

有IVR的VoIP

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[Introduction](#)

本文显示您如何用网关配置和排除在VoIP网络的基本的交互语音应答(IVR)故障。IVR是描述提供信息以在电话线的记录的消息的形式以回应用户输入以所说的话或双音多频发信号的系统的此术语用于(更加普通的形式)。示例包括允许您检查您的从所有电话和自动化的股票行情系统的平衡的内存段。

[Prerequisites](#)

[Requirements](#)

There are no specific requirements for this document.

[Components Used](#)

本文档中的信息基于以下软件和硬件版本：

- 在路由器运行的Cisco IOS软件版本12.1(1)。

本文档中的信息都是基于特定实验室环境中的设备创建的。All of the devices used in this document started with a cleared (default) configuration.如果您是在真实网络上操作，请确保您在使用任何命令前已经了解其潜在影响。

Conventions

Refer to [Cisco Technical Tips Conventions](#) for more information on document conventions.

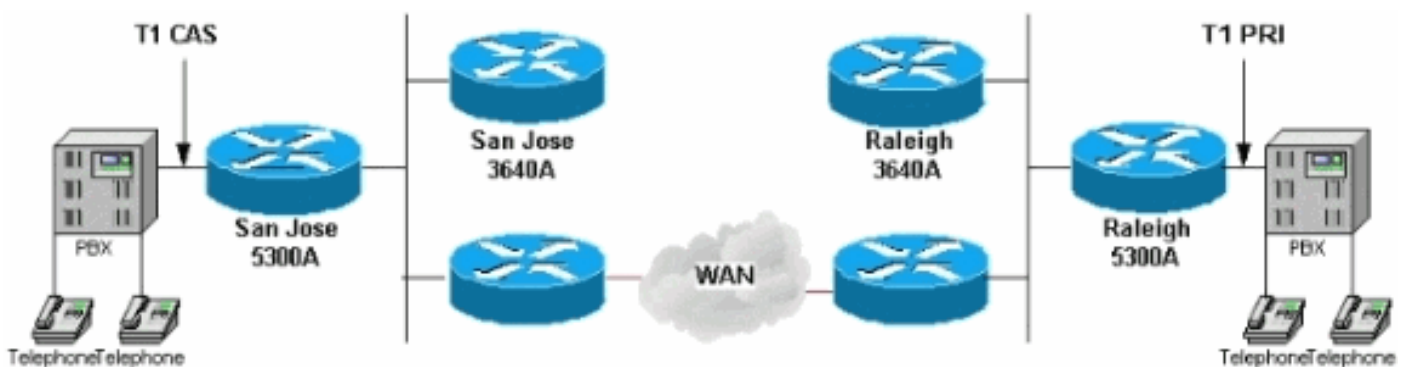
Configure

本部分提供有关如何配置本文档所述功能的信息。

Note: 有关本文档所用命令的详细信息，请使用[命令查找工具](#)（[仅限注册用户](#)）。

Network Diagram

本文档使用此图中所示的网络设置：



使用`clid_authen_collect`内部脚本，Raleigh5300在此网络图中运行IVR。此脚本查看呼入的呼叫的自动数字标识(ANI)。这帮助接受设备确定主叫方的编号和拨号号码识别服务(DNIS)和编号被呼叫到达一个特定设备的呼叫。然后它设法匹配这些以用户名和密码。如果脚本不能配比到用户名和密码，在这种情况下，使用语音提示获得帐户编号和密码(经常指“PIN”)。在呼叫人输入用户名和密码和验证后，脚本提示输入目的地编号被调用。

这里IVR配置是一个非常基本配置。在真实的环境里，用户名和密码在远程验证拨入用户服务(RADIUS)服务器存储。验证、授权和统计(AAA)认证登录H.323指向RADIUS，和不本地。这用`aaa authentication login h323 group radius`命令完成在运行IVR路由器的配置。

在`dial-peer voice 1`命令下，配置IVR应用程序。在这种情况下，它指向`clid_authen_collect`脚本。有IVR的多种配置在软件。输入`exec`命令[show call application voice \[summary\]](#)发现此。参考[配置Cisco接入平台的交互语音回应](#)欲知更多信息。

配置

本文档使用以下配置：

- [Raleigh 5300A](#)
- [Raleigh 3640A](#)
- [San Jose 5300A](#)
- [San Jose 3640A](#)

```
Raleigh 5300A
```

```
Raleigh5300A#show run
```

```
Building configuration...

Current configuration:
!
! Last configuration change at 00:42:21 UTC Tue Mar 28
2000
! NVRAM config last updated at 00:42:22 UTC Tue Mar 28
2000
!
version 12.1
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
!
hostname Raleigh5300A
!
logging buffered 50000 debugging
AAA new-model
AAA authentication login default none
AAA authentication login h323 local
enable secret password !--- Choose a strong password
with at least one capital letter, !--- one number, and
one special character. ! username 1234 password 0 5678
spe 1/0 1/7 firmware location
system:/ucode/mica_port_firmware ! ! resource-pool
disable ! ! ! ! ! clock calendar-valid ip subnet-zero !
isdn switch-type primary-5ess isdn voice-call-failure 0
mta receive maximum-recipients 0 ! ! controller T1 0
framing esf clock source line primary linecode b8zs pri-
group timeslots 1-24 ! controller T1 1 clock source line
secondary 1 ! controller T1 2 ! controller T1 3 ! !
voice-port 0:D ! ! dial-peer voice 1 pots application
clid_authen_collect incoming called-number 4085556400
answer-address 9195552001 destination-pattern
919#9195552... port 0:D prefix 919 ! dial-peer voice 2
voip destination-pattern 4085556400 tech-prefix 408#
session target ras ! num-exp 6... 4085556... !--- This
command is used to configure a Cisco IOS@ gateway to
route the calls coming to a main direct inward dial
(DID) number to an AutoAttendant. gateway ! interface
Ethernet0 no ip address shutdown ! interface Serial0:23
no ip address ip mroute-cache isdn switch-type primary-
5ess isdn incoming-voice modem fair-queue 64 256 0 no
cdp enable ! interface FastEthernet0 ip address
172.16.120.2 255.255.255.0 duplex auto speed auto h323-
gateway voip interface h323-gateway voip id RALgk1
ipaddr 172.16.120.1 1718 h323-gateway voip h323-id
RAL5300A@cisco.com h323-gateway voip tech-prefix 919# !
ip classless ip route 172.16.110.0 255.255.255.0
172.16.120.10 no ip http server ! line con 0 transport
input none line 1 48 transport output lat pad telnet
rlogin udptn v120 lapb-ta line aux 0 line vty 0 4
password cisco ! ntp clock-period 17179842 ntp server
172.16.110.10 end
```

Raleigh 3640A

```
Raleigh3640A#show run
Building configuration...
```

```
Current configuration:
```

```

!
version 12.1
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
!
hostname Raleigh3640A
!
logging buffered 50000 debugging
enable secret password
!--- Choose a strong password with at least one capital
letter, !--- one number, and one special character. !!
!!! ip subnet-zero ! ip dvmrp route-limit 20000 !!!
!! interface Ethernet1/0 ip address 172.16.120.1
255.255.255.0 ! interface Serial1/0 no ip address no ip
mroute-cache no fair-queue ! interface TokenRing1/0 no
ip address shutdown ring-speed 16 ! ip classless ip
route 172.16.110.0 255.255.255.0 172.16.120.10 no ip
http server !! gatekeeper zone local RALgk1 cisco.com
zone remote SJgk1 cisco.com 172.16.110.1 1719 zone
prefix SJgk1 408..... gw-type-prefix 408#* no shutdown
!! line con 0 transport input none line aux 0 line vty
0 4 password cisco login ! ntp clock-period 17179856 ntp
server 172.16.110.10 end

```

San Jose 5300A

```

SanJose5300A#show run
Building configuration...

```

Current configuration:

```

!
! Last configuration change at 00:15:49 UTC Tue Mar 28
2000
! NVRAM config last updated at 00:15:50 UTC Tue Mar 28
2000
!
version 12.1
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
!
hostname SanJose5300A
!
logging buffered 50000 debugging
enable secret password
!--- Choose a strong password with at least one capital
letter, !--- one number, and one special character. !!
! resource-pool disable ! ! ! ! ! ip subnet-zero ! isdn
voice-call-failure 0 mta receive maximum-recipients 0 !
! controller T1 0 framing esf clock source line primary
linecode b8zs ds0-group 1 timeslots 1-4 type e&m-
immediate-start ! controller T1 1 clock source line
secondary 1 ! controller T1 2 ! controller T1 3 ! !
voice-port 0:1 ! ! dial-peer voice 1 pots answer-address
4085556001 destination-pattern 408#4085556... direct-
inward-dial port 0:1 prefix 6 ! dial-peer voice 2 voip
destination-pattern 9195552... tech-prefix 919# session
target ras ! num-exp 2... 9195552... gateway ! interface
Ethernet0 no ip address ! interface FastEthernet0 ip
address 172.16.110.2 255.255.255.0 duplex auto speed
auto h323-gateway voip interface h323-gateway voip id

```

```
SJgk1 ipaddr 172.16.110.1 1718 h323-gateway voip h323-id
SJ5300A@cisco.com h323-gateway voip tech-prefix 408# !
ip classless ip route 172.16.120.0 255.255.255.0
172.16.110.10 no ip http server ! ! ! line con 0
transport input none line aux 0 line vty 0 4 password
cisco login ! ntp clock-period 17179924 ntp server
172.16.110.10 end
```

San Jose 3640A

```
SanJose3640A#show run
Building configuration...

Current configuration:
!
! NVRAM config last updated at 00:05:33 UTC Tue Mar 28
2000
!
version 12.1
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
!
hostname SanJose3640A
!
boot system flash c3640-ix-mz.120-7.T
logging buffered 50000 debugging
enable secret password !--- Choose a strong password
with at least one capital letter, !--- one number, and
one special character. ! ! ! ! ip subnet-zero ! ip
dvmrp route-limit 20000 ! ! interface Ethernet1/0 ip
address 172.16.110.1 255.255.255.0 ! interface Serial1/0
no ip address no ip mroute-cache shutdown no fair-queue
! interface Ethernet1/1 no ip address shutdown ! ip
classless ip route 172.16.120.0 255.255.255.0
172.16.110.10 no ip http server ! tftp-server
flash:c3640-ix-mz.121-1.bin ! gatekeeper zone local
SJgk1 cisco.com zone remote RALgk1 cisco.com
172.16.120.1 1719 zone prefix RALgk1 919..... gw-type-
prefix 919#* no shutdown ! ! line con 0 transport input
none line aux 0 line vty 0 4 password cisco login ! ntp
clock-period 17179867 ntp server 172.16.110.10 end
```

