Service Description
Splunk Education Basic Subscription Services

This Service Description is part of the Services Agreement (as defined in the Services Guide) and describes various Services that Cisco will provide to You. Capitalized terms, unless defined in this document, have the meaning in the Services Guide.

1.   Summary

The Splunk Education Basic Subscription Service is a one-year package providing access to single subject self-paced, lab-supported courses designed to train anyone in Your organization to become Search Experts and Knowledge Managers. The Subscription learning courses provide learners with unlimited flexibility by allowing them to access and complete training anytime, anywhere, immediately upon registration. There is no limit to the number of learners who can register from Your organization. The Subscription offers unlimited video replays for one year following registration, 4-hour access to the lab environment (if labs are included) three times per course and course completion certificates. While a learner may register multiple times for the same training course within the Services Term subject to the learner having completed the course before reregistering, access to the lab environment is capped at a maximum of three times per course. The Splunk Basic Education Subscription will be available for You to access and register for courses over the Services Term as detailed in the Quote.

With this subscription model, learners get started with Cisco Splunk basic e-learning courses:

- Intro to Splunk
- Using Fields

After getting trained on the basics, learners can then follow one or both of the following learning paths:

Search Expert - This path offers e-learning courses about creating advanced searches, performing forensics, providing search-related support, and more as follows:

- Visualizations
- Working with Time
- Statistical Processing
- Comparing Values
- Result Modification
- Scheduling Reports and Alerts

- Introduction to Dashboards
- Search Under the Hood
- Leveraging Lookups and Sub-searches
- Correlation Analysis
- Dynamic Dashboards
- Creating Maps

● Search Optimization

● Multi-value Fields

Knowledge Manager – This path offers e-learning courses about creating and managing knowledge objects to interpret, classify, and enrich data, build and accelerate data models, and more as follows:

● Intro to Knowledge Objects   ● Enriching Data with Lookups

● Creating Knowledge Objects   ● Data Mode

● Creating Field Extractions

More detailed information on the courses listed above can be found at Course Catalog.

2. Limitations

● Any Terms and Conditions noted in the Course catalog are replaced by the terms and conditions of this Service Description.