



Call Park

The Call Park feature allows you to place a call on hold, so it can be retrieved from another phone in the system. For example, if you are on an active call at your phone, you can park the call to a call park extension such as 1234. Someone on another phone in your system can then dial 1234 to retrieve the call.

The Call Park feature works within a Cisco CallManager cluster as well as between clusters. Each Cisco CallManager in a cluster can have call park extension numbers.

You can define either a single directory number or a range of directory numbers for use as call park extension numbers. Valid call park extension numbers comprise integers and characters. You can park only one call at each call park extension number.

This section covers the following topics:

- [Call Park Configuration Checklist, page 27-2](#)
- [Where to Find More Information, page 27-2](#)

Call Park Configuration Checklist

Table 27-1 provides a checklist to configure call park.

Table 27-1 Call Park Configuration Checklist

Configuration Steps		Related procedures and topics
Step 1	Configure a call park number or define a range of call park extension numbers.	Adding a Call Park Number , <i>Cisco CallManager Administration Guide</i>
Step 2	Configure a partition for call park extension numbers to make it available only to users who have the partition in their calling search space.	Adding a Partition , <i>Cisco CallManager Administration Guide</i> and Media Termination Point Configuration , <i>Cisco CallManager Administration Guide</i>
Step 3	Configure park extension numbers on a per-Cisco CallManager basis.	Cisco CallManager Group Configuration , <i>Cisco CallManager Administration Guide</i>
Step 4	Notify users that the call park feature is available.	Refer to the phone documentation for instructions on how users access call park features on their Cisco IP phone.

Where to Find More Information

Related Topics

- [Phone Button Template Configuration](#), *Cisco CallManager Administration Guide*
- [Cisco IP Phone Configuration](#), *Cisco CallManager Administration Guide*
- [Partition Configuration](#), *Cisco CallManager Administration Guide*

- [Call Park Configuration](#), *Cisco CallManager Administration Guide*
- [Media Termination Point Configuration](#), *Cisco CallManager Administration Guide*

Additional Cisco Documentation

- *Cisco IP Phone Administration Guide for Cisco CallManager*
- Cisco IP Phone user documentation and release notes (all models)

