



Cisco Voice Mail Pilot Configuration

The voice mail pilot number designates the directory number that you dial to access your voice messages. Cisco CallManager automatically dials the voice-messaging number when you press the Messages button on your phone. Each pilot number can belong to a different voice-mail messaging system.

The following topics provide information on voice-mail pilot configuration:

- [Configuring the Voice Mail Pilot Number, page 40-1](#)
- [Voice-Mail Pilot Configuration Settings, page 40-3](#)
- [Voice Mail Connectivity to Cisco CallManager, *Cisco CallManager System Guide*](#)
- [Cisco uOne Configuration Checklist, *Cisco CallManager System Guide*](#)
- [Cisco Unity Configuration Checklist, *Cisco CallManager System Guide*](#)

Configuring the Voice Mail Pilot Number

To configure the voice-mail pilot number, perform these procedures.

Procedure

- Step 1** Choose **Feature > Voice Mail > Voice Mail Pilot**.
- The Voice Mail Pilot Configuration window displays.
- Step 2** Choose a Cisco voice-mail pilot number, or click the **Add a New Voice Mail Pilot Number** link.

- Step 3** Configure the appropriate settings as described in [Table 40-1](#).
- Step 4** To add the new voice mail pilot number, click **Insert** or to update the settings for an existing voice mail pilot number, click **Update**.
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Related Topics

- [Voice-Mail Pilot Configuration Settings, page 40-3](#)
- [Message Waiting Configuration, page 39-1](#)
- [Voice Mail Profile Configuration, page 41-1](#)
- [Voice Mail Connectivity to Cisco CallManager, Cisco CallManager System Guide](#)
- [Cisco uOne Configuration Checklist, Cisco CallManager System Guide](#)
- [Cisco Unity Configuration Checklist, Cisco CallManager System Guide](#)

Deleting a Voice Mail Pilot Number

To configure the voice mail pilot number, perform these procedures. You cannot delete the default or the *No Voice Mail* pilot numbers, and you cannot delete voice-mail pilot numbers that are used by a voice-mail profile.

Procedure

- Step 1** Choose **Feature > Voice Mail > Voice Mail Pilot**.
The Voice Mail Pilot Configuration window displays.
- Step 2** Choose the voice-mail pilot number that you want to delete.
- Step 3** Click **Delete**.
A confirmation window appears.



Note If you choose the default or the *No Voice Mail* pilot numbers, the Delete button does not appear.

Step 4 To delete the voice mail pilot, click **OK** or to cancel the deletion process, click **Cancel**.

If a voice mail profile uses this voice mail pilot number, a message displays indicating the number of voice mail profiles that use this voice mail pilot number.

Related Topics

- [Configuring the Voice Mail Pilot Number, page 40-1](#)
- [Message Waiting Configuration, page 39-1](#)
- [Voice Mail Profile Configuration, page 41-1](#)
- [Voice Mail Connectivity to Cisco CallManager, Cisco CallManager System Guide](#)
- [Cisco uOne Configuration Checklist, Cisco CallManager System Guide](#)
- [Cisco Unity Configuration Checklist, Cisco CallManager System Guide](#)

Voice-Mail Pilot Configuration Settings

[Table 40-1](#) describes the voice-mail pilot configuration settings.

Table 40-1 Voice Mail Pilot Configuration Settings

Field	Description
Voice Mail Pilot Number	Enter a number to identify the voice-mail pilot number.
Description	Enter the description of the pilot number.

Table 40-1 Voice Mail Pilot Configuration Settings (continued)

Field	Description
Calling Search Space	Choose the appropriate calling search space. A calling search space comprises a collection of partitions that are searched for numbers that are called from this pilot number.
Make this the default Voice Mail Pilot for the system	<p>Check the box to make this pilot number the default Voice Mail Pilot for the system.</p> <p>Note If you check the Default box, this voice-mail pilot number replaces your current default pilot number.</p>

Related Topics

- [Configuring the Voice Mail Pilot Number, page 40-1](#)
- [Message Waiting Configuration, page 39-1](#)
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