Verify

本部分提供的信息有助于确认配置是否正常运行。

[命令输出解释程序 \(仅限注册用户 \)](#) (OIT) 支持某些 **show** 命令。使用 OIT 可查看对 **show** 命令输出的分析。

- [show gateway](#) -显示当前网关状态。
- [show gatekeeper calls](#) -显示每次持续的呼叫的状况网守知道。
- [show gatekeeper gw-type-prefix](#) -显示网关技术前缀表。
- [show flash](#) -显示闪存内容。
- [show call application voice clid_authen_collect](#) -显示配置语音应用的列表。
- [show gatekeeper endpoints](#) -显示所有注册的终端的状况网守的。
- [show log](#) - , 当调试指令是启用的时 , 显示日志缓冲器的调试输出。

- [show call active voice \[brief\]](#) -显示所有语音端口的催缴状态。
- [show debugging](#) -显示调试指令在指定时候被启用。

在您输入在本文显示的配置您的路由器后，请验证网络正确地运行。这些命令和各自输出在本文显示配置的一个成功的实施。

与IVR的多数常见问题包括：

- 应用程序在无格式老电话业务(POTS)拨号点没有适当配置。切记流入电话呼叫与应用程序匹配POTS拨号点。POTS拨号对端匹配第一个拨号点用matching port命令在配置或，如果被叫号码匹配拨号点子命令incoming called-number <number>。检查应用程序通过[show call application voice \[summary\]](#)命令实际上存在。切记应用程序名称不包含一个语法错误。
- 切记直接拨入在拨号点pots没有被配置。
- 保证适当的音象文件被装载到闪存。
- 保证适当配置与用户名和密码的认证。

[Raleigh5300A输出](#)

```
Raleigh5300A#show gateway
Gateway RAL5300A@cisco.com is registered to Gatekeeper RALgk1
```

```
Alias list (CLI configured)
H323-ID RAL5300A@cisco.com
Alias list (last RCF)
H323-ID RAL5300A@cisco.com
```

```
H323 resource thresholding is Disabled
```

```
Raleigh5300A#show flash
```

```
System flash directory:
File Length Name/status
 1 7084904 c5300-is-mz.121-1.bin
 2 23186 enter_account.au
 3 38087 enter_destination.au
 4 20414 enter_pin.au
 5 17513 auth_failed.au
[7184432 bytes used, 1204176 available, 8388608 total]
8192K bytes of processor board System flash (Read/Write)
```

```
Raleigh5300A#show call application voice cliid_authen_collect
```

```
Idle call list has 1 calls on it.
Application cliid_authen_collect
    The script is compiled into the image
    It has 0 calls active.
```

```
The TCL Script is:
```

```
-----
# cliid_authen_collect.tcl
#-----
# September 1998, David Ramsthaller
#
# Copyright (c) 1998, 1999 by cisco Systems, Inc.
# All rights reserved.
#-----
```

```
# Mimic the cliid_authen_collect script in the SP1.0 release.
#
# It authenticates using (ani, dnis) for (account, password). If
# that fails, it collects account and pin number, then authenticates
# using (account, pin).
#
# If authentication passes, it collects the destination number and
# places the call.
#
# The main routine is at the bottom. Start reading the script there.
#
```

```
proc do_get_account {} {
    global state
    global account

    set prompt(url) flash:enter_account.au
    set prompt(interrupt) true
    set prompt(abortKey) *
    set prompt(terminationKey) #
    set patterns(account) .+
    set event [promptAndCollect prompt info patterns ]

    if {$event == "collect success"} {
        set state get_pin
        set account $info(digits)
        return 0
    }

    if {$event == "collect aborted"} {
        set state get_account
        return 0
    }

    if {$event == "collect fail" || $event == "collect timeout"} {
        set state get_account
        return 0
    }
    set state end
    return 0
}
```

```
proc do_get_pin {} {
    global state
    global pin

    set prompt(url) flash:enter_pin.au
    set prompt(interrupt) true
    set prompt(abortKey) *
    set prompt(terminationKey) #
    set patterns(account) .+
    set event [promptAndCollect prompt info patterns ]

    if {$event == "collect success"} {
        set state authenticate
        set pin $info(digits)
        return 0
    }
}
```

```

}

if {$event == "collect aborted"} {
    set state get_account
    return 0
}

if {$event == "collect fail" || $event == "collect timeout"} {
    # timeout
    if {$info(code) == 102} {
        set state get_pin
        return 0
    }

    # invalid number
    if {$info(code) == 28} {
        set state get_pin
        return 0
    }
}

set state end
return 0
}

proc do_authenticate {} {
    global state
    global pin
    global account

    set event [authenticate $account $pin info]

    if { $event == "authenticated" } {
        set state authen_pass
        return 0
    }

    if {$event == "authentication failed"} {
        set state authen_fail
        return 0
    }

    set state end
    return 0
}

proc do_get_dest {} {
    global state
    global destination

    set prompt(url) flash:enter_destination.au
    set prompt(interrupt) true
    set prompt(abortKey) *

```



```

set prompt(terminationKey) #
set prompt(dialPlan) true

set event [promptAndCollect prompt info ]

if {$event == "collect success"} {
    set state place_call
    set destination $info(digits)
    return 0
}

if {$event == "collect aborted"} {
    set state get_dest
    return 0
}

if {$event == "collect fail" || $event == "collect timeout"} {
    set state get_dest
    return 0
}
set state end
return 0
}

proc do_authen_pass {} {
    global state
    global destination

    set dnislens [string len [dnis]]

    if { [did] && $dnislens } {
        set destination [dnis]
        set state place_call
    } else {
        set state get_dest
    }
    return 0
}

proc do_place_call {} {
    global state
    global destination

    set event [placeCall $destination callInfo info]

    if {$event == "active"} {
        set state active
        return 0
    }
    if {$event == "call fail"} {
        set state place_fail
        return 0
    }
}

```

```
    set state end
    return 0
}
```

```
proc do_active_notimer {} {
    global state

    set event [waitEvent]
    while { $event == "digit" } {
        set event [waitEvent]
    }
    set state end
    return 0
}
```

```
proc do_active_last_timer {} {
    global state

    set event [startTimer [creditTimeLeft] info]
    while { $event == "digit" } {
        set event [startTimer $info(timeLeft) info]
    }
    if { $event == "timeout" } {
        clearOutgoingLeg retInfo
        set state out_of_time
    } else {
        set state end
    }

    return 0
}
```

```
proc do_active_timer {} {
    global state

    if { [creditTimeLeft] < 10 } {
        do_active_last_timer
        return 0
    }
    set delay [expr [creditTimeLeft] - 10]
    set event [startTimer $delay info]
    while { $event == "digit" } {
        set event [startTimer $info(timeLeft) info]
    }
    if { $event == "timeout" } {
        insertMessage flash:beep.au retInfo
        do_active_last_timer
    } else {
        set state end
    }

    return 0
}
```

```
proc do_active {} {
```

```

global state

if { ( [creditTimeLeft] == "unlimited") ||
      ([creditTimeLeft] == "uninitialized") } {
    do_active_notimer
} else {
    do_active_timer
}
return 0
}

proc do_out_of_time {} {
    global state

    set prompt(url) flash:out_of_time.au
    set prompt(playComplete) true
    set event [promptAndCollect prompt info ]
    set state end
    return 0
}

proc do_authen_fail {} {
    global state

    set prompt(url) flash:auth_failed.au
    set prompt(playComplete) true
    set event [promptAndCollect prompt info ]
    set state end
    return 0
}

proc do_place_fail {} {
    global state

    playFailureTone 5 retInfo
    set state end
    return 0
}

#-----
# And here is the main loop
#

acceptCall

set event [authenticate [ani] [dnis] info]

if {$event != "authenticated"} {
    set state get_account
} else {
    set state authen_pass
}

```

```

while {$state != "end"} {
  puts "cid([callID]) running state $state"
  if {$state == "get_account"} {
    do_get_account
  } elseif {$state == "get_pin"} {
    do_get_pin
  } elseif {$state == "authenticate"} {
    do_authenticate
  } elseif {$state == "get_dest"} {
    do_get_dest
  } elseif {$state == "place_call"} {
    do_place_call
  } elseif {$state == "active"} {
    do_active
  } elseif {$state == "authen_fail"} {
    do_authen_fail
  } elseif {$state == "authen_pass"} {
    do_authen_pass
  } elseif {$state == "place_fail"} {
    do_place_fail
  } elseif {$state == "out_of_time"} {
    do_out_of_time
  } else {
    break
  }
}

```

Raleigh路由器有一些调试enabled命令。show debug命令显示此：

```

Raleigh5300A#show debug
General OS: AAA Authentication debugging is on
ISDN: ISDN Q931 packets debugging is on
ISDN Q931 packets debug DSLs. (On/Off/No DSL:1/0/-) DSL 0 --> 7 1 - - - - -
- -
H.323 RAS: H.323 RAS Messages debugging is on
voip AAA: voip AAA debugging is on
voip: voip ccAPI function enter/exit debugging is on
ivr: ivr state transitions debugging is on

```

假设，呼叫被做，当启用与显示时的调试。这是发生在这样呼叫的输出：

```

Raleigh5300A#show log
Syslog logging: enabled (0 messages dropped, 0 flushes, 0 overruns)
  Console logging: level debugging, 5422 messages logged
  Monitor logging: level debugging, 0 messages logged
  Buffer logging: level debugging, 5422 messages logged
  Trap logging: level informational, 230 message lines logged

```

Log Buffer (50000 bytes):

```

Mar 28 00:44:50.741: RASlib::ras_sendto: msg length 76
                    from 172.16.120.2:49831 to 172.16.120.1:1719
Mar 28 00:44:50.741: RASLib::RASSendRRQ: RRQ (seq# 12164)
                    sent to 172.16.120.1
Mar 28 00:44:50.745: RASLib::RASRecvData: successfully
                    rcvd message of length 52 from 172.16.120.1:1719

