pickup Groups, page 53-3](#)
- [Editing an Existing Call Pickup Group CSV File, page 53-3](#)
- [Call Pickup Group CSV File Settings, page 53-4](#)
- [Using BAT to Update the Cisco Unified Communications Manager Database, page 53-4](#)
- [BAT Settings for Updating the Cisco Unified Communications Manager Database, page 53-5](#)