



## Route Plan Report

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The route plan report lists all call park numbers, call pickup numbers, conference numbers, such as Meet-Me numbers, route patterns, and translation patterns in the system. The route plan report allows you to view either a partial or full list and to go directly to the associated configuration windows by selecting a route pattern, partition, route group, route list, call park number, call pickup number, conference number, or gateway.

In addition, the route plan report allows you to save report data into a .csv file that you can import into other applications. The .csv file contains more detailed information than the web pages, including directory numbers (DN) for phones, route patterns, and translation patterns.

The Cisco CallManager uses the route plan to route both internal calls and external public switched telephone network (PSTN) calls. For more detailed information on the route plan, refer to the “[Understanding Route Plans](#)” section in *Cisco CallManager System Guide*.

Use the following procedures to view all route plan records:

- [Viewing All Route Plan Records, page 23-2](#)
- [Viewing Route Plan Reports in a File, page 23-3](#)

# Viewing All Route Plan Records

This section describes how to view all route plan records.

## Procedure

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**Step 1** Choose **Route Plan > Route Plan Report**.

If more than 50 items exist, the Route Plan Report window shows the first 50.

**Step 2** Click **All** to view the entire report (using this option for viewing can take a long time to load on large systems) or click **Next 50** or **Previous 50** to navigate through the report 50 items at a time.



**Note** The route plan report shows the Pattern/Directory, the corresponding call type, and partition. The Route Detail column shows a route list (with route group and associated gateway, and ports used information) or gateway information.

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## Related Topics

- [Route Plan Report, page 23-1](#)
- [Viewing Route Plan Reports in a File, page 23-3](#)
- [Understanding Route Plans, Cisco CallManager System Guide](#)

# Viewing Route Plan Reports in a File

This section contains information on how to view route plan reports in a .csv file.

## Procedure

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**Step 1** Choose **Route Plan > Route Plan Report**.

If more than 50 items exist, the Route Plan Report window shows the first 50.

**Step 2** Click **View In File**. A dialog box displays.

From this dialog box, you can either save the file or import it into another application.

**Step 3** Click **Save File**.

Another window displays that allows you to save this file to a location of your choice.



**Note** You may also save the file as a different file name, but the file name must have a .csv extension.

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**Step 4** Choose the location in which to save the file and click **Save**. The file should now be saved to the location that you designated.

**Step 5** Locate the .csv file that you just saved and double-click its icon to view it.

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## Related Topics

- [Route Plan Report, page 23-1](#)
- [Viewing All Route Plan Records, page 23-2](#)
- [Understanding Route Plans, Cisco CallManager System Guide](#)

■ Viewing Route Plan Reports in a File