```

Mar 28 00:44:50.745: RASLib::RASRecvData: RCF (seq# 12164)
rcvd from [172.16.120.1:1719] on sock [0x6179E6A4]
Mar 28 00:45:18.433: ISDN Se0:23: RX <- SETUP pd = 8 callref = 0x02
Mar 28 00:45:18.433: Bearer Capability i = 0x8090A2
Mar 28 00:45:18.433: Channel ID i = 0xA98393
Mar 28 00:45:18.433: Calling Party Number i = 0x2180,
'9195552010', Plan:ISDN, Type:National
Mar 28 00:45:18.433: Called Party Number i = 0xA1,
'4085556400', Plan:ISDN, Type:National
Mar 28 00:45:18.437: ISDN Se0:23: TX -> CALL_PROC pd = 8 callref = 0x8002
Mar 28 00:45:18.437: Channel ID i = 0xA98393
Mar 28 00:45:18.437: ISDN Se0:23: TX -> ALERTING pd = 8 callref = 0x8002
Mar 28 00:45:18.437: cc_api_call_setup_ind (vdbPtr=0x61B9ADAC,
callInfo={called=4085556400,
calling=9195552010, fdest=0 peer_tag=1}, callID=0x61A088C4)
Mar 28 00:45:18.441: start_h323_accounting:
Mar 28 00:45:18.441: start_h323_ccapi_accounting: Error: Null userp
Mar 28 00:45:18.441: cc_process_call_setup_ind (event=0x61BB59E8)
handed call to app "clid_authen_collect"
Mar 28 00:45:18.441: App clid_authen_collect: Handling callID 52
Mar 28 00:45:18.441: callingNumber=9195552010, calledNumber=4085556400,
redirectNumber=
Mar 28 00:45:18.441: accountNumber=, finalDestFlag=0,
guid=1acb.27d8.98f4.006b.0000.0000.2071.a5e8
Mar 28 00:45:18.441: peer_tag=1
Mar 28 00:45:18.441: ccCallHandoff (callID=0x34)
Mar 28 00:45:18.445: ./acceptCall/
Mar 28 00:45:18.445: Accepting CallID=52
Mar 28 00:45:18.445: ccCallSetupAck (callID=0x34)
Mar 28 00:45:18.445: ccCallProceeding (callID=0x34, prog_ind=0x0)
Mar 28 00:45:18.445: ccCallConnect (callID=0x34)
Mar 28 00:45:18.445: ./ani/
Mar 28 00:45:18.445: ./dnis/
Mar 28 00:45:18.445: :[authenticate]
Mar 28 00:45:18.445: authenticate
Mar 28 00:45:18.445: account=9195552010
Mar 28 00:45:18.445: password=4085556400
Mar 28 00:45:18.445: start_authentication service: ivr tcl authentication
Mar 28 00:45:18.445: AAA: parse name= idb type=-1 tty=-1
Mar 28 00:45:18.445: AAA/MEMORY: create_user (0x61EBED14) user='9195552010'
ruser='' port='' rem_addr=''
authen_type=ASCII service=LOGIN priv=0
Mar 28 00:45:18.445: AAA/AUTHEN/START (2776990538):
port='' list='h323' action=LOGIN service=LOGIN
Mar 28 00:45:18.445: AAA/AUTHEN/START (2776990538): found list h323
Mar 28 00:45:18.445: AAA/AUTHEN/START (2776990538): Method=LOCAL
Mar 28 00:45:18.445: AAA/AUTHEN (2776990538): User not found, end of method list
Mar 28 00:45:18.445: AAA/AUTHEN (2776990538): status = FAIL
Mar 28 00:45:18.445: voip_authenticate: Authentication server ERROR: server MSG:
Mar 28 00:45:18.445: AAA/MEMORY: free_user (0x61EBED14)
user='9195552010' ruser='' port=''
rem_addr='' authen_type=ASCII service=LOGIN priv=0
Mar 28 00:45:18.449: ISDN Se0:23: TX -> CONNECT pd = 8 callref = 0x8002
Mar 28 00:45:18.449: cid(52) ta_get_event returning authentication failed
Mar 28 00:45:18.449: :[callID]
Mar 28 00:45:18.449: ./puts/
Mar 28 00:45:18.449: cid(52) running state get_account
Mar 28 00:45:18.453: TA_PromptCmd. CallID=52

Mar 28 00:45:18.453: ccCallApp (callID=0x34)
Mar 28 00:45:18.453: prompt and collect app got callID 52
Mar 28 00:45:18.453: Playing prompt enter_account.au
Mar 28 00:45:18.453: Prompt interrupt enabled

