



## Service Parameters Configuration

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Service parameters for Cisco CallManager allow you to configure different services on selected servers. You can insert and delete services on a selected server, as well as modify the service parameters for those services. You can view a list of parameters and their descriptions, by clicking the **i** button in the upper, right corner of the Service Parameter Configuration window. You can view the list with a particular parameter at the top by clicking that parameter.



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**Note**

Services must be installed in the database for them to work. For example, if you add a conference bridge to the database, it may not physically exist. It will only be installed if you installed the Media Streaming App service. You can install services from the Cisco CallManager CD or using the Cisco Service Configuration utility. For more information on installing services, refer to [“Service Installation and Configuration”](#) in the *Cisco CallManager System Guide*.

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**Caution**

Some changes to service parameters may cause system failure. Cisco recommends that you do not make any changes to service parameters unless you fully understand the feature that you are changing or unless the Cisco Technical Assistance Center (TAC) specifies the changes.

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For information about working with service parameters, see the following topics:

- [Adding a New Service on a Server, page 32-2](#)
- [Deleting a Service From a Server, page 32-3](#)
- [Updating a Service Parameter, page 32-4](#)
- [Services](#), *Cisco CallManager System Guide*

## Adding a New Service on a Server

This section describes how to add a new service on a server.

### Before You Begin

Ensure the following prerequisite is met before proceeding with the steps:

- Servers are configured.
- Services are installed. For more information on installing services, refer to [“Service Installation and Configuration”](#) in the *Cisco CallManager System Guide*.

### Procedure

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- Step 1** Choose **Service > Service Parameters**.
- Step 2** From the Server drop-down list box, choose a server.
- Step 3** From the Service drop-down list box, choose a service.
- Step 4** Click **Insert**.

The Cisco CallManager adds the service to the server, and the service displays in the Services list.

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### Related Topics

- [Service Parameters Configuration, page 32-1](#)
- [Deleting a Service From a Server, page 32-3](#)
- [Updating a Service Parameter, page 32-4](#)

# Deleting a Service From a Server

You can use the Service Parameter Configuration window to delete any service (except the Cisco CallManager and the Cisco Database Layer Monitor) from a server. The service continues to run in the background on your system unless you deactivate it with the Cisco Service Configuration utility.

This section describes how to delete services from a server.



## Note

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For information about deleting the Cisco CallManager service from a server, see the [“Deleting a Cisco CallManager” section on page 3-4](#). For information about the Cisco Service Configuration utility, refer to [“Service Installation and Configuration”](#) in the *Cisco CallManager System Guide*.

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## Before You Begin

Ensure the following prerequisites are met before proceeding with the steps. See the [“Server Configuration” section on page 2-1](#).

- Make sure servers are configured.
- Make sure the service is present.

## Procedure

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**Step 1** Choose **Service > Service Parameters**.

**Step 2** From the Server drop-down list box, choose a service.

**Step 3** From the Services list, choose the service you want to delete.

**Step 4** Click **Delete Service**.

A message displays stating that you are about to permanently delete this service and that you cannot undo the action.

**Step 5** Click **OK** to continue or **Cancel** to cancel the deletion.

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## Related Topics

- [Adding a New Service on a Server, page 32-2](#)
- [Updating a Service Parameter, page 32-4](#)

# Updating a Service Parameter

This section describes how to update a service parameter.



## Note

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If you set a service parameter value to the suggested value displayed on the Service Parameters Configuration window and the suggested value changes in a subsequent Cisco CallManager release, the system automatically changes the parameter value to match the updated suggested value when you upgrade to that release. If you set a service parameter to a value other than the suggested value, the system does not change the parameter value when you upgrade.

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## Before You Begin

Ensure the following prerequisites are met before proceeding with the steps. See the [“Server Configuration” section on page 2-1](#) for more information.

- Make sure servers are configured.
- Make sure the service is configured.



## Caution

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Some changes to service parameters may cause system failure. Cisco recommends that you do not make any changes to service parameters unless you fully understand the feature that you are changing or unless the Cisco Technical Assistance Center (TAC) specifies the changes.

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## Procedure

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- Step 1** Choose **Service > Service Parameters**.
- Step 2** From the Server drop-down list box, choose a server.  
The window refreshes.
- Step 3** From the Services list, choose the service containing the parameter you want to update.

**Step 4** Update the appropriate parameter value.

To view a list of parameters and their descriptions, click the **i** button in the upper, right corner of the window, as shown in the [Figure 32-1](#). To view the list with a particular parameter at the top, click that parameter in the Service Parameter Configuration window.

**Figure 32-1** Service Parameter Configuration Window



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#### Note

Some services contain service parameters that should rarely be changed. The Cisco CallManager Administration does not automatically display these parameters when you access the Service Parameter Configuration window. To view all parameters, click **Advanced**. Once all parameters are displayed, you can redisplay the basic parameters by clicking **Condensed**.

**Step 5** Click **Update**.

The window refreshes, and Cisco CallManager updates the service parameter with your changes.

#### Related Topics

- [Adding a New Service on a Server, page 32-2](#)
- [Deleting a Service From a Server, page 32-3](#)
- [Services, Cisco CallManager System Guide](#)

■ Updating a Service Parameter