



Voice Mail Profile Configuration

The Voice Mail Profile Configuration window of Cisco CallManager Administration allows you to define any line-related voice-mail information associated to a directory number, not a device.



Note

A voice mail profile is assigned to a directory number, not a device.

The following topics provide information on voice mail profiles:

- [Finding Voice Mail Profiles, page 41-2](#)
- [Copying a Voice Mail Profile, page 41-2](#)
- [Deleting a Voice Mail Profile, page 41-3](#)
- [Configuring a Voice Mail Profile, page 41-4](#)
- [Voice Mail Profile Configuration Settings, page 41-5](#)
- [Voice Mail Connectivity to the Cisco CallManager, *Cisco CallManager System Guide*](#)
- [Cisco uOne Configuration Checklist, *Cisco CallManager System Guide*](#)
- [Cisco Unity Configuration Checklist, *Cisco CallManager System Guide*](#)

Finding Voice Mail Profiles

Follow these procedures to search for voice mail profile name.

Procedure

- Step 1** Choose **Feature > Voice Mail > Voice Mail Profile**.
The Find and List Voice Mail Profiles window displays.
- Step 2** Choose the voice mail profile criteria and click **Find**. To list all available voice mail profiles, leave the criteria blank and click **Find**.
-

Related Topics

- [Copying a Voice Mail Profile, page 41-2](#)
- [Deleting a Voice Mail Profile, page 41-3](#)
- [Configuring a Voice Mail Profile, page 41-4](#)
- [Voice Mail Profile Configuration Settings, page 41-5](#)
- [Voice Mail Connectivity to the Cisco CallManager, *Cisco CallManager System Guide*](#)
- [Cisco uOne Configuration Checklist, *Cisco CallManager System Guide*](#)
- [Cisco Unity Configuration Checklist, *Cisco CallManager System Guide*](#)

Copying a Voice Mail Profile

Use the following procedure to copy an existing voice mail profile.

- Step 1** Follow the procedure on [“Finding Voice Mail Profiles” section on page 41-2](#) to locate the voice mail profile you want to copy..
- Step 2** Click the copy icon next to the profile you want to copy.

- Step 3** See [Table 41-1](#) to update the voice mail profile configuration settings, if necessary.
- Step 4** Click **Insert**.
-

Related Topics

- [Finding Voice Mail Profiles](#), page 41-2
- [Deleting a Voice Mail Profile](#), page 41-3
- [Configuring a Voice Mail Profile](#), page 41-4
- [Voice Mail Profile Configuration Settings](#), page 41-5
- [Voice Mail Connectivity to the Cisco CallManager](#), *Cisco CallManager System Guide*
- [Cisco uOne Configuration Checklist](#), *Cisco CallManager System Guide*
- [Cisco Unity Configuration Checklist](#), *Cisco CallManager System Guide*

Deleting a Voice Mail Profile

Use the following procedure to delete a voice mail profile.

- Step 1** Follow the procedure on “[Finding Voice Mail Profiles](#)” section on page 41-2 to locate the voice mail profile you want to delete.
- Step 2** Check the check box next to the voice mail profiles you want to delete. To select all of the voice mail profiles in the window, check the check box in the matching records title bar.
- Step 3** Click **Delete Selected**.
-

Related Topics

- [Finding Voice Mail Profiles](#), page 41-2
- [Copying a Voice Mail Profile](#), page 41-2
- [Configuring a Voice Mail Profile](#), page 41-4

- [Voice Mail Profile Configuration Settings](#), page 41-5
- [Voice Mail Connectivity to the Cisco CallManager](#), *Cisco CallManager System Guide*
- [Cisco uOne Configuration Checklist](#), *Cisco CallManager System Guide*
- [Cisco Unity Configuration Checklist](#), *Cisco CallManager System Guide*

Configuring a Voice Mail Profile

Follow this procedure to configure a voice mail profile for a directory number.

Procedure

- Step 1** Choose a voice mail profile, or click the **Add a New Voice Mail Profile** link.
- Step 2** Configure the appropriate settings as described in [Table 41-1](#).
- Step 3** Click **Insert** to add the new voice mail profile, or click **Update** to update the settings for an existing voice mail profile.
-

Related Topics

- [Finding Voice Mail Profiles](#), page 41-2
- [Copying a Voice Mail Profile](#), page 41-2
- [Deleting a Voice Mail Profile](#), page 41-3
- [Voice Mail Profile Configuration Settings](#), page 41-5
- [Voice Mail Connectivity to the Cisco CallManager](#), *Cisco CallManager System Guide*
- [Cisco uOne Configuration Checklist](#), *Cisco CallManager System Guide*
- [Cisco Unity Configuration Checklist](#), *Cisco CallManager System Guide*

Voice Mail Profile Configuration Settings

Table 41-1 describes the voice mail profile configuration settings.

Table 41-1 Voice Mail Profile Configuration Settings

Field	Description
Voice Mail Profile Name	Enter a name to identify the voice-mail profile. You must add a device for each port on Cisco voice-mail. If there are 24 ports, you must define 24 devices.
Description	Enter the description of the profile name.
Default	Check the box to make this profile name the default. Note If you check the Default box, this voice mail profile name will replace your current default profile name.
Voice Mail Pilot	Choose the appropriate voice mail pilot number defined in the Voice Mail Pilot Configuration or Use Default Setting .
Voice Mail Box Mask	Enter a voice mail box mask.

Related Topics

- [Finding Voice Mail Profiles, page 41-2](#)
- [Copying a Voice Mail Profile, page 41-2](#)
- [Deleting a Voice Mail Profile, page 41-3](#)
- [Configuring a Voice Mail Profile, page 41-4](#)
- [Voice Mail Connectivity to the Cisco CallManager, Cisco CallManager System Guide](#)
- [Cisco uOne Configuration Checklist, Cisco CallManager System Guide](#)
- [Cisco Unity Configuration Checklist, Cisco CallManager System Guide](#)