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Mar 28 00:45:18.453:      No return on play complete
Mar 28 00:45:18.453:      Not matching against dial plan
Mar 28 00:45:18.453:      Abort key is *      Termination key is #
Mar 28 00:45:18.453:      Matching against 1 patterns.
Mar 28 00:45:18.453:      Pattern .+
Mar 28 00:45:18.453: ccCallSetContext (callID=0x34, context=0x61A3AAA4)
Mar 28 00:45:18.453: ms_create() Iniz ply_timer
Mar 28 00:45:18.453: ccAssociateStream (callID=0x34 coder=5
      vad=0 recordFunc=0x0 evQ=0x61BE4420)
Mar 28 00:45:18.453: cc_API_call_associated (vdbPtr=0x61B9ADAC,
      callID=0x34, disp=0)
Mar 28 00:45:18.453: ms_associateDone(): xmitFunc = playFunc 0x60B8B358
Mar 28 00:45:18.453: ms_associateDone(): CallID 52 First Buf Play
      at 6d07h of enter_account.au
Mar 28 00:45:18.453: ms_associateDone() 6d07h, Tstart(ply: iSndDly 1000, pSnce 0)
Mar 28 00:45:18.545: ISDN Se0:23: RX <- CONNECT_ACK pd = 8 callref = 0x02
Mar 28 00:45:18.545: ISDN Se0:23: CALL_PROGRESS: CALL_CONNECTED
      call id 0x1B, bchan -1, dsl 0
Mar 28 00:45:19.453: $ $ms_process() >>ms_start_play()
Mar 28 00:45:19.453: ms_start_play() 6d07h mgdTstop(ply)
Mar 28 00:45:20.241: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=1,
      flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:20.245: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:20.353: cc_api_call_digit (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=1, duration=160) digit=1
Mar 28 00:45:20.353: ms_stop_play() call 52 mgdTstop at 6d07h
Mar 28 00:45:20.353: ms_stop_play(): Play Stopped at 6d07h
Mar 28 00:45:20.353: ccDisassociateStream (callID=0x34)
Mar 28 00:45:20.521: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=2,
      flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:20.525: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:20.593: cc_api_call_digit (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=2, duration=120) digit=2
Mar 28 00:45:20.781: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=3,
      flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:20.785: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:20.853: cc_api_call_digit (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=3, duration=120) digit=3
Mar 28 00:45:21.101: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=4,
      flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:21.105: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:21.193: cc_api_call_digit (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=4, duration=140) digit=4
Mar 28 00:45:21.553: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=#,
      flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:21.553: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:21.673: cc_api_call_digit (vdbPtr=0x61B9ADAC,
      callID=0x34, digit=#, duration=170) digit=#
Mar 28 00:45:21.673: pcapp CallID 52 returning PCAPP_MATCHED. string=1234
Mar 28 00:45:21.673: ccCallAppReturn (callID=0x34)
Mar 28 00:45:21.673: ms_delete() invoking ms_stop_play() for just in case...
Mar 28 00:45:21.673: ms_stop_play() call 52 mgdTstop at 6d07h
Mar 28 00:45:21.673: ms_delete(): mc_delete_dynamicS() mc_delete_read()
Mar 28 00:45:21.673: cid(52) ta_get_event returning collect success
Mar 28 00:45:21.677: :[callID]
Mar 28 00:45:21.677: :/puts/
Mar 28 00:45:21.677: cid( 52) running state get_pin
Mar 28 00:45:21.677: ta_PromptCmd. CallID=52
```

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Mar 28 00:45:21.677: ccCallApp (callID=0x34)
Mar 28 00:45:21.681: prompt and collect app got callID 52
Mar 28 00:45:21.681:     Playing prompt enter_pin.au
Mar 28 00:45:21.681:     Prompt interrupt enabled
Mar 28 00:45:21.681:     No return on play complete
Mar 28 00:45:21.681:     Not matching against dial plan
Mar 28 00:45:21.681:     Abort key is *   Termination key is #
Mar 28 00:45:21.681:     Matching against 1 patterns.
Mar 28 00:45:21.681:     Pattern .+
Mar 28 00:45:21.681: ccCallSetContext (callID=0x34, context=0x61A986B0)
Mar 28 00:45:21.681: ms_create() Iniz ply_timer
Mar 28 00:45:21.681: ccAssociateStream (callID=0x34 coder=5 vad=0
    recordFunc=0x0 evQ=0x61BE4420)
Mar 28 00:45:21.681: cc_api_call_associated (vdbPtr=0x61B9ADAC,
    callID=0x34, disp=0)
Mar 28 00:45:21.681: ms_associateDone(): xmitFunc = playFunc 0x60B8B358
Mar 28 00:45:21.681: ms_associateDone(): CallID 52 First Buf
    Play at 6d07h of enter_pin.au
Mar 28 00:45:21.681: ms_associateDone() 6d07h, Tstart(ply:
    iSndDly 1000, pSnce 0)
Mar 28 00:45:22.681: $ $ms_process() >>ms_start_play()
Mar 28 00:45:22.681: ms_start_play() 6d07h mgdTstop(ply)
Mar 28 00:45:23.433: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC, callID=0x34,
    digit=5, flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:23.433: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:23.533: cc_api_call_digit (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=5, duration=150) digit=5
Mar 28 00:45:23.533: ms_stop_play() call 52 mgdTstop at 6d07h
Mar 28 00:45:23.533: ms_stop_play(): Play Stopped at 6d07h
Mar 28 00:45:23.533: ccDisassociateStream (callID=0x34)
Mar 28 00:45:23.693: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=6,
    flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:23.693: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:23.793: cc_api_call_digit (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=6, duration=150) digit=6
Mar 28 00:45:24.041: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=7, flags=0x1,
    timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:24.045: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:24.121: cc_api_call_digit (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=7, duration=130) digit=7
Mar 28 00:45:24.321: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=8,
    flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:24.325: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:24.421: cc_api_call_digit (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=8, duration=150) digit=8
Mar 28 00:45:24.653: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=#,
    flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:24.653: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:24.741: cc_api_call_digit (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=#, duration=140) digit=#
Mar 28 00:45:24.745: pcapp CallID 52 returning PCAPP_MATCHED. string=5678
Mar 28 00:45:24.745: ccCallAppReturn (callID=0x34)
Mar 28 00:45:24.745: ms_delete() invoking ms_stop_play() for just in case...
Mar 28 00:45:24.745: ms_stop_play() call 52 mgdTstop at 6d07h
Mar 28 00:45:24.745: ms_delete(): mc_delete_dynamicS() mc_delete_read()
Mar 28 00:45:24.745: cid(52) ta_get_event returning collect success
Mar 28 00:45:24.745: :[callID]
Mar 28 00:45:24.745: :/puts/
Mar 28 00:45:24.745: cid( 52) running state authenticate
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Mar 28 00:45:24.749: :[authenticate]
Mar 28 00:45:24.749: authenticate
Mar 28 00:45:24.749:     account=1234
Mar 28 00:45:24.749:     password=5678
Mar 28 00:45:24.749: start_authentication service: ivr tcl authentication
Mar 28 00:45:24.749: AAA: parse name= idb type=-1 tty=-1
Mar 28 00:45:24.749: AAA/MEMORY: create_user (0x61B0354C) user='1234' ruser=''
    port='' rem_addr='' authen_type=ASCII service=LOGIN priv=0
Mar 28 00:45:24.749: AAA/AUTHEN/START (3238629809): port=''
    list='h323' action=LOGIN service=LOGIN
Mar 28 00:45:24.749: AAA/AUTHEN/START (3238629809): found list h323
Mar 28 00:45:24.749: AAA/AUTHEN/START (3238629809): Method=LOCAL
Mar 28 00:45:24.749: AAA/AUTHEN (3238629809): status = GETPASS
Mar 28 00:45:24.749: AAA/AUTHEN/CONT (3238629809): continue_login (user='1234')
Mar 28 00:45:24.749: AAA/AUTHEN (3238629809): status = GETPASS
Mar 28 00:45:24.749: AAA/AUTHEN/CONT (3238629809): Method=LOCAL
Mar 28 00:45:24.749: AAA/AUTHEN (3238629809): status = PASS
Mar 28 00:45:24.749: AAA/MEMORY: free_user (0x61B0354C) user='1234' ruser=''
    port='' rem_addr='' authen_type=ASCII service=LOGIN priv=0
Mar 28 00:45:24.749: cid(52) ta_get_event returning authenticated
Mar 28 00:45:24.753: :[callID]
Mar 28 00:45:24.753: :/puts/
Mar 28 00:45:24.753: cid( 52) running state authen_pass
Mar 28 00:45:24.753: :/dnis/
Mar 28 00:45:24.753: :/did/
Mar 28 00:45:24.757: :[callID]
Mar 28 00:45:24.757: :/puts/
Mar 28 00:45:24.757: cid( 52) running state get_dest
Mar 28 00:45:24.757: ta_PromptCmd. CallID=52

Mar 28 00:45:24.757: ccCallApp (callID=0x34)
Mar 28 00:45:24.757: prompt and collect app got callID 52
Mar 28 00:45:24.757:     Playing prompt enter_destination.au
Mar 28 00:45:24.757:     Prompt interrupt enabled
Mar 28 00:45:24.757:     No return on play complete
Mar 28 00:45:24.757:     Matching against dial plan
Mar 28 00:45:24.757:     Abort key is *     Termination key is #
Mar 28 00:45:24.757:     Matching against 0 patterns.
Mar 28 00:45:24.757: ccCallSetContext (callID=0x34, context=0x61A3AAA4)
Mar 28 00:45:24.761: ms_create() Iniz ply_timer
Mar 28 00:45:24.761: ccAssociateStream (callID=0x34 coder=5 vad=0
    recordFunc=0x0 evQ=0x61BE4420)
Mar 28 00:45:24.761: cc_api_call_associated (vdbPtr=0x61B9ADAC,
    callID=0x34, disp=0)
Mar 28 00:45:24.761: ms_associateDone(): xmitFunc = playFunc 0x60B8B358
Mar 28 00:45:24.761: ms_associateDone(): CallID 52 First Buf Play
    at 6d07h of enter_destination.au
Mar 28 00:45:24.761: ms_associateDone() 6d07h, Tstart(ply: iSndDly 1000, pSnce 0)
Mar 28 00:45:25.761: $ $ms_process() >>ms_start_play()
Mar 28 00:45:25.761: ms_start_play() 6d07h mgdTstop(ply)
Mar 28 00:45:29.393: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=6,
    flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:29.393: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
Mar 28 00:45:29.573: cc_api_call_digit (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=6, duration=230) digit=6
Mar 28 00:45:29.573: ms_stop_play() call 52 mgdTstop at 6d07h
Mar 28 00:45:29.573: ms_stop_play(): Play Stopped at 6d07h
Mar 28 00:45:29.573: ccDisassociateStream (callID=0x34)
Mar 28 00:45:29.801: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC,
