



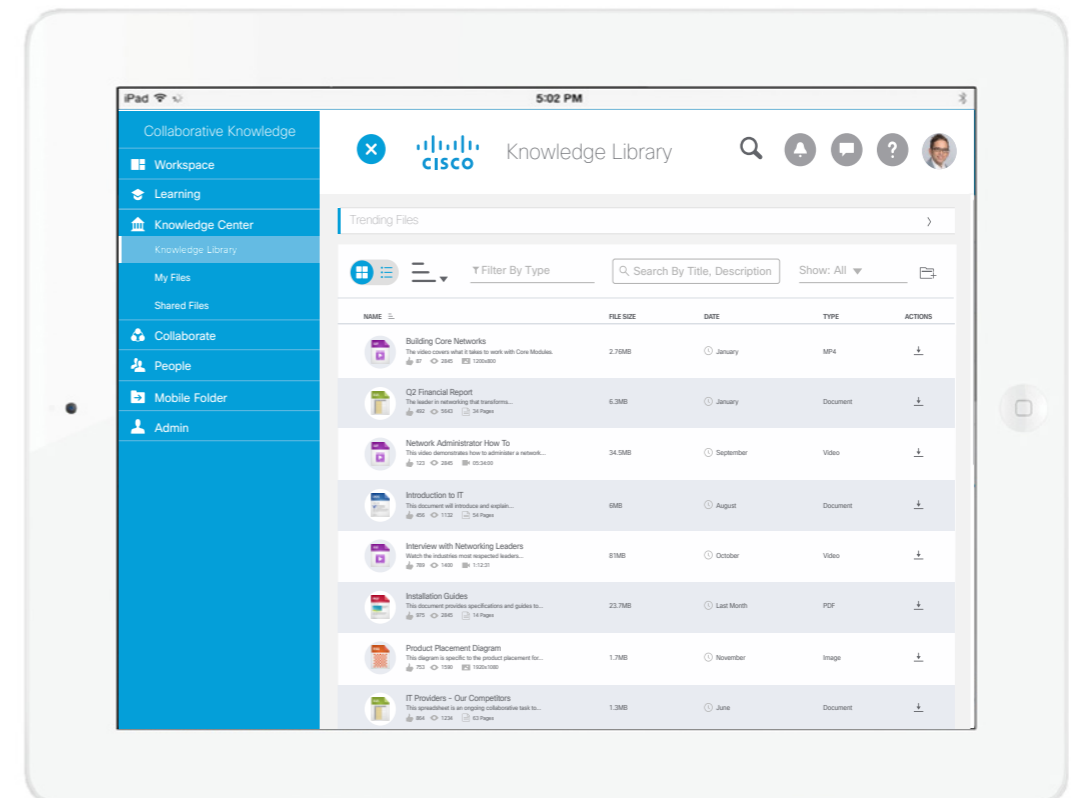
Cisco Collaborative Knowledge: Knowledge Center

With employees averaging a new job every 2.5 years, organizations simply can't afford to lose the intellectual capital, best practices, and insights employees acquire over the course of their careers. To address this challenge, many organizations have begun turning to knowledge management systems to centralize and organize collective intelligence from across the enterprise. For an organization with multiple disparate repositories, the payoffs can be huge.

To optimize productivity gains across the organization, Cisco Collaborative Knowledge incorporates Knowledge Center, an enterprise-wide digital library that can expedite storing, searching, and the retrieval of content on a personal, shared or enterprise level.

Imagine if you could...

- Place knowledge at employee fingertips so employees spend more time delighting customers and less time looking for important information.
- Host digital resources in one central, enterprise-wide library that everyone can access for knowledge and learning.
- Customize and highlight documents so you can find important information fast.



Overview.

With Cisco Collaborative Knowledge, your organization can accomplish the following:

Improve access to institutional knowledge assets across the organization. With a central, dynamic enterprise digital library, everyone can search, retrieve, and share knowledge securely, anytime, anywhere from multiple devices. Moreover, if an employee leaves the organization, their documents are still accessible through the library.

Centralize digital resources in one convenient location. Instead of distributing digital assets to multiple repositories, why not centralize access to knowledge and learning? When information is accessed, your workforce can spend less time searching, and more time learning, analyzing, and applying important insights to innovate new solutions and improve the customer experience.





Features and Benefits.

