



Release Notes for the Bulk Administration Tool Release 3.0(3)

September 19, 2000

These release notes describe the caveats for the Bulk Administration Tool (BAT) Release 3.0(3). There are no new features for BAT in Release 3.0(3).

Use these release notes in conjunction with the *Release Notes for the Bulk Administration Tool (BAT) Release 3.0(2)* and *Configuring the Bulk Administration Tool (BAT) Release 3.0(2)* documents, located on Cisco Connection Online (CCO) at:

http://www.cisco.com/univercd/cc/td/doc/product/voice/sw_ap_to/admin/index.htm

The latest software upgrades and release notes for Cisco CallManager 3.0(3) are available on Cisco Connection Online (CCO) at:

<http://www.cisco.com/cgi-bin/tablebuild.pl/callmgr>.

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Introduction

The Bulk Administration Tool (BAT) is a plug-in application to the Cisco CallManager. BAT enables you to add up to 10,000 phones and users to the Cisco CallManager application. Using BAT, you can also perform bulk modifications to phones and delete several phones at one time.

System Requirements

The following specifications apply to BAT Release 3.0(3):

- BAT Release 3.0(3) is compatible with Cisco CallManager Release 3.0(3).
- BAT must be installed on the Cisco CallManager, along with the primary publisher database, and Microsoft Posting Acceptor 1.01.

**Note**

If Microsoft Posting Acceptor 1.01 is not installed on your system, you are prompted to install Microsoft Posting Acceptor 1.01.

- The BAT application uses approximately 7 MB of disk space for the executable and the online documentation.
- The BAT application requires no maintenance other than possible upgrades when Cisco CallManager is upgraded.
- Only administrators require access to BAT.

New and Changed Information

Release 3.0(3)

The Bulk Administration Tool Release 3.0(3), a maintenance release, offers no new features. Refer to the “Resolved Caveats” for more information.

Limitations and Restrictions

The following section describes the known limitations and restrictions for BAT 3.0(3).

Issues with Netscape Navigator

The following section describes limitations users may encounter while using Netscape Navigator to view BAT 3.0(3).

- The transaction status does not display in Netscape Navigator.
- To view latest log, click **Latest Log**; then, press **Ctrl + R** to refresh the page so that you view the latest log. Otherwise, BAT 3.0(3) may show previous transaction details.

- In Netscape Navigator 4.7, the '+' sign on detailed web-help does not display, although detailed web-help feature is available.
- When user clicks on **View File** in the BAT tool, Netscape Navigator does not display the file unless it is a standard file type, such as “.txt” or “.csv.” To view other file types, use BAT with Microsoft Internet Explorer.
- Do not use Netscape Navigator to insert phones or users from the Cisco CallManager server. Users can use Netscape Navigator from any other client machine to perform insert actions.

Resolved Caveats

Resolved Caveats - Release 3.0(3)

Table 1 lists and describes Caveats that were resolved in the Bulk Administration Tool Release 3.0(3).

Table 1 *Bulk Administration Tool Release 3.0(3) Resolved Caveats*

DDTS Number	Summary	Explanation
Cisco CallManager		
CSCds19003	BAT should remove its own ODBC DSN only	A BAT 3.0(3) code change fixed this caveat.
CSCds04998	IIS services fail and restart after a period of time	This could be reproduced only when a foreign key violation exists and causes the database layer to throw a huge amount of errors. Microsoft is investigating this further.

Troubleshooting

For specific troubleshooting information, refer to the *Cisco IP Telephony Troubleshooting Guide for Release 3.0*. You can access this guide at the following website address:

http://www.cisco.com/univercd/cc/td/doc/product/voice/c_callmg/3_0/index.htm

Service and Support

For service and support, contact Cisco Technical Assistance Center (TAC) at:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

Obtaining Documentation

This section provides different methods of obtaining Cisco documentation.

World Wide Web

You can access the most current Cisco documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>.

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Registered CCO users can order the Documentation CD-ROM and other Cisco Product documentation through our online Subscription Services at <http://www.cisco.com/cgi-bin/subcat/kaojump.cgi>.

Nonregistered CCO users can order documentation through a local account representative by calling Cisco's corporate headquarters (California, USA) at 408 526-4000 or, in North America, call 800 553-NETS (6387).

Obtaining Technical Assistance

Cisco provides Cisco Connection Online (CCO) as a starting point for all technical assistance. Warranty or maintenance contract customers can use the Technical Assistance Center. All customers can submit technical feedback on Cisco documentation using the web, e-mail, a self-addressed stamped response card included in many printed docs, or by sending mail to Cisco.

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Thai	thai-tac@cisco.com

In North America, TAC can be reached at 800 553-2447 or 408 526-7209. For other telephone numbers and TAC e-mail addresses worldwide, consult the following web site:
<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>.

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