    callID=0x34, digit=4,
    flags=0x1, timestamp=0xDB1154A6, expiration=0x0)
Mar 28 00:45:29.805: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored
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Mar 28 00:45:29.921: cc_api_call_digit (vdbPtr=0x61B9ADAC, callID=0x34, digit=4, duration=170) digit=4

Mar 28 00:45:30.181: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC, callID=0x34, digit=0, flags=0x1, timestamp=0xDB1154A6, expiration=0x0)

Mar 28 00:45:30.185: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored

Mar 28 00:45:30.281: cc_api_call_digit (vdbPtr=0x61B9ADAC, callID=0x34, digit=0, duration=150) digit=0

Mar 28 00:45:30.533: cc_api_call_digit_begin (vdbPtr=0x61B9ADAC, callID=0x34, digit=0, flags=0x1, timestamp=0xDB1154A6, expiration=0x0)

Mar 28 00:45:30.533: pcapp CallID 52 event CC_EV_CALL_DIGIT_BEGIN ignored

Mar 28 00:45:30.673: cc_api_call_digit (vdbPtr=0x61B9ADAC, callID=0x34, digit=0, duration=190) digit=0

Mar 28 00:45:30.673: pcapp CallID 52 returning PCAPP_MATCHED. string=6400

Mar 28 00:45:30.673: ccCallAppReturn (callID=0x34)

Mar 28 00:45:30.673: ms_delete() invoking ms_stop_play() for just in case...

Mar 28 00:45:30.673: ms_stop_play() call 52 mgdTstop at 6d07h

Mar 28 00:45:30.673: ms_delete(): mc_delete_dynamicS() mc_delete_read()

Mar 28 00:45:30.673: cid(52) ta_get_event returning collect success

Mar 28 00:45:30.677: :[callID]

Mar 28 00:45:30.677: :/puts/

Mar 28 00:45:30.677: cid(52) running state place_call

Mar 28 00:45:30.677: :[placeCall]

Mar 28 00:45:30.677: Placing call for callID 52 to destination=6400

Mar 28 00:45:30.677: ccCallApp (callID=0x34)

Mar 28 00:45:30.681: placecall CallID 52 got event CC_EV_CALL_HANDOFF

Mar 28 00:45:30.681: ccCallSetContext (callID=0x34, context=0x61EBED14)

Mar 28 00:45:30.681: Matched peers(1)

Mar 28 00:45:30.681: placecall pc_setupPeer cid(52), destPat(4085556400), matched(10), prefix(), peer(61C088AC)

Mar 28 00:45:30.681: ccCallSetupRequest (Inbound call = 0x34, outbound peer =2, dest=, params=0x61A650F8 mode=0, *callID=0x61BC6EF0)

Mar 28 00:45:30.681: callingNumber=9195552010, calledNumber=4085556400, redirectNumber=

Mar 28 00:45:30.681: accountNumber=1234, finalDestFlag=0, guid=1acb.27d8.98f4.006b.0000.0000.2071.a5e8

Mar 28 00:45:30.681: peer_tag=2

Mar 28 00:45:30.681: ccIFCallSetupRequest: (vdbPtr=0x6174EC64, dest=, callParams={called=4085556400, calling=9195552010, fdest=0, voice_peer_tag=2}, mode=0x0)

Mar 28 00:45:30.681: ccCallSetContext (callID=0x35, context=0x61C72B0C)

Mar 28 00:45:30.681: placecall cid(52) state change PC_CS_INIT to PC_CS_CALL_SETTING

Mar 28 00:45:30.681: RASLib::ras_sendto: msg length 115 from 172.16.120.2:49831 to 172.16.120.1:1719

Mar 28 00:45:30.685: RASLib::RASSendARQ: ARQ (seq# 12165) sent to 172.16.120.1

Mar 28 00:45:30.685: start_h323_accounting:

Mar 28 00:45:30.685: start_h323_ccapi_accounting: Error: Null userp

Mar 28 00:45:30.689: RASLib::RASRecvData: successfully rcvd message of length 7 from 172.16.120.1:1719

Mar 28 00:45:30.689: RASLib::RASRecvData: RIP (seq# 12165) rcvd from [172.16.120.1:1719] on sock[6179E6A4]

Mar 28 00:45:30.705: RASLib::RASRecvData: successfully rcvd message of length 24 from 172.16.120.1:1719

Mar 28 00:45:30.705: RASLib::RASRecvData: ACF (seq# 12165) rcvd from [172.16.120.1:1719] on sock [0x6179E6A4]

Mar 28 00:45:31.713: cc_api_call_alert (vdbPtr=0x6174EC64, callID=0x35, prog_ind=0x8, sig_ind=0x1)

Mar 28 00:45:31.713: placecall CallID 53 got event CC_EV_CALL_ALERT

Mar 28 00:45:31.713: ccConferenceCreate (confID=0x61BC6F40, callID1=0x34, callID2=0x35, tag=0x0)

Mar 28 00:45:31.713: cc_api_bridge_done (confID=0x14, srcIF=0x6174EC64, srcCallID=0x35, dstCallID=0x34, disposition=0, tag=0x0)

Mar 28 00:45:31.713: placecall cid(52) state change PC_CS_CALL_SETTING to PC_CS_CONFERENCING_ALERT

Mar 28 00:45:31.713: cc_api_bridge_done (confID=0x14, srcIF=0x61B9ADAC, srcCallID=0x34, dstCallID=0x35, disposition=0, tag=0x0)

Mar 28 00:45:31.713: cc_api_caps_ind (dstVdbPtr=0x6174EC64, dstCallId=0x35, srcCallId=0x34, caps={codec=0xEBF7, fax_rate=0xFF, vad=0x3, modem=0x3 codec_bytes=48, signal_type=2})

Mar 28 00:45:31.717: placecall CallID 52 got event CC_EV_CONF_CREATE_DONE

Mar 28 00:45:31.717: placecall cid(52) state change PC_CS_CONFERENCING_ALERT to PC_CS_CONFERENCED_ALERT

Mar 28 00:45:32.321: cc_api_caps_ind (dstVdbPtr=0x61B9ADAC, dstCallId=0x34, srcCallId=0x35, caps={codec=0x4, fax_rate=0x2, vad=0x2, modem=0x1 codec_bytes=20, signal_type=0})

Mar 28 00:45:32.321: cc_api_caps_ack (dstVdbPtr=0x61B9ADAC, dstCallId=0x34, srcCallId=0x35, caps={codec=0x4, fax_rate=0x2, vad=0x2, modem=0x1 codec_bytes=20, signal_type=0})

Mar 28 00:45:32.325: cc_api_caps_ack (dstVdbPtr=0x6174EC64, dstCallId=0x35, srcCallId=0x34, caps={codec=0x4, fax_rate=0x2, vad=0x2, modem=0x1 codec_bytes=20, signal_type=0})

Mar 28 00:45:35.745: RASlib::ras_sendto: msg length 76 from 172.16.120.2:49831 to 172.16.120.1:1719

Mar 28 00:45:35.745: RASlib::RASSendRRQ: RRQ (seq# 12166) sent to 172.16.120.1

Mar 28 00:45:35.749: RASlib::RASRecvData: successfully rcvd message of length 52 from 172.16.120.1:1719

Mar 28 00:45:35.749: RASlib::RASRecvData: RCF (seq# 12166) rcvd from [172.16.120.1:1719] on sock [0x6179E6A4]

Mar 28 00:45:40.673: cc_api_call_digit (vdbPtr=0x61B9ADAC, callID=0x34, digit=T, duration=0)

Mar 28 00:45:40.673: placecall CallID 52 got event CC_EV_CALL_DIGIT

Mar 28 00:45:43.845: cc_api_call_connected(vdbPtr=0x6174EC64, callID=0x35)

Mar 28 00:45:43.845: placecall CallID 53 got event CC_EV_CALL_CONNECTED

Mar 28 00:45:43.845: placecall CallID 52 returning PLACECALL_ACTIVE.

Mar 28 00:45:43.845: ccCallAppReturn (callID=0x34)

Mar 28 00:45:43.845: pCall(0x61B00C24), settlement_credit_time=0

Mar 28 00:45:43.845: ccCallSetContext (callID=0x35, context=0x61B00C24)

Mar 28 00:45:43.845: cid(52) ta_get_event returning active

Mar 28 00:45:43.845: :[callID]

Mar 28 00:45:43.845: :/puts/

Mar 28 00:45:43.845: cid(52) running state active

Mar 28 00:45:43.849: :/creditTimeLeft/

Mar 28 00:45:43.849: :[waitEvent]

Mar 28 00:45:43.849: Waiting Event for callID 52

Mar 28 00:45:51.269: cc_api_call_disconnected(vdbPtr=0x6174EC64, callID=0x35, cause=0x10)

Mar 28 00:45:51.273: ccConferenceDestroy (confID=0x14, tag=0x0)

Mar 28 00:45:51.273: cc_api_bridge_drop_done (confID=0x14, srcIF=0x6174EC64, srcCallID=0x35, dstCallID=0x34, disposition=0 tag=0x0)

Mar 28 00:45:51.273: cc_api_bridge_drop_done (confID=0x14, srcIF=0x61B9ADAC, srcCallID=0x34, dstCallID=0x35, disposition=0 tag=0x0)

Mar 28 00:45:51.273: ccCallDisconnect (callID=0x35, cause=0x10 tag=0x0)

Mar 28 00:45:51.273: RASlib::ras_sendto: msg length 76 from 172.16.120.2:49831 to 172.16.120.1:1719

Mar 28 00:45:51.273: RASlib::RASSendDRQ: DRQ (seq# 12167) sent to 172.16.120.1

Mar 28 00:45:51.277: RASlib::RASRecvData: successfully rcvd message of length 3 from 172.16.120.1:1719

Mar 28 00:45:51.277: RASlib::RASRecvData: DCF (seq# 12167) rcvd from [172.16.120.1:1719] on sock [0x6179E6A4]

Mar 28 00:45:51.277: stop_h323_ccapi_accounting: Error: Null userp

Mar 28 00:45:51.281: cc_api_call_disconnect_done(vdbPtr=0x6174EC64, callID=0x35, disp=0, tag=0x0)

Mar 28 00:45:51.281: cid(53) outgoing disconnected

Mar 28 00:45:51.281: cid(52) ta_get_event returning outgoing disconnected

Mar 28 00:45:51.281: ta_WaitEventCmd(): ta_get_event(event [outgoing disconnected])

Mar 28 00:45:51.281: TCL script eval for callID 52 completed. code=OK

Mar 28 00:45:51.281: ccCallDisconnect (callID=0x34, cause=0x10 tag=0x0)

Mar 28 00:45:51.297: stop_h323_ccapi_accounting: Error: Null userp

Mar 28 00:45:51.297: cc_api_call_disconnect_done(vdbPtr=0x61B9ADAC,
callID=0x34, disp=0, tag=0x0)
Mar 28 00:45:51.305: %ISDN-6-DISCONNECT: Interface Serial0:18 disconnected
from 9195552010 , call lasted 32 seconds
Mar 28 00:45:51.305: ISDN Se0:23: TX -> DISCONNECT pd = 8 callref = 0x8002
Mar 28 00:45:51.305: Cause i = 0x8090 - Normal call clearing
Mar 28 00:45:51.353: ISDN Se0:23: RX <- RELEASE pd = 8 callref = 0x02
Mar 28 00:45:51.353: ISDN Se0:23: TX -> RELEASE_COMP pd = 8 callref = 0x8002
Mar 28 00:45:51.365: %LINK-3-UPDOWN: Interface Serial0:18, changed state to down
Mar 28 00:46:20.748: RASLib::ras_sendto: msg length 76 from 172.16.120.2:49831
to 172.16.120.1:1719
Mar 28 00:46:20.748: RASLib::RASSendRRQ: RRQ (seq# 12168) sent to 172.16.120.1
Mar 28 00:46:20.752: RASLib::RASRecvData: successfully rcvd message of
length 52 from 172.16.120.1:1719
Mar 28 00:46:20.752: RASLib::RASRecvData: RCF (seq# 12168) rcvd from
[172.16.120.1:1719] on sock [0x6179E6A4]

Raleigh5300A#

Raleigh5300A#

Raleigh5300A#**show call active voice**

GENERIC:

SetupTime=54456184 ms
Index=1
PeerAddress=9195552010
PeerSubAddress=
PeerId=1
PeerIfIndex=56
LogicalIfIndex=26
ConnectTime=54456185
CallDuration=00:00:44
CallState=4
CallOrigin=2
ChargedUnits=0
InfoType=2
TransmitPackets=1475
TransmitBytes=75244
ReceivePackets=318
ReceiveBytes=10176

TELE:

ConnectionId=[0x1ACB27D8 0x98F4006F 0x0 0x20755AB8]
TxDuration=29800 ms
VoiceTxDuration=6360 ms
FaxTxDuration=0 ms
CoderTypeRate=g729r8
NoiseLevel=-55
ACOMLevel=0
OutSignalLevel=-42
InSignalLevel=-56
InfoActivity=2
ERLLevel=15
SessionTarget=
ImgPages=0

GENERIC:

SetupTime=54457502 ms
Index=1
PeerAddress=4085556400
PeerSubAddress=
PeerId=2
PeerIfIndex=57
LogicalIfIndex=0
ConnectTime=54458807
CallDuration=00:00:18
CallState=4

CallOrigin=1
ChargedUnits=0
InfoType=2
TransmitPackets=318
TransmitBytes=6360
ReceivePackets=1121
ReceiveBytes=22420
VOIP:
ConnectionId[0x1ACB27D8 0x98F4006F 0x0 0x20755AB8]
RemoteIPAddress=172.16.110.2
RemoteUDPPort=17942
RoundTripDelay=2 ms
SelectedQoS=best-effort
tx_DtmfRelay=inband-voice
SessionProtocol=cisco
SessionTarget=ras
OnTimeRvPlayout=15900
GapFillWithSilence=0 ms
GapFillWithPrediction=0 ms
GapFillWithInterpolation=0 ms
GapFillWithRedundancy=0 ms
HiWaterPlayoutDelay=70 ms
LoWaterPlayoutDelay=50 ms
ReceiveDelay=50 ms
LostPackets=0
EarlyPackets=0
LatePackets=0
VAD = enabled
CoderTypeRate=g729r8
CodecBytes=20
SignalingType=cas
Raleigh5300A#

Raleigh5300A#**show call active voice brief**

