



End-of-Sale and End-of-Life Announcement for the Cisco Enterprise Agreement for Collaboration Multiparty(17) & CMS Add-On Suites

EOL12044

Cisco announces the end-of-sale and end-of-life dates for the Cisco Enterprise Agreement for Collaboration Multiparty(17) & CMS Add-On Suites. The last day to order the affected product(s) is March 2, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This End-of-Sale announcement follows the the underlying Cisco Telepresence Server & Cisco Telepresence Conductor products End-of-Sale Announcements in EOL Product Bulletin Numbers EOL11811 <https://www.cisco.com/c/en/us/products/collateral/conferencing/telepresence-server/eos-eol-notice-c51-739457.html> and EOL11859 <https://www.cisco.com/c/en/us/products/collateral/conferencing/telepresence-conductor/eos-eol-notice-c51-739456.html>.

Table 1. End-of-Life Milestones and Dates for the Cisco Enterprise Agreement for Collaboration Multiparty(17) & CMS Add-On Suites

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 1, 2017
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 2, 2018
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 31, 2018

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EA-CMSUPG-SU-K9	Enterprise Agreement CMS Add-On - Top Level	See the Product Migration Options section below for detailed information on replacing this product.	-	-
EA-MP17-SUITE-K9	Enterprise Agreement MultiParty Suite - Top Level	EA-MP18-SUITE-K9	Enterprise Agreement Multiparty (FY18) Suite - Top Level	-

Product Migration Options

Customers wishing to purchase an Enterprise Agreement for Collaboration Multiparty Suite should now use the Multiparty(18) Suite. Existing Multiparty customers wanting to upgrade to the Multiparty(18) Suite should contact their Cisco representative.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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