



Message Waiting Configuration

The Message Waiting Configuration window allows you to define a message waiting on or message waiting off directory number that is used by a directory-connected based voice-messaging system to determine whether to set or clear a message waiting indication for a particular Cisco IP phone.

The following topics provide information on message waiting configuration:

- [Configuring Message Waiting, page 40-2](#)
- [Message Waiting Configuration Settings, page 40-3](#)
- [Voice Mail Connectivity to the Cisco CallManager, *Cisco CallManager System Guide*](#)
- [Cisco uOne Configuration Checklist, *Cisco CallManager System Guide*](#)
- [Cisco Unity Configuration Checklist, *Cisco CallManager System Guide*](#)

Configuring Message Waiting

Use the following procedure to configure message waiting for use with voice-mail systems.

Procedure

- Step 1** Choose **Feature > Voice Mail > Message Waiting**
- Step 2** Enter the appropriate settings as described in [Table 40-1](#).



Note The voice-mail system only uses the message waiting on/off directory number to turn on the message waiting indicator. Because the Message Waiting on/off number is not used by the Cisco uOne messaging system or Cisco CallManager for receiving calls, the Display, Forward All, Forward Busy, and Forward No Answer fields are not used.

- Step 3** Click **Insert** to add this device to the system.
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Related Topics

- [Message Waiting Configuration Settings, page 40-3](#)
- [Voice Mail Connectivity to the Cisco CallManager, Cisco CallManager System Guide](#)
- [Cisco uOne Configuration Checklist, Cisco CallManager System Guide](#)
- [Cisco Unity Configuration Checklist, Cisco CallManager System Guide](#)

Message Waiting Configuration Settings

Table 40-1 describes the Message Waiting configuration settings.

Table 40-1 Message Waiting Configuration Settings

Field Name	Description
Directory Number	Enter the Cisco Message Waiting device directory number. Make sure this is a number that is not used within the Cisco uOne messaging system or within the Cisco CallManager auto-registration range.
Message Waiting Indicator	Click On or Off .
Partition	If partitions are being used, choose the appropriate partition.
Calling Search Space	If partitions and calling search spaces are used, choose a calling search space that includes the partitions of the DNs on all phones whose lamps you want to turn on (the partition defined for a phone DN must be in a calling search space that the MWI device uses).

Related Topics

- [Configuring Message Waiting, page 40-2](#)
- [Voice Mail Profile Configuration, page 41-1](#)
- [Directory Number Configuration Settings, page 48-34](#)
- [Cisco uOne Configuration Checklist, Cisco CallManager System Guide](#)
- [Cisco Unity Configuration Checklist, Cisco CallManager System Guide](#)

