Solution and Results

Nestlé deployed the Cisco® Prime Network Control System (NCS), with the assistance of Cisco Gold Partner, Dimension Data. Cisco and Dimension Data have a 10-year relationship with Nestlé. The company, therefore, felt that the ICT services and solutions provider was well positioned to understand the needs of its business and to translate these into an appropriate technology solution.

Essentially, the platform provides full visibility of connectivity across sites, regardless of device, network, or location. “IT now truly supports Nestlé’s business-critical production processes, because we have full visibility of connectivity to networks across all our manufacturing facilities,” says Kavi Garrib, senior systems engineer at Nestlé South Africa.

Garrib comments that a major benefit is that Nestlé has improved its vulnerability management. Previously, Nestlé struggled to keep track of patches and system updates for its Cisco wireless network. “The system automatically manages our wireless security policies. We are now 100 percent updated on all networking infrastructure, thereby decreasing business risk of downtime.”

In the event of failure, Nestlé is now able to resume its production in minutes, instead of days. The platform manages all the routers and switches in the environment, and it can now quickly track faults and repair and configure the affected infrastructure. The requirement for a service-level agreement (SLA)-based service is reduced, thereby saving on operational costs.

Future plans include for the IT department to extend our capabilities to take full responsibility for the production of goods. Manufacturing facilities have automated processes with IT as a base infrastructure, which will be managed by the system.”

Clyde Ostermeyer
Corporate IT Manager, Nestlé Southern Africa Region
Since Nestlé relocated to its new head office in Johannesburg two years ago, the company has not once experienced failure of wireless connectivity in the building. The system allows end users access to the wireless network, regardless of the device they are using.

**Partner Profile**
Cisco, together with Dimension Data, meets Nestlé’s objective to deploy a standard of excellence across all of its offices globally. As an international company, Nestlé values the combined expertise and global reach that the two partners provide.

For More Information
To find out more about the Cisco Wireless Solutions, please go [here](#).
To find out more about Wireless Controller, please go [here](#).
To find out more about Dimension Data, please go [here](#).