



## Service Description: Advanced Services – Fixed Price Strategy and Analysis for IPv6 (ASF-SP1-G-IPv6-STA)

This document describes Advanced Services Fixed Price service: Strategy and Analysis for IPv6

**Related Documents:** This document should be read in conjunction with the following documents also posted at [www.cisco.com/go/servicedescriptions/](http://www.cisco.com/go/servicedescriptions/): (1) Glossary of Terms; (2) List of Services Not Covered. All capitalized terms in this description have the meaning ascribed to them in the Glossary of Terms.

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### Strategy and Analysis for IPv6

#### Service Summary

Strategy and Analysis for IPv6 service provides assistance to Customer to analyze its business and technical requirements The service provides recommendations that help to transition Customer's network to an IPv6 supported network ("Services").

#### Location of Services

Services are provided remotely and on site to the Customer.

### Cisco Responsibilities

- Schedule one (1) conference call, and identify conference call participants.
- Gather information from Customer prior to the conference call which may include: a). project timelines and goals; b). business, technical and operational drivers; c). network topology information.
- Provide a requirements questionnaire to Customer for completion.
- Conduct a conference call with Customer prior to the initiation of the service to discuss gathered information and review the agenda for the strategy workshop.
- Schedule one (1) strategy workshop, up to three (3) days in length, and identify workshop participants.
- Conduct the workshop with Customer that will be held at either the Cisco or Customer location.
- Perform analysis of Customer's current and future requirements and evaluate them against Cisco's leading practice principles for IPv6 network.

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- Perform detailed discussion around specific IPv6 topics (such as architecture standards, application support, feature support etc.) and Cisco's leading practices.
- Create IPv6 strategy analysis summary presentation, consolidating discussions, findings and high level recommendations from the IPv6 strategy workshop.
- Present the summary presentation to Customer key stakeholders and project sponsor.

#### Customer Responsibilities

- Provide to Cisco a list of Customer project sponsor(s) and key stakeholders who will be attending the IPv6 strategy workshop.
- Designate Customer personnel responsible for providing information prior to the conference call and the strategy workshop.
- Complete the Cisco-provided requirements questionnaire; provide requested information prior to the conference call, which may include: a). project timelines and goals; b). business, technical and operational drivers; c). network topology information.
- Participate in conference call prior to the IPv6 strategy workshop to discuss information and review agenda for the workshop.
- Work with Cisco to schedule the IPv6 strategy workshop and identify workshop participants.
- Provide information and feedback, while participating in workshop, interview(s), and completion of requirements questionnaire.
- Schedule Customer key stakeholders and project sponsor to attend the summary presentation.

#### General Customer Responsibilities

- All information (such as but not limited to: business/technical/operational requirements, designs, topologies) provided by Customer is assumed to be up-to-date and valid for the Customer's current environment. Cisco Services are based upon information provided to Cisco by Customer at the time of the Services.
- Customer acknowledges that the completion of Services is dependent upon Customer meeting its responsibilities as indicated herein.
- Identify Customer's personnel and define their roles in the participation of the Services. Such personnel may include but is not limited to: architecture design and planning engineers, business analysts, and network engineers.
- Ensure Customer's personnel are available to participate during the course of the Services to provide information and to participate in scheduled information gathering sessions, interviews, meetings and conference calls.
- Support services provided by Cisco comprise technical advice, assistance and guidance only.
- Customer expressly understands and agrees that the Services shall take place and complete within ninety (90) calendar days from issuing a Purchase Order to Cisco for the Services herein.

#### Invoicing and Completion

##### Invoicing

Services will be invoiced upon completion of the Services.

##### Completion of Services

Cisco will provide written notification upon completion of the Services to Customer. The Customer shall within five (5) Business Days of receipt of such notification provide written acknowledgement of Cisco's completion of the Services. Customer's failure to acknowledge completion of the Services or to provide reasons for rejection of the Services within the five (5) Business Day periods signifies Customer's acceptance of completion of the Services in accordance with this Service Description.