



## Working with Licenses

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The Cisco Unified Presence Server (CUPS), a critical component for delivering the full value of a Cisco Unified Communications environment, collects information about user availability. Using this information, applications such as Cisco Unified Personal Communicator (CUPC) and Cisco Unified CallManager can improve productivity by determining the most effective way for collaborative communication.

You can use the CUPS menu in BAT to update and export licenses of all CUPS and CUPC users.



Note

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You can also use BAT for the bulk license capability assignment for CUPS and CUPC using Update CUPS/CUPC Users menu.

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## Using the CUPS Menu

This section describes the CUPS menu in BAT and details its use to update and export the CUPS and CUPC users.

New additions to the Bulk Administration menu under CUPS include the following two items:

- **Export CUPS/CUPC Users** — Bulk Administration>CUPS>Export CUPS/CUPC Users
- **Update CUPS/CUPC Users** — Bulk Administration>CUPS>Update CUPS/CUPC Users

## Export CUPS/CUPC Users

You can use the Export Users Query window to obtain the current license information about all users for CUPS and CUPC.



Note

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No option currently exists to select a subset of CUPS users; all CUPS users in the system get exported to file.

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Use the following steps to Export licenses:

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- Step 1** Navigate to the Export Users Query window.
- Step 2** To view the basic user information and their license status, click Find.
- Step 3** To view the Export window for CUPS/CUPC, click Next.

- Step 4** Specify the file name to be exported and click Submit to start the BAT job.
- Step 5** Go to the Job Scheduler window to view the status of the BAT job that is submitted.



**Note** After the job is completed, you can go to the Upload/Download Files window to download the exported .csv file.

## Update CUPS/CUPC Users

Use the following steps to add/change the license:

- Step 1** Use the Upload/Download Files window to upload the csv file.



**Note** You must ensure that you select the correct BAT target and transaction type while uploading the csv file.

- Step 2** Navigate to the Update CUPS window, select the csv file that is uploaded, and submit the job.



**Note** You can choose to run the job immediately or later by clicking the respective radio button. If you choose Run Later, you need to use the Job Scheduler window to schedule and activate this job.

- Step 3** Use the Job Scheduler window to monitor the progress of the BAT job that is submitted.



**Note** Refer to the *Cisco Unified CallManager Bulk Administration Guide 5.0(4)* for detailed information on the rest of the BAT features.