Knowledge Center features and benefits include the following:

Features	Business Benefits
Knowledge Center provides direct access to the Knowledge Library, My Files, and Files Shared With Me.	Preserves organizational intelligence and best practices in one dynamic, enterprise-wide library.
Users can upload, download, store, and read documents in the Knowledge Center.	Knowledge Center supports a broad range of structured and unstructured content, including docx, PPT, video, e-pub, PDF, and more.
Content is accessed on a permissions-only basis.	Administrators manage the Knowledge Library content; content is accessible by authorized parties anytime, anywhere on a variety of mobile devices.
Knowledge asset search	Can perform a search on a given topic. For each asset, the system displays the title, date, creator, and description. Social features show the number of likes, follows, and favorites, as well as the rating for a particular asset.
My Files folder	Create and store personal content in your own library in the cloud. Search by title, description, or tags. Filter by All, My Likes, My Favorites, or Followed by Me. View documents by name, size, date modified, date uploaded, and tags.
Shared Files folder	Easily view documents shared by other users. Filter by document type, or perform searches by title, description, or tag.





Cisco Cloud Technology.

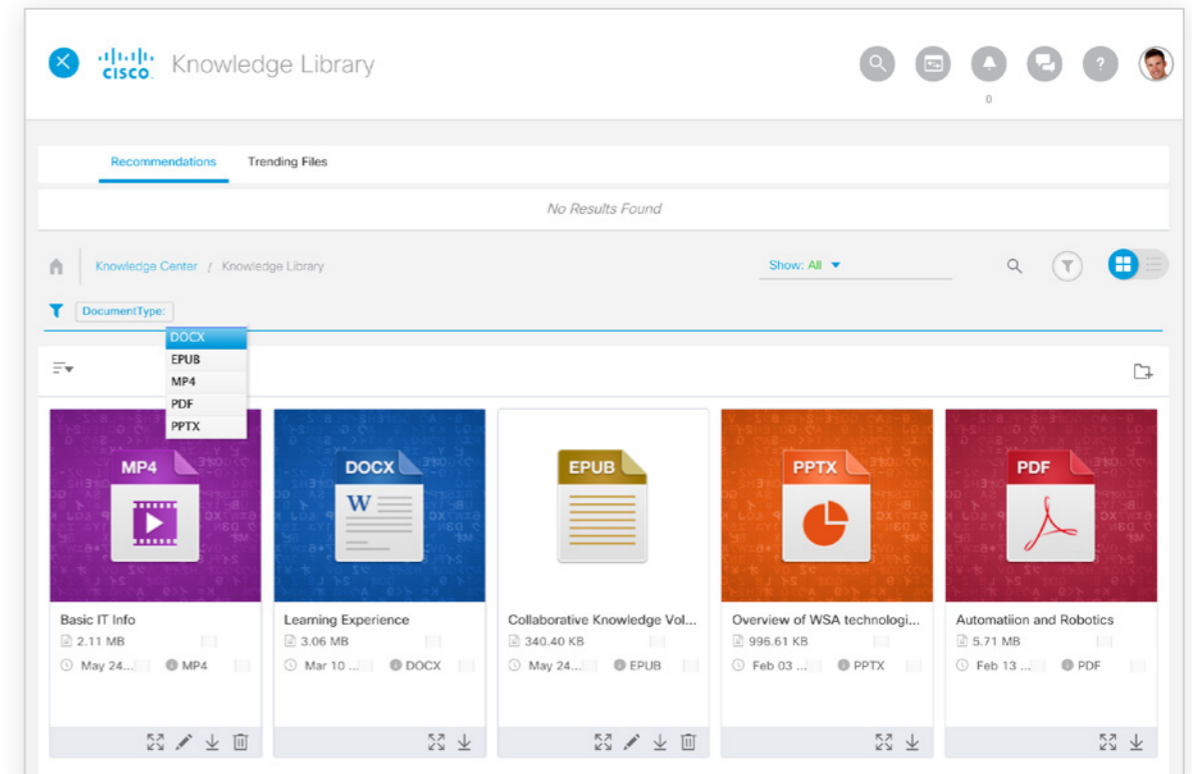
With Cisco Collaborative Knowledge, organizations benefit from a highly scalable, best-in-class digital workplace solution that offers increased business agility, real-time knowledge and learning, and improved productivity for a low total cost of ownership.

Why Cisco?

A globally recognized leader in networking, communications, and cloud technology, Cisco is committed to providing you with the highest levels of enterprise-grade cloud security, performance, and reliability to safeguard your enterprise. Moreover, we have the digital tools and technology to help you build a smarter, more agile, and productive workforce.

How can I get started?

To empower everyone in your organization with access to knowledge and learning in real time, visit collaborativeknowledge.cisco.com.



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