



## Using User Device Profile Export

You can choose between two file format names when you are exporting user device profile records:

- All User Device Profile Details: To export all the line attributes, services and User IDs that are associated with the user device profile.
- Specific User Device Profile Details: To export a limited set of details that are associated with the user device profile

### All User Device Profile Details Format

For phones that have different line configurations, such as multiple partitions or calling search spaces, use the All User Device Profile Details format.

[Table 39-1](#) lists the fields that are exported when you choose the All User Device Profile Details file format.

**Table 39-1** Exported Fields in the All User Device Profile Details File Format

Field Types	Exported Fields
Device Fields	User Device Profile Name, Description, Device Pool, Calling Search Space, AAR Calling Search Space, Media Resource Group List, User Hold Audio Service, Network Hold Audio Source, Login User ID, User Locale, Network Locale, Phone Button Template, Expansion Module Type I, Expansion Module Type II, Softkey Template, Phone Load Name, Module 1 Load Name, Module 2 Load Name, MLPP Indication, MLPP Preemption, MLPP Domain
Model Specific Device Fields	Information, Directory, Messages, Services, Authentication Server, Proxy Server, Idle, Idle Timer, Enable Extension Mobility, Logout Profile, Login User ID, Login Time, Logout Time

**Table 39-1** Exported Fields in the All User Device Profile Details File Format

Field Types	Exported Fields
Line Fields	Directory Number, Partition, Voice Mail Profile, Line CSS, AAR Group, Line User Hold Audio Source, Line Network Hold Audio Source, Auto Answer, Forward All to Voice Mail, Forward All Destination, Forward All CSS, Forward Busy External to Voice Mail, Forward Busy External Destination, Forward Busy External CSS, Forward No Answer External to Voice Mail, Forward No Answer External Destination, Forward No Answer External CSS, Forward On Failure to Voice Mail, Forward On Failure Destination, Forward on Failure CSS, Call pickup group, Forward Busy Internal to Voice Mail, Forward Busy Internal Destination, Forward Busy Internal CSS, Forward No Answer Internal to Voice Mail, Forward No Answer Internal Destination, Forward No Answer Internal CSS, Forward No Call Coverage External to Voice Mail, Forward No Call Coverage External Destination, Forward No Call Coverage External CSS, Forward No Call Coverage Internal to Voice Mail, Forward No Call Coverage Internal Destination, Forward No Call Coverage Internal CSS, Display, External Phone Number Mask, Message Waiting Lamp Policy, Ring Setting When Idle, Line Text Label, Ring Setting When Active, No Answer Ring Duration, MLPP Target Destination, MLPP Calling Search Space, MLPP No Answer Ring Duration, Max Num Calls, Busy Trigger, Call Info Display Mask, Alerting Name
User Fields	User ID
Speed Dials	Speed Dial Number, Speed Dial Label
Services	Service Name, Subscribed Service Name, Parameter Name, Parameter Value

## Specific User Device Profile Format

To export a limited set of details that are associated with the user device profile, use the Default User Device Profile format. You can choose specific query options to customize the export file.

[Table 39-2](#) lists the fields that can be exported when you choose the Default User Device Profile format. For more information about related procedures, see the [“Related Topics” section on page 39-4](#)

**Table 39-2** Exported Fields in the Default User Device Profile File Format

Field Types	Exported Fields
Device Fields	MAC Address, Description, Login User ID
Line Fields	Directory Number,Display,Line Text Label,Forward Busy External,Forward Busy Internal,Forward No Answer External,Forward No Answer Internal,Forward No Coverage External,Forward No Coverage Internal,Call pickup group
Speed Dials	Speed Dials

**Additional Information**

See the [“Related Topics” section on page 39-4](#).

## Exporting User Device Profile Records

To export user device profiles from Cisco Unified CallManager, use this procedure.

**Procedure**

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- Step 1** Choose one of the following options:
- **Bulk Administration > User Device Profiles > Export User Device Profiles > Specific Details.** The Export User Device Profiles Query window displays.
  - **Bulk Administration > User Device Profiles > Export User Device Profiles > All Details.** The Export User Device Profiles Configuration window displays.
- Step 2** For **All Details** option, choose the type of device or specific model from the Device Type drop-down list box. Skip to [Step 4](#).
- Step 3** For **Specific Details** option, you can customize the export file and set any of the following detail options:
- a. Choose Device Type and Device Protocol from the drop-down list boxes.
  - b. In the first Find a User Device Profile drop-down list box, choose from the following options:
    - Profile Name
    - Profile Description
  - c. In the second drop-down list box, choose from the following options:
    - begins with
    - contains
    - is exactly
    - ends with
    - is empty
    - is not empty
  - d. In the search field box, enter the value that you want to locate, such as a specific profile name or profile description.

- e. You can click the Search Within Results check box and choose **AND** or **OR** to add multiple filters and repeat **b.** through **d.** to further define your query.
  - f. Click **Find**. The search results display.
  - g. Click **Next**.
  - h. Choose file format from the File Format drop-down list box.
- Step 4** In the File Name field, enter the file name that you want to use.
- Step 5** In the Job Information area, enter the Job description.
- Step 6** Click the Run Immediately radio button to export user device profiles immediately or, click Run Later to export at a later time.
- Step 7** Click **Submit** to create a job for exporting user device profiles.
- Step 8** Use the Job Scheduler option in the Bulk Administration main menu to schedule and/or activate this job.
- For more information on jobs, see the [Chapter 52, “Scheduling Jobs.”](#)
- For information on log files, see [“BAT Log Files” section on page 57-17.](#)
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#### Additional Information

See the [“Related Topics” section on page 39-4.](#)

## Related Topics

- [Specific User Device Profile Format, page 39-2](#)
- [All User Device Profile Details Format, page 39-1](#)
- [Exporting User Device Profile Records, page 39-3](#)
- [Scheduling Jobs, page 52-1](#)
- [BAT Log Files, page 57-17](#)