



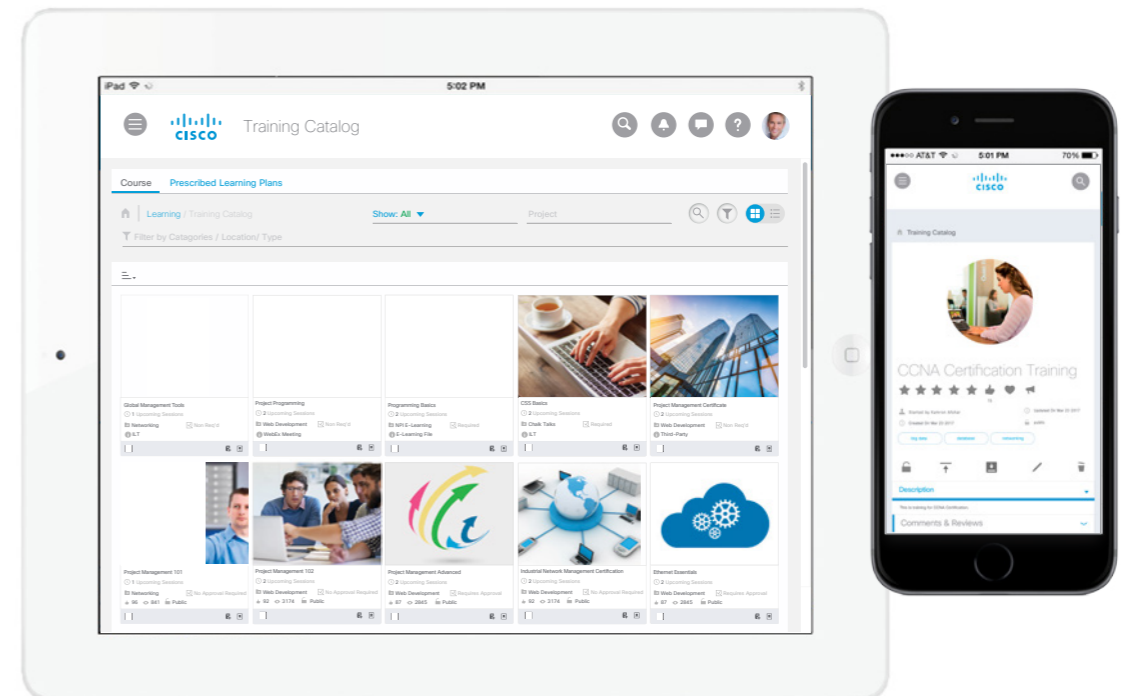
Cisco Collaborative Knowledge: Learning Management System

Today, companies in all industries operate in highly competitive business environments. As technologies and businesses evolve and organizations create new business models, solutions, and services to address the needs of the digital economy, a skilled workforce is crucial for driving innovation.

Research shows that organizations that invest heavily in training and development outperform their peers in almost every industry segment.¹ With “high-impact” learning organizations delivering 30 percent higher levels of customer service and similar performance in innovation, it’s no wonder that learning and talent development are top of mind for business leaders today.

Imagine if you could...

- Engage employees in continuous learning and knowledge-sharing every day to strategically differentiate your business
- Reimagine the learning experience with new digital tools and technologies that increase time-to-competency and employee engagement
- Personalize the digital learning experience so employees are empowered with the tools they need to understand and address their unique knowledge strengths and gaps



Overview

With Cisco Collaborative Knowledge, your organization can:

Catalyze learning and development as a strategic lever for a competitive edge. In many ways, skills are the new economic currency. With Cisco Collaborative Knowledge, your employees have access to learning when and where they need it to build new capabilities or deepen existing skills.

Empower your workforce with easy-to-use, consumer-like digital learning technologies. With Cisco Collaborative Knowledge, everyone in your organization has access to learning in real time. By blending formal learning with collaborative learning and gamification, Cisco Collaborative Knowledge allows learners to collaborate, connect, and share knowledge safely and securely behind firewalls.

Personalize learning to build strengths and close knowledge gaps. With Cisco Collaborative Knowledge, employees can assess their own knowledge strengths and gaps. With this information, they can develop customized learning paths that mutually support career development and organizational goals.