```
<ID>: <start>hs.<index> +<connect> pid:<peer_id> <dir> <addr> <state>
dur hh:mm:ss tx:<packets>/<bytes> rx:<packets>/<bytes> <state>
IP <ip>:<udp> rtt:<time>ms pl:<play>/<gap>ms lost:<lost>/<early>/<late>
delay:<last>/<min>/<max>ms <codec>
FR <protocol><y/n><y/n><y/n><on/off> [int dlci cid] vad: dtmf: seq:
sig: <codec> (payload size)
Tele <int>: tx:<tot>/<v>/<fax>ms <codec> noise:<l> acom:<l> i/o:<l>/<l> dBm
```

```
6F : 54456184hs.1 +1 pid:1 Answer 9195552010 active
dur 00:00:40 tx:1279/73076 rx:172/5504
Tele 0:D:54: tx:25890/3440/0ms g729r8 noise:-55 acom:0 i/0:-55/-41 dBm
```

```
6F : 54457502hs.1 +1305 pid:2 Originate 4085556400 active
dur 00:00:14 tx:172/3440 rx:925/18500
IP 172.16.110.2:17942 rtt:2ms pl:15900/0ms lost:0/0/0 delay:50/50/70ms g729r8
```

[SanJose5300A输出](#)

SanJose5300A#**show gateway**

```
Gateway SJ5300A@cisco.com is registered to Gatekeeper SJgk1
```

```
Alias list (CLI configured)
H323-ID SJ5300A@cisco.com
Alias list (last RCF)
H323-ID SJ5300A@cisco.com
```

H323 resource thresholding is Disabled

SanJose5300A#**show log**

Syslog logging: enabled (0 messages dropped, 0 flushes, 0 overruns)
Console logging: level debugging, 1787 messages logged
Monitor logging: level debugging, 0 messages logged
Buffer logging: level debugging, 1787 messages logged
Trap logging: level informational, 97 message lines logged

Log Buffer (50000 bytes):

```
Mar 28 00:45:25.585: RASlib::ras_sendto: msg length 74 from
172.16.110.2:52521 to 172.16.110.1:1719
Mar 28 00:45:25.585: RASLib::RASSendRRQ: RRQ (seq# 12137) sent to 172.16.110.1
Mar 28 00:45:25.589: RASLib::RASRecvData: successfully rcvd message of
length 52 from 172.16.110.1:1719
Mar 28 00:45:25.589: RASLib::RASRecvData: RCF (seq# 12137) rcvd from
[172.16.110.1:1719] on sock [0x61752218]
Mar 28 00:45:30.705: RASlib::ras_sendto: msg length 122 from
172.16.110.2:52521 to 172.16.110.1:1719
Mar 28 00:45:30.705: RASLib::RASSendARQ: ARQ (seq# 12138) sent to 172.16.110.1
Mar 28 00:45:30.709: RASLib::RASRecvData: successfully rcvd message
of length 24 from 172.16.110.1:1719
Mar 28 00:45:30.713: RASLib::RASRecvData: ACF (seq# 12138) rcvd from
[172.16.110.1:1719] on sock [0x61752218]
Mar 28 00:45:30.713: cc_api_call_setup_ind (vdbPtr=0x616F8D2C,
callInfo={called=408#4085556400,
calling=9195552010, fdest=1 peer_tag=2}, callID=0x6199B54C)
Mar 28 00:45:30.713: cc_process_call_setup_ind (event=0x619B2D6C) handed
call to app "SESSION"
Mar 28 00:45:30.713: sess_appl: ev(23=CC_EV_CALL_SETUP_IND), cid(39), disp(0)
Mar 28 00:45:30.713: ccCallSetContext (callID=0x27, context=0x61A60F64)
Mar 28 00:45:30.713: ssaCallSetupInd finalDest cllng(9195552010),
clled(408#4085556400)
Mar 28 00:45:30.713: ssaSetupPeer cid(39) peer list: tag(1) called
number (408#4085556400)
Mar 28 00:45:30.713: ssaSetupPeer cid(39), destPat(408#4085556400),
matched(11), prefix(6), peer(61A03B88)
Mar 28 00:45:30.713: ccCallProceeding (callID=0x27, prog_ind=0x0)
Mar 28 00:45:30.713: ccCallSetupRequest (Inbound call = 0x27, outbound peer =1, dest=,
params=0x61A60F78 mode=0, *callID=0x619BB9F0)
Mar 28 00:45:30.713: callingNumber=9195552010, calledNumber=408#4085556400,
redirectNumber=
Mar 28 00:45:30.713: accountNumber=, finalDestFlag=1,
guid=1acb.27d8.98f4.006b.0000.0000.2071.a5e8
Mar 28 00:45:30.713: peer_tag=1
Mar 28 00:45:30.713: ccIFCallSetupRequest: (vdbPtr=0x619AC884, dest=,
callParams={called=408#4085556400,
calling=9195552010, fdest=1, voice_peer_tag=1}, mode=0x0)
Mar 28 00:45:30.717: ccCallSetContext (callID=0x28, context=0x6194F3AC)
Mar 28 00:45:30.717: cc_api_call_proceeding(vdbPtr=0x619AC884, callID=0x28,
prog_ind=0x0)
Mar 28 00:45:30.717: sess_appl: ev(20=CC_EV_CALL_PROCEEDING), cid(40), disp(0)
Mar 28 00:45:30.717: ssaTraceSct: cid(40)st(1)oldst(0)cfid(-1)csz(0)
in(0)fDest(0)-cid2(39)st2(1)oldst2(0)
Mar 28 00:45:30.717: ssaIgnore cid(40), st(1),oldst(1), ev(20)
Mar 28 00:45:31.701: cc_api_call_alert(vdbPtr=0x619AC884, callID=0x28,
prog_ind=0x8, sig_ind=0x1)
Mar 28 00:45:31.701: sess_appl: ev(7=CC_EV_CALL_ALERT), cid(40), disp(0)
Mar 28 00:45:31.701: ssaTraceSct: cid(40)st(1)oldst(1)cfid(-1)csz(0)
```

