



Accessing Dialed Number Analyzer

When Dialed Number Analyzer is installed, it installs as a service called Cisco Dialed Number Analyzer. This chapter describes how to start and stop the service and how to log in to Dialed Number Analyzer.

Use the following topics to access Dialed Number Analyzer and control the service:

- [Logging On, page 3-1](#)
- [Starting Dialed Number Analyzer Service, page 3-3](#)
- [Stopping and Logging Out of Dialed Number Analyzer, page 3-4](#)

Logging On

You can start and log in to Dialed Number Analyzer from the server on which it is installed or from a remote PC by using a web browser (Internet Explorer 6.0 or later versions).



Note

Dialed Number Analyzer does not support Netscape Navigator.

This section describes the procedure to log in to Dialed Number Analyzer from the server on which it was installed.

Procedure

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- Step 1** Choose **Start > Programs > Cisco Dialed Number Analyzer > Cisco Dialed Number Analyzer**.
- The Enter Network Password dialog displays.
- Step 2** In the User Name field, enter a valid user ID.
- Use administrator as the user ID.
- Step 3** In the Password field, enter the password that corresponds to the administrator log in ID for that machine.
- Step 4** Click **OK**.
- Step 5** You are now logged in to Dialed Number Analyzer.
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This section describes the procedure to log in to Dialed Number Analyzer from a remote PC.

Procedure

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- Step 1** Access Dialed Number Analyzer by using the following URL:
- `https://<cmaddress>/dna/main.asp`
- where <cmaddress> specifies the node name or IP address on which Dialed Number Analyzer is installed.
- The Enter Network Password dialog displays.
- Step 2** In the User Name field, enter a valid user ID.
- Use administrator as the user ID.
- Step 3** In the Password field, enter the password that corresponds to the administrator log in ID for that machine.
- Step 4** Click **OK**.
- Step 5** You are now logged in to Dialed Number Analyzer.
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Additional Information

See the “[Related Topics](#)” section on page 3-5.

Starting Dialed Number Analyzer Service

After Dialed Number Analyzer installs as a service, it starts automatically. You can confirm that the service is started by checking the tool’s status. To check the status, go to **Start > Settings > Control Panel > Administrative Tools > Services** and check the status of the service. It must display as Started.

You can start and stop the service from Dialed Number Analyzer. This section describes the procedure to start the Dialed Number Analyzer service from the tool.

You can start the Dialed Number Analyzer service from within the tool, after you have accessed it by using the appropriate URL. Use the following procedure to start the service.

Procedure

Step 1 Access Dialed Number Analyzer by using the following URL:

`https://<cm-machine>/dna/main.asp`

where *<cm-machine>* specifies the IP address or name of the Cisco CallManager server on which Dialed Number Analyzer is installed.

Step 2 Choose **Service > Control Center**.

The Control Center window displays. Dialed Number Analyzer displays under the Service Name-NT Service column.



Note If the Services dialog has already been used to start the service, the status will display as Started.

Step 3 In the corresponding Action column, click **Start**.

Step 4 The service starts and the Status column displays the status as Started.

**Note**

Every time that the service is started, the system synchronizes Dialed Number Analyzer with Cisco CallManager database.

**Caution**

The Dialed Number Analyzer service runs in idle priority after it is started. Changing the priority to Normal or above Normal may affect Cisco CallManager performance. Although the service runs on low priority, Cisco recommends that you do not start the service during peak-hour usage of Cisco CallManager.

Additional Information

See the [“Related Topics”](#) section on page 3-5.

Stopping and Logging Out of Dialed Number Analyzer

You can stop the Dialed Number Analyzer service when you do not require it. This section describes the procedures to stop the Dialed Number Analyzer service and log out of the tool.

Procedure

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- Step 1** In Dialed Number Analyzer, choose **Service > Control Center**.
- The Control Center window displays. Dialed Number Analyzer displays under the Service Name-NT Service column. The Status displays as Started.
- Step 2** In the corresponding Action column, click **Stop**.
- The service stops, and the Status column displays the status as Stopped.
- To exit from Dialed Number Analyzer, after the service is stopped, close the browser window.
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Additional Information

See the [“Related Topics”](#) section on page 3-5.

Related Topics

- [Logging On, page 3-1](#)
- [Starting Dialed Number Analyzer Service, page 3-3](#)
- [Stopping and Logging Out of Dialed Number Analyzer, page 3-4](#)

■ Related Topics