Features and Benefits

The Cisco Collaborative Knowledge Learning Management System features and benefits include:

Features	Business Benefits
Personalized, digital learning experience	Tailors learning to the needs of multigenerational audiences.
Formal and informal learning opportunities	Optimizes the learning experience by offering a blend of collaborative learning and formal training.
Training Catalog	Learners can participate in formal, informal, or prescribed learning. Course options include instructor-led training, URL-based e-Learning, and WebEx/virtual courses, and quiz/assessments.
Learning plans and reporting	Customized or prescribed learning plans can be created that allow individuals to develop new skills or deepen existing ones. Simplified reporting shows learning completed, in progress, or slated for a future date.
Learning communities	Creates communities to support knowledge-sharing and learning. Once a community is created, it serves as the container for all authored content, including blogs and discussion threads. Community searches are conducted by name, tag, type, or attribute. Three types of communities are offered: public, private, and hidden.
Knowledge Center	Stores and centralizes learning materials. Provides access to best practices enterprise-wide.
Catalog management	Provides solid catalog management service. APIs and import utilities provide ability to import Catalog through a file upload.
Automated registration and roster administration	Simplifies the registration process for administrators and instructors. Through roster management, an instructor can indicate course completion for a student, allowing managers to verify course attendance and completion.
Resource management	Enables administrators to book facilities, manage facilities, and manage locations.
SCORM- and AICC-compliant courses	Customize your library with Cisco, partner and thirty-party SCORM standards-based compliant learning.
Training delivered anytime, anywhere, on any device	Makes learning easy and simple for mobile and remote employees.
Built-in learning management system analytics	Tracks data on learning, registrations, and course completions.
Third-party learning content partners	Supports Cisco and third party content providers.
Mobility	Enables access to profiles, presence, knowledge, communities, learning, and more on mobile devices. Data is asynchronous and accessible online or offline.
Unified collaboration and communication tools	Incorporates Cisco WebEx® meeting technology. Cisco Jabber® provides one-click instant messaging (IM) activation and user presence display.



How It Works

Formal and informal learning and development is standardized across the organization through a centralized learning management system. On the front end, the system houses the Training Catalog, My Enrollments, Shared Learning, and Learning Plans. Learners can browse course offerings, register for courses through the Training Catalog, create personalized learning plans to support career and development goals, and participate in assessments and shared learning opportunities.

On the administrative side, administrators can create courses to populate the Training Catalog. Courses can be managed by scheduled sessions, date, time, duration, instructor, and location. Unscheduled events can also be managed at any time and from any location.

Communities enables real-time informal learning through discussion forums, blogs and crowdsourcing for a well-rounded learning experience.

Why Cisco?

A globally recognized leader in networking, communications, and cloud technology, Cisco is committed to providing you with the highest levels of enterprise-grade cloud security, performance, and reliability to move your business forward.

Learning and knowledge-sharing have become business-critical for developing new skills, improving leadership capabilities, and enhancing employee engagement. As you assess your current learning environment, let Cisco Collaborative Knowledge help you reimagine learning for competitive advantage.

How can I get started?

To learn how you can build a smarter, more agile, and higher-performing organization, visit collaborativeknowledge.cisco.com.

The screenshot displays the Cisco Learning Plans interface. At the top, there is a navigation bar with the Cisco logo, the text 'Learning Plans', and several utility icons (search, notifications, chat, help, and user profile). Below this, the main content area features a course card for 'IT Training WebEx Course 2'. The card includes a course image, a star rating, and a thumbs-up icon. Text on the card states 'This Course Requires Manager Approval' and 'Category: IT Training'. Below the category, there are several status indicators: 'No Prescribed Date', 'No Completion Goal Date', 'Not Enrolled', 'No', and '0 Likes 5 views'. A brief description follows: 'This IT Training course will guide you through the steps needed to become a IT Technician level 2. This course will expand on the tools, and processes needed to create an advanced network.'

Underneath the course card is a section titled 'Upcoming Sessions'. It contains two session cards, both for 'IT Training WebEx Course 2'. Each card lists the following details: City: No city, Facility: No facility, Start Date: Dec 14 2017 01:00:00, End Date: Dec 15 2017 09:00:00, Instructor: Carlo, Duration: 0, and a 'Show Participants' checkbox. Each session card has an 'Enroll' button.

Below the sessions is a 'Recent Participants' section, which displays five profile cards for users: Katelyn Jones (IT Engineer, Raleigh, NC), David Ho (Front End Developer, San Jose, CA), Jorge Morgan (Business Analyst, Austin, TX), Samantha Patterson (IT SR Director, San Jose, CA), and Benjamin Wilson (Creative Director, San Jose, CA). Each profile card includes a name, title, location, and contact information.

At the bottom of the interface, there is a 'Comments & Reviews' section with a right-pointing arrow.

Participate in live courses via WebEx.

Source: 'Bersin, Josh, "Spending on Corporate Training Soars, Employee Capabilities Now a Priority," Forbes, September 4, 2014