



Server Configuration

Use server configuration to specify the address of the server where Cisco CallManager is installed. If your network uses Domain Name System (DNS) services, you can specify the DNS name of the server. If your network does not use DNS services, you must specify the Internet Protocol (IP) address of the server.



Note

You must update the DNS server with the appropriate Cisco CallManager name and address information before using that information to configure the Cisco CallManager server.

Use the following topics to add, update, or delete a server address in the Cisco CallManager database:

- [Adding a Server, page 2-2](#)
- [Updating a Server, page 2-2](#)
- [Deleting a Server, page 2-3](#)
- [Server Configuration Settings, page 2-4](#)

Adding a Server

This section describes how to add a server address to the Cisco CallManager database.

Before You Begin

Activate the Cisco CallManager service as described in the *Cisco CallManager Serviceability Administration Guide*.

Procedure

- Step 1 Choose **System > Server**.
 - Step 2 Enter the appropriate settings as described in [Table 2-1](#).
 - Step 3 Click **Insert**.
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Related Topics

- [Adding a Cisco CallManager, page 3-2](#)
- [Updating a Server, page 2-2](#)
- [Deleting a Server, page 2-3](#)
- [Server Configuration Settings, page 2-4](#)

Updating a Server

This section describes how to update server information in the Cisco CallManager database.

Procedure

- Step 1 Choose **System > Server**.
- Step 2 From the Servers list, choose the server that you want to update.
- Step 3 Update the appropriate settings as described in [Table 2-1](#).

Step 4 Click **Update** to save the changes in the database.

Changes to the server configuration do not take effect until you restart Cisco CallManager. For information on restarting the Cisco CallManager service, refer to the *Cisco CallManager Serviceability Administration Guide*.

Related Topics

- [Adding a Server, page 2-2](#)
- [Deleting a Server, page 2-3](#)
- [Server Configuration Settings, page 2-4](#)

Deleting a Server

This section describes how to delete a server from the Cisco CallManager database.

Before You Begin

You cannot delete a server that has a specific Cisco CallManager running on it. If you try to delete a server that is in use, Cisco CallManager displays an error message. Before deleting a server that is currently in use, you must perform at least one of the following tasks:

- Update the Cisco CallManager in question and assign it to a different server. See the “[Updating a Cisco CallManager](#)” section on page 3-3.
- Delete the Cisco CallManager that is assigned to the server that you want to delete. See the “[Deleting a Cisco CallManager](#)” section on page 3-4.
- Deactivate the services that are running on that server. Refer to the *Cisco CallManager Serviceability Administration Guide*.

Procedure

Step 1 Choose **System > Server**.

Step 2 In the Servers list, choose the server that you want to delete.

Step 3 Click **Delete**.

If the server is not in use, Cisco CallManager deletes it. If it is in use, an error message displays.

Changes to the server configuration do not take effect until you restart Cisco CallManager. For information on restarting the Cisco CallManager service, refer to the *Cisco CallManager Serviceability Administration Guide*.

Related Topics

- [Adding a Server, page 2-2](#)
- [Updating a Server, page 2-2](#)
- [Server Configuration Settings, page 2-4](#)

Server Configuration Settings

[Table 2-1](#) describes the server configuration settings.

Table 2-1 *Server Configuration Settings*

Field	Description
DNS/IP Address	<p>If your network uses DNS services, you can enter the DNS name of the Cisco CallManager server. Otherwise, you must enter the full IP address of the server.</p> <p>Note You must update the DNS server with the appropriate Cisco CallManager name and address information before using that information here.</p>

Table 2-1 *Server Configuration Settings (continued)*

Field	Description
MAC Address	Enter the media access control (MAC) address of the network interface card (NIC) in the Cisco CallManager server. The MAC address specifies the permanent hardware address of the NIC. If you plan to move the server periodically to different locations on the network, you must enter the MAC address, so other devices on the network can always identify the server. If you do not plan to relocate the server, entry of the MAC address is optional.
Description	Enter a description of the server.

Related Topics

- [Adding a Server, page 2-2](#)
- [Updating a Server, page 2-2](#)
- [Deleting a Server, page 2-3](#)

