



# Warranty Update on Select Cisco Pluggable Modules

PB733587

Effective December 15, 2014, Cisco is offering a 1-year limited hardware warranty on Cisco® pluggable modules of SFPFE, SFPGE, SFP10G, X2, XFP, WDM and QSFP40G product families.

For more information, refer to [http://www.cisco.com/c/en/us/td/docs/general/warranty/English/1Y1DEN\\_.html](http://www.cisco.com/c/en/us/td/docs/general/warranty/English/1Y1DEN_.html).

Products purchased before this date are covered by a Cisco 90-day limited hardware warranty. For more information, refer to [http://www.cisco.com/c/en/us/td/docs/general/warranty/English/901DEN\\_.html](http://www.cisco.com/c/en/us/td/docs/general/warranty/English/901DEN_.html).

## Q&A

- Q.** What is changing?
- A.** In response to market and customer requirements, Cisco is extending the warranty period for Cisco pluggable modules of SFPFE, SFPGE, SFP10G, X2, XFP, WDM and QSFP40G product families from the previously offered 90-day limited warranty to a 1-year limited warranty.
- Q.** When are these changes effective?
- A.** Changes are effective as of December 15, 2014.
- Q.** Are the changes in warranty retroactive?
- A.** The changes are not retroactive, and customers' hardware will continue to stand under the terms of warranty under which they shipped.




Americas Headquarters  
Cisco Systems, Inc.  
San Jose, CA

Asia Pacific Headquarters  
Cisco Systems (USA) Pte. Ltd.  
Singapore

Europe Headquarters  
Cisco Systems International BV Amsterdam,  
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

 Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)