```
in(0)fDest(0)-cid2(39)st2(1)oldst2(0)
Mar 28 00:45:31.701: ccCallAlert (callID=0x27, prog_ind=0x8, sig_ind=0x1)
Mar 28 00:45:31.701: ccConferenceCreate (confID=0x619BBA38, callID1=0x27,
callID2=0x28, tag=0x0)
Mar 28 00:45:31.701: cc_api_bridge_done (confID=0x14, srcIF=0x616F8D2C, srcCallID=0x27,
dstCallID=0x28, disposition=0, tag=0x0)
Mar 28 00:45:31.705: cc_api_bridge_done (confID=0x14, srcIF=0x619AC884, srcCallID=0x28,
dstCallID=0x27, disposition=0, tag=0x0)
Mar 28 00:45:31.705: cc_api_caps_ind (dstVdbPtr=0x616F8D2C, dstCallId=0x27,
srcCallId=0x28,caps={codec=0xEBF7, fax_rate=0xFF,
vad=0x3, modem=0x3 codec_bytes=1637472312, signal_type=2})
Mar 28 00:45:31.705: sess_appl: ev(28=CC_EV_CONF_CREATE_DONE), cid(39), disp(0)
Mar 28 00:45:31.705: ssaTraceSct: cid(39)st(3)oldst(0)cfid(20)csz(0)
in(1)fDest(1)-cid2(40)st2(3)oldst2(1)
Mar 28 00:45:32.517: cc_api_caps_ind (dstVdbPtr=0x619AC884, dstCallId=0x28,
srcCallId=0x27,caps={codec=0x4, fax_rate=0x2, vad=0x2, modem=0x1
codec_bytes=20, signal_type=0})
Mar 28 00:45:32.517: cc_api_caps_ack (dstVdbPtr=0x619AC884, dstCallId=0x28,
srcCallId=0x27, caps={codec=0x4, fax_rate=0x2, vad=0x2, modem=0x1
codec_bytes=20, signal_type=0})
Mar 28 00:45:32.521: cc_api_caps_ack (dstVdbPtr=0x616F8D2C, dstCallId=0x27,
srcCallId=0x28,caps={codec=0x4, fax_rate=0x2, vad=0x2, modem=0x1
codec_bytes=20, signal_type=0})
Mar 28 00:45:43.834: cc_api_call_connected(vdbPtr=0x619AC884, callID=0x28)
Mar 28 00:45:43.834: sess_appl: ev(8=CC_EV_CALL_CONNECTED), cid(40), disp(0)
Mar 28 00:45:43.834: ssaTraceSct: cid(40)st(4)oldst(1)cfid(20)csz(0)
in(0)fDest(0)-cid2(39)st2(4)oldst2(3)
Mar 28 00:45:43.834: ccCallConnect (callID=0x27)
Mar 28 00:45:43.834: ssaFlushPeerTagQueue cid(39) peer list: (empty)
Mar 28 00:45:51.258: cc_api_call_disconnected(vdbPtr=0x619AC884,
callID=0x28, cause=0x10)
Mar 28 00:45:51.258: sess_appl: ev(12=CC_EV_CALL_DISCONNECTED), cid(40), disp(0)
Mar 28 00:45:51.258: ssaTraceSct: cid(40)st(5)oldst(4)cfid(20)csz(0)
in(0)fDest(0)-cid2(39)st2(5)oldst2(3)
Mar 28 00:45:51.258: ssa: Disconnected cid(40) state(5) cause(0x10)
Mar 28 00:45:51.258: ccConferenceDestroy (confID=0x14, tag=0x0)
Mar 28 00:45:51.258: cc_api_bridge_drop_done (confID=0x14, srcIF=0x616F8D2C,
srcCallID=0x27, dstCallID=0x28, disposition=0 tag=0x0)
Mar 28 00:45:51.258: cc_api_bridge_drop_done (confID=0x14, srcIF=0x619AC884,
srcCallID=0x28, dstCallID=0x27, disposition=0 tag=0x0)
Mar 28 00:45:51.258: sess_appl: ev(29=CC_EV_CONF_DESTROY_DONE), cid(39), disp(0)
Mar 28 00:45:51.258: ssaTraceSct: cid(39)st(6)oldst(3)cfid(20)csz(0)
in(1)fDest(1)-cid2(40)st2(6)oldst2(5)
Mar 28 00:45:51.258: ccCallDisconnect (callID=0x27, cause=0x10 tag=0x0)
Mar 28 00:45:51.258: ccCallDisconnect (callID=0x28, cause=0x10 tag=0x0)
Mar 28 00:45:51.262: RASLib::ras_sendto: msg length 76 from 172.16.110.2:52521
to 172.16.110.1:1719
Mar 28 00:45:51.262: RASLib::RASSendDRQ: DRQ (seq# 12139) sent to 172.16.110.1
Mar 28 00:45:51.266: RASLib::RASRecvData: successfully rcvd message of
length 3 from 172.16.110.1:1719
Mar 28 00:45:51.266: RASLib::RASRecvData: DCF (seq# 12139) rcvd from
[172.16.110.1:1719] on sock [0x61752218]
Mar 28 00:45:51.266: cc_api_call_disconnect_done(vdbPtr=0x0,
callID=0x27, disp=0, tag=0x0)
Mar 28 00:45:51.270: sess_appl: ev(13=CC_EV_CALL_DISCONNECT_DONE), cid(39), disp(0)
Mar 28 00:45:51.270: ssaTraceSct: cid(39)st(7)oldst(6)cfid(-1)csz(0)
in(1)fDest(1)-cid2(40)st2(7)oldst2(5)
Mar 28 00:45:51.278: cc_api_call_disconnect_done(vdbPtr=0x619AC884,
callID=0x28, disp=0, tag=0x61726DDC)
Mar 28 00:45:51.278: sess_appl: ev(13=CC_EV_CALL_DISCONNECT_DONE), cid(40), disp(0)
Mar 28 00:45:51.278: ssaTraceSct: cid(40)st(7)oldst(5)cfid(-1)csz(1)in(0)fDest(0)
Mar 28 00:46:10.590: RASLib::ras_sendto: msg length 74 from 172.16.110.2:52521
to 172.16.110.1:1719
Mar 28 00:46:10.590: RASLib::RASSendRRQ: RRQ (seq# 12140) sent to 172.16.110.1
```

Mar 28 00:46:10.594: RASLib::RASRecvData: successfully rcvd message of length 52 from 172.16.110.1:1719
Mar 28 00:46:10.594: RASLib::RASRecvData: RCF (seq# 12140) rcvd from [172.16.110.1:1719] on sock [0x61752218]
Mar 28 00:46:55.595: RASLib::ras_sendto: msg length 74 from 172.16.110.2:52521 to 172.16.110.1:1719
Mar 28 00:46:55.595: RASLib::RASSendRRQ: RRQ (seq# 12141) sent to 172.16.110.1
Mar 28 00:46:55.599: RASLib::RASRecvData: successfully rcvd message of length 52 from 172.16.110.1:1719
Mar 28 00:46:55.599: RASLib::RASRecvData: RCF (seq# 12141) rcvd from [172.16.110.1:1719] on sock [0x61752218]
Mar 28 00:47:40.600: RASLib::ras_sendto: msg length 74 from 172.16.110.2:52521 to 172.16.110.1:1719
Mar 28 00:47:40.600: RASLib::RASSendRRQ: RRQ (seq# 12142) sent to 172.16.110.1
Mar 28 00:47:40.604: RASLib::RASRecvData: successfully rcvd message of length 52 from 172.16.110.1:1719
Mar 28 00:47:40.604: RASLib::RASRecvData: RCF (seq# 12142) rcvd from [172.16.110.1:1719] on sock [0x61752218]
Mar 28 00:48:25.604: RASLib::ras_sendto: msg length 74 from 172.16.110.2:52521 to 172.16.110.1:1719
Mar 28 00:48:25.604: RASLib::RASSendRRQ: RRQ (seq# 12143) sent to 172.16.110.1
Mar 28 00:48:25.608: RASLib::RASRecvData: successfully rcvd message of length 52 from 172.16.110.1:1719
Mar 28 00:48:25.608: RASLib::RASRecvData: RCF (seq# 12143) rcvd from [172.16.110.1:1719] on sock [0x61752218]

SanJose5300A#
SanJose5300A#

SanJose5300A#

SanJose5300A#**show call active voice brief**

<ID>: <start>hs.<index> +<connect> pid:<peer_id> <dir> <addr> <state>
dur hh:mm:ss tx:<packets>/<bytes> rx:<packets>/<bytes> <state>
IP <ip>:<udp> rtt:<time>ms pl:<play>/<gap>ms lost:<lost>/<early>/<late>
delay:<last>/<min>/<max>ms <codec>
FR <protocol><y/n><y/n><y/n><on/off> [int dlci cid] vad: dtmf: seq:
sig: <codec> (payload size)
Tele <int>: tx:<tot>/<v>/<fax>ms <codec> noise:<l> acom:<l> i/o:<l>/<l> dBm

6F : 54422877hs.1 +1301 pid:2 Answer 9195552010 active
dur 00:00:38 tx:2122/42440 rx:836/16720
IP 172.16.120.2:16938 rtt:2ms pl:16720/0ms lost:0/0/0 delay:30/30/70ms g729r8

6F : 54422895hs.1 +1283 pid:1 Originate 408#4085556400 active
dur 00:00:38 tx:836/-8996 rx:2143/68576
Tele 0:1 (42): tx:50050/42860/0ms g729r8 noise:-66 acom:0 i/o:-40/-71 dBm

SanJose5300A#**show call active voice**

GENERIC:
SetupTime=54422877 ms
Index=1
PeerAddress=9195552010
PeerSubAddress=
PeerId=2
PeerIfIndex=17
LogicalIfIndex=0
ConnectTime=54424178
CallDuration=00:00:44
CallState=4
CallOrigin=2
ChargedUnits=0
InfoType=2

TransmitPackets=2414
TransmitBytes=48280
ReceivePackets=836
ReceiveBytes=16720
VOIP:
ConnectionId[0x1ACB27D8 0x98F4006F 0x0 0x20755AB8]
RemoteIPAddress=172.16.120.2
RemoteUDPPort=16938
RoundTripDelay=2 ms
SelectedQoS=best-effort
tx_DtmfRelay=inband-voice
SessionProtocol=cisco
SessionTarget=
OnTimeRvPlayout=16720
GapFillWithSilence=0 ms
GapFillWithPrediction=0 ms
GapFillWithInterpolation=0 ms
GapFillWithRedundancy=0 ms
HiWaterPlayoutDelay=70 ms
LoWaterPlayoutDelay=30 ms
ReceiveDelay=30 ms
LostPackets=0
EarlyPackets=0
LatePackets=0
VAD = enabled
CoderTypeRate=g729r8
CodecBytes=20
SignalingType=cas
GENERIC:
SetupTime=54422895 ms
Index=1
PeerAddress=408#4085556400
PeerSubAddress=
PeerId=1
PeerIfIndex=16
LogicalIfIndex=13
ConnectTime=54424178
CallDuration=00:00:44
CallState=4
CallOrigin=1
ChargedUnits=0
InfoType=2
TransmitPackets=836
TransmitBytes=-12488
ReceivePackets=2434
ReceiveBytes=77888
TELE:
ConnectionId=[0x1ACB27D8 0x98F4006F 0x0 0x20755AB8]
TxDuration=55880 ms
VoiceTxDuration=48690 ms
FaxTxDuration=0 ms
CoderTypeRate=g729r8
NoiseLevel=-66
ACOMLevel=0
OutSignalLevel=-70
InSignalLevel=-42
InfoActivity=2
ERLLevel=15
SessionTarget=
ImgPages=0
SanJose5300A#

[Raleigh3600A输出](#)

Raleigh3640A#**show debug**

H.323 RAS:

H.323 RAS Messages debugging is on

Raleigh3640A#und all

Raleigh3640A#**show gatekeeper endpoint**

GATEKEEPER ENDPOINT REGISTRATION

=====

CallSignalAddr	Port	RASSignalAddr	Port	Zone Name	Type	F
172.16.120.2	1720	172.16.120.2	49831	RALgk1	VOIP-GW	

H323-ID: RAL5300A@cisco.com

Total number of active registrations = 1

Raleigh3640A#**show gatekeeper gw-type-prefix**

GATEWAY TYPE PREFIX TABLE

=====

Prefix: 408#*

Prefix: 919#*

Zone RALgk1 master gateway list:

172.16.120.2:1720 RAL5300A

Raleigh3640A#**show log**

Syslog logging: enabled (0 messages dropped, 0 flushes, 0 overruns)

Console logging: level debugging, 277 messages logged

Monitor logging: level debugging, 0 messages logged

Buffer logging: level debugging, 277 messages logged

Trap logging: level informational, 107 message lines logged

Log Buffer (50000 bytes):

```
Mar 28 00:44:50.742: RASLib::RASRecvData: successfully rcvd
message of length 76 from 172.16.120.2:49831
Mar 28 00:44:50.742: RASLib::RASRecvData: RRQ (seq# 12164)
rcvd from [172.16.120.2:49831] on sock [0x60F2F9A0]
Mar 28 00:44:50.746: RASLib::ras_sendto: msg length 52
from 172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:44:50.746: RASLib::RASSendRCF: RCF (seq# 12164)
sent to 172.16.120.2
Mar 28 00:45:30.682: RASLib::RASRecvData: successfully
rcvd message of length 115 from 172.16.120.2:49831
Mar 28 00:45:30.686: RASLib::RASRecvData: ARQ (seq# 12165)
rcvd from [172.16.120.2:49831] on sock [0x60F2F9A0]
RASLib::parse_arq_nonstd: ARQ Nonstd
decode succeeded, remlen = 0
Mar 28 00:45:30.686: RASLib::ras_sendto: msg length 7 from
172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:45:30.686: RASLib::RASSendRIP: RIP (seq# 12165) sent to 172.16.120.2
Mar 28 00:45:30.686: RASLib::RAS_WK_TInit: ipsock [0x60F0ED1C] setup successful
Mar 28 00:45:30.690: RASLib::ras_sendto: msg length 79
from 172.16.120.1:55415 to 172.16.110.1:1719
Mar 28 00:45:30.690: RASLib::RASSendLRQ: LRQ (seq# 28) sent to 172.16.110.1
Mar 28 00:45:30.698: RASLib::RASRecvData: successfully
rcvd message of length 128 from 172.16.110.1:1719
Mar 28 00:45:30.698: RASLib::RASRecvData: LCF (seq# 28)
rcvd from [172.16.110.1:1719] on sock [0x60F0ED1C]
RASLib::parse_lcf_nonstd: LCF Nonstd
```

