



## Deleting Assistants

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When you delete Unified CM Assistant assistants, Cisco Unified Communications Manager maintains information on the assistant as a user in the directory. For example, Assistant *thudson* is assigned to two managers, *hart* and *dstewart*. You can disassociate *thudson* from both managers by deleting *thudson* as an assistant in the Cisco Unified Communications Manager database. The directory still shows *thudson* as a user.

## Deleting Assistants from Cisco Unified Communications Manager

You have two ways for locating existing records to delete:

- [Using Query to Delete Assistants Associations, page 32-1](#)
- [Using a Custom File to Delete Assistant Associations, page 32-2.](#)

### Using Query to Delete Assistants Associations

To delete assistants from their associations with managers from Cisco Unified Communications Manager directory, use this procedure.

#### Procedure

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**Step 1** Choose **BAT Administration > Managers/Assistants > Delete Assistants > Query**. The Delete Assistants Configuration window displays.

**Step 2** From the first Find Assistants where drop-down list box, choose one of the following criteria:

- User ID
- First Name
- Middle Name
- Last Name
- Department

From the second Find Assistants where drop-down list box, choose one of the following criteria:

- begins with

- contains
- is exactly
- ends with
- is empty
- is not empty

**Step 3** Specify the appropriate search text, if applicable.



**Tip**

To find all assistants that are registered in the database, click **Find** without entering any search text.



**Note**

To choose assistants from more than one department, enter multiple departments in this field. For example, to choose managers from departments 12 and 24, enter **12, 24** in the third box instead of performing two operations.

**Step 4** To further define your query and to add multiple filters, check the Search Within Results check box, choose **AND** or **OR** from the drop-down box, and repeat Steps 2 and 3.

**Step 5** Click **Find**.

A list of discovered assistants displays by

- User ID
- First Name
- Middle Name
- Last Name
- Department

**Step 6** In the Job Information area, enter the Job description.

**Step 7** To delete assistants immediately, click the Run Immediately radio button. Click Run Later to delete assistants at a later time.

**Step 8** Click **Submit** to create a job for deleting assistants.

**Step 9** To schedule and/or activate this job, use the Job Scheduler option in the Bulk Administration main menu.

For more information on jobs, see the [Chapter 66, “Scheduling Jobs.”](#)

For information on log files, see [“BAT Log Files” section on page 66-3.](#)

**Additional Topics**

See the [“Related Topics” section on page 32-3.](#)

## Using a Custom File to Delete Assistant Associations

You can create a custom file by using a text editor to locate assistant associations that you want to delete.

**Before You Begin**

1. Create a text file that lists user ID for assistants that you want to delete, putting each on a separate line.
2. Upload the custom file to the first node of Cisco Unified Communications Manager server. See the [“Uploading a File” section on page 2-3](#).

To delete assistants associations by using a custom file, use the following procedure.



**Note** Do not use the insert or export transaction files that are created with bat.xlt for the delete transaction. Instead, you must create a custom file with details of the assistant association records that need to be deleted. Use only this file for the delete transaction. In this custom delete file, you do not need a header, and you can enter values for assistant ID.

**Procedure**

- Step 1** Choose **BAT Administration > Managers/Assistants > Delete Assistants > Custom File**. The Delete Assistants Configuration window displays.
- Step 2** In Select Assistants where field, keep the identifier, **User ID**.
- Step 3** In the second field, in Custom File drop-down list box, choose the name of the custom file that you created for this transaction.
- Step 4** Click **Find**.  
The list of discovered assistants displays.
- Step 5** In the Job Information area, enter the Job description.
- Step 6** To delete assistants immediately, click the Run Immediately radio button. Click Run Later to delete assistants at a later time.
- Step 7** To create a job for deleting assistants, click **Submit**.
- Step 8** To schedule and/or activate this job, use the Job Scheduler option in the Bulk Administration main menu.  
For more information on jobs, see the [Chapter 66, “Scheduling Jobs.”](#)  
For information on log files, see [“BAT Log Files” section on page 66-3](#).

**Additional Topics**

See the [“Related Topics” section on page 32-3](#).

## Related Topics

- [Deleting Assistants from Cisco Unified Communications Manager, page 32-1](#)
- [Deleting Assistants from Cisco Unified Communications Manager, page 32-1](#)