```

decode succeeded, remlen = 0
Mar 28 00:45:30.702: RASLib::ras_sendto: msg length 24 from
172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:45:30.702: RASLib::RASSendACF: ACF (seq# 12165) sent to 172.16.120.2
Mar 28 00:45:35.746: RASLib::RASRecvData: successfully rcvd message of
length 76 from 172.16.120.2:49831
Mar 28 00:45:35.746: RASLib::RASRecvData: RRQ (seq# 12166) rcvd
from [172.16.120.2:49831] on sock [0x60F2F9A0]
Mar 28 00:45:35.750: RASLib::ras_sendto: msg length 52 from
172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:45:35.750: RASLib::RASSendRCF: RCF (seq# 12166) sent to 172.16.120.2
Mar 28 00:45:51.274: RASLib::RASRecvData: successfully rcvd
message of length 76 from 172.16.120.2:49831
Mar 28 00:45:51.274: RASLib::RASRecvData: DRQ (seq# 12167)
rcvd from [172.16.120.2:49831] on sock [0x60F2F9A0]
Mar 28 00:45:51.274: RASLib::ras_sendto: msg length 3
from 172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:45:51.278: RASLib::RASSendDCF: DCF (seq# 12167)
sent to 172.16.120.2
Mar 28 00:46:20.750: RASLib::RASRecvData: successfully
rcvd message of length 76 from 172.16.120.2:49831
Mar 28 00:46:20.750: RASLib::RASRecvData: RRQ (seq# 12168)
rcvd from [172.16.120.2:49831] on sock [0x60F2F9A0]
Mar 28 00:46:20.750: RASLib::ras_sendto: msg length 52 from
172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:46:20.754: RASLib::RASSendRCF: RCF (seq# 12168)
sent to 172.16.120.2
Mar 28 00:47:05.750: RASLib::RASRecvData: successfully
rcvd message of length 76 from 172.16.120.2:49831
Mar 28 00:47:05.754: RASLib::RASRecvData: RRQ (seq# 12169)
rcvd from [172.16.120.2:49831] on sock [0x60F2F9A0]
Mar 28 00:47:05.754: RASLib::ras_sendto: msg length 52
from 172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:47:05.758: RASLib::RASSendRCF: RCF (seq# 12169)
sent to 172.16.120.2
Mar 28 00:47:50.754: RASLib::RASRecvData: successfully
rcvd message of length 76 from 172.16.120.2:49831
Mar 28 00:47:50.758: RASLib::RASRecvData: RRQ (seq# 12170)
rcvd from [172.16.120.2:49831] on sock [0x60F2F9A0]
Mar 28 00:47:50.758: RASLib::ras_sendto: msg length 52
from 172.16.120.1:1719 to 172.16.120.2:49831
Mar 28 00:47:50.758: RASLib::RASSendRCF: RCF (seq# 12170) sent to 172.16.120.2
Raleigh3640A#

```

Raleigh3640A#

Raleigh3640A#**show gatekeeper call**

Total number of active calls = 1.

GATEKEEPER CALL INFO

=====

LocalCallID	Age(secs)	BW			
24-6872	45	64 (Kbps)			
Endpt(s): Alias	E.164Addr	CallSignalAddr	Port	RASSignalAddr	Port
src EP: RAL5300A	9195552010	172.16.120.2	1720	172.16.120.2	49831
dst EP:	408#408555640	172.16.110.2	1720	172.16.110.2	1720

Raleigh3640A#

[SanJose3640A输出](#)

SanJose3640A#**show debug**

H.323 RAS:

H.323 RAS Messages debugging is on

SanJose3640A#show gatekeeper endpoint

GATEKEEPER ENDPOINT REGISTRATION

=====

CallSignalAddr	Port	RASSignalAddr	Port	Zone Name	Type	F
172.16.110.2	1720	172.16.110.2	52521	SJgk1	VOIP-GW	

H323-ID: SJ5300A@cisco.com

Total number of active registrations = 1

SanJose3640A#show gatekeeper gw-type-prefix

GATEWAY TYPE PREFIX TABLE

=====

Prefix: 919#*

Prefix: 408#*

Zone SJgk1 master gateway list:

172.16.110.2:1720 SJ5300A

SanJose3640A#show log

Syslog logging: enabled (0 messages dropped, 0 flushes, 0 overruns)

Console logging: level debugging, 1301 messages logged

Monitor logging: level debugging, 0 messages logged

Buffer logging: level debugging, 1293 messages logged

Trap logging: level informational, 103 message lines logged

Log Buffer (50000 bytes):

Mar 28 00:45:25.592: RASLib::RASRecvData: successfully rcvd
message of length 74 from 172.16.110.2:52521

Mar 28 00:45:25.592: RASLib::RASRecvData: RRQ (seq# 12137) rcvd
from [172.16.110.2:52521] on sock [0x60FE9B04]

Mar 28 00:45:25.596: RASlib::ras_sendto: msg length 52 from
172.16.110.1:1719 to 172.16.110.2:52521

Mar 28 00:45:25.596: RASLib::RASSendRCF: RCF (seq# 12137) sent to 172.16.110.2

Mar 28 00:45:30.692: RASLib::RASRecvData: successfully rcvd message
of length 79 from 172.16.120.1:55415

Mar 28 00:45:30.692: RASLib::RASRecvData: LRQ (seq# 28) rcvd from
[172.16.120.1:55415] on sock [0x60FE9B04]
RASLib::parse_lrq_nonstd: LRQ Nonstd decode succeeded, remlen = 0

Mar 28 00:45:30.696: RASlib::ras_sendto: msg length 128 from
172.16.110.1:1719 to 172.16.120.1:55415

Mar 28 00:45:30.696: RASLib::RASSendLCF: LCF (seq# 28) sent to 172.16.120.1

Mar 28 00:45:30.712: RASLib::RASRecvData: successfully rcvd message
of length 122 from 172.16.110.2:52521

Mar 28 00:45:30.712: RASLib::RASRecvData: ARQ (seq# 12138) rcvd from
[172.16.110.2:52521] on sock [0x60FE9B04]
RASLib::parse_arq_nonstd: ARQ Nonstd decode succeeded, remlen = 0

Mar 28 00:45:30.716: RASlib::ras_sendto: msg length 24 from 172.16.110.1:1719
to 172.16.110.2:52521

Mar 28 00:45:30.716: RASLib::RASSendACF: ACF (seq# 12138) sent to 172.16.110.2

Mar 28 00:45:51.268: RASLib::RASRecvData: successfully rcvd message
of length 76 from 172.16.110.2:52521

Mar 28 00:45:51.268: RASLib::RASRecvData: DRQ (seq# 12139) rcvd
from [172.16.110.2:52521] on sock [0x60FE9B04]

Mar 28 00:45:51.268: RASlib::ras_sendto: msg length 3 from
172.16.110.1:1719 to 172.16.110.2:52521

Mar 28 00:45:51.268: RASLib::RASSendDCF: DCF (seq# 12139) sent to 172.16.110.2

Mar 28 00:46:10.596: RASLib::RASRecvData: successfully rcvd message of

```

length 74 from 172.16.110.2:52521
Mar 28 00:46:10.596: RASLib::RASRecvData: RRQ (seq# 12140) rcvd
from [172.16.110.2:52521] on sock [0x60FE9B04]
Mar 28 00:46:10.600: RASLib::ras_sendto: msg length 52 from 172.16.110.1:1719
to 172.16.110.2:52521
Mar 28 00:46:10.600: RASLib::RASSendRCF: RCF (seq# 12140) sent to 172.16.110.2
Mar 28 00:46:55.600: RASLib::RASRecvData: successfully rcvd message of
length 74 from 172.16.110.2:52521
Mar 28 00:46:55.600: RASLib::RASRecvData: RRQ (seq# 12141) rcvd from
[172.16.110.2:52521] on sock [0x60FE9B04]
Mar 28 00:46:55.604: RASLib::ras_sendto: msg length 52 from 172.16.110.1:1719
to 172.16.110.2:52521
Mar 28 00:46:55.604: RASLib::RASSendRCF: RCF (seq# 12141) sent to 172.16.110.2
Mar 28 00:47:40.604: RASLib::RASRecvData: successfully rcvd message of
length 74 from 172.16.110.2:52521
Mar 28 00:47:40.608: RASLib::RASRecvData: RRQ (seq# 12142) rcvd from
[172.16.110.2:52521] on sock [0x60FE9B04]
Mar 28 00:47:40.608: RASLib::ras_sendto: msg length 52 from 172.16.110.1:1719
to 172.16.110.2:52521
Mar 28 00:47:40.608: RASLib::RASSendRCF: RCF (seq# 12142) sent to 172.16.110.2
Mar 28 00:48:25.608: RASLib::RASRecvData: successfully rcvd message of
length 74 from 172.16.110.2:52521
Mar 28 00:48:25.612: RASLib::RASRecvData: RRQ (seq# 12143) rcvd from
[172.16.110.2:52521] on sock [0x60FE9B04]
Mar 28 00:48:25.612: RASLib::ras_sendto: msg length 52 from 172.16.110.1:1719
to 172.16.110.2:52521
Mar 28 00:48:25.612: RASLib::RASSendRCF: RCF (seq# 12143) sent to 172.16.110.2
SanJose3640A#

```

SanJose3640A#

SanJose3640A#**show gatekeeper calls**

Total number of active calls = 1.

GATEKEEPER CALL INFO

=====

LocalCallID	Age(secs)	BW				
21-6872	63	64 (Kbps)				
Endpt(s): Alias	E.164Addr	CallSignalAddr	Port	RASSignalAddr	Port	
src EP:	9195552010					
dst EP: SJ5300A	408#408555640	172.16.110.2	1720	172.16.110.2	52521	

[Troubleshoot](#)

此部分提供信息排除您的配置故障。

[故障排除命令](#)

[命令输出解释程序 \(仅限注册用户 \)](#) (OIT) 支持某些 **show** 命令。使用 OIT 可查看对 **show** 命令输出的分析。

Note: 发出 **debug** 命令之前，请参阅[有关 Debug 命令的重要信息](#)。

- [debug voip aaa](#) - Enable (event)网关的aaa调试消息将输出到系统控制台。
- [debug isdn q931](#) -显示关于呼叫建立和卸载ISDN网络连接(在本地路由器(用户端)和网络之间的第3)层的信息。
- [debug voip ccapi inout](#) -调试呼叫控制API。
- [debug voip ivr](#) -调试IVR应用程序。
- [debug ras](#) -显示注册、接纳和状态协议(RAS)发送的消息种类和寻址并且接受了。

Related Information

- [TCL IVR API版本1.0程序员的指南](#)
- [配置Cisco接入平台的交互语音回应](#)
- [Cisco H.323网关安全和记帐增强功能](#)
- [语音技术支持](#)
- [语音和统一通信产品支持](#)
- [Cisco IP 电话故障排除](#)
- [Technical Support & Documentation - Cisco Systems](#)