

Cisco Remote Operations Services Supported Device List

Category	Device	Cisco Foundation Technology Remote Management Services	Cisco Unified Communications Remote Management Services	Cisco Security Remote Management Services - Access Control	Cisco Security Remote Management Services - Intrusion Prevention	Cisco Security Remote Management Services - Virtual Private Network
Routers	8xx	✓				
	16xxR	✓				
	17xx	✓				
	18xx	✓		✓		
	25xx	✓				
	26xx	✓		✓		✓
	28xx	✓		✓		✓
	36xx	✓		✓		
	37xx	✓				
	38xx	✓		✓		✓
	4002	✓		✓		
	4500M	✓		✓		
	4700M	✓		✓		
	53xx	✓				
	54xx	✓				
	71xx	✓		✓		
	72xx	✓		✓		
	73xx	✓				
	75xx	✓		✓		
	76xx	✓		✓		✓
	Catalyst 19xx	✓				
	Catalyst 2828	✓				
	Catalyst 29xx	✓				
	Catalyst 35xx	✓		✓		
	Catalyst 37xx	✓				
	Catalyst 40xx	✓		✓		
	Catalyst 4840G	✓				
	Catalyst 45xx	✓				
	Catalyst 49xx	✓				
	Catalyst 5xxx with RSM	✓		✓		
	Catalyst 5xxx without RSM	✓				
	Catalyst 6xxx with MFSC	✓		✓		
	Catalyst 6xxx without MFSC	✓		✓		
	Lightstream 1010 ²	✓				
	Catalyst 85xx Multiservice Switch Router	✓				
	Cisco Catalyst 4000 Family Access Gateway Module			✓		
	Cisco Catalyst 4000 Family Inline Power 10/100BaseT Ethernet Switching Module			✓		

Switches	Cisco Catalyst 6000 Family 24-Port FXS Analog Interface Module					
	Cisco Catalyst 6000 Family Voice T1/E1 and Services Module					
IP Communications	CTS-3000					
	CTS-1000					
	CTS-Man1.0					
	CTS-CTMS-1.0					
	CallManager 3.0(4) or later running on a TAC supported server					
	CallManager 5.0(4) running on a TAC supported server					
	Unity 4.0 or later running on a TAC supported server					
	Personal Assistant 1.3 or 1.4 running on a TAC supported server					
	Cisco Conference Connection 1.2 running on a TAC supported server					
	Cisco AS5300/Voice Gateway					
	Cisco VG200/Voice Gateway(EOL)					
	Cisco VG248/POTS Voice Gateway					
	Voice/Fax Network Modules, Cisco 2600/3600 Routers					
	Digital T1/E1 Packet Voice Trunk Network Module					
	Catalyst 6000 Family Voice T1/E1 and Services Module					
	Catalyst 6000 Family Voice Analog FXS Module					
	Digital Port Adapter Family for the Cisco 7xxx router					
	Cisco DPA 7630 Voice Mail Gateway					
	Cisco Call Manager Express 4.0 as part of IOS 12.4[2nd]T release and later					
	Cisco Unity Express 2.1.1 or later					
Cisco Unity Connection 2.1 or later						
Cisco IP Customer Contact Enterprise 7.0						
Cisco IP Customer Contact Express 3.5, 4.0 & 4.5						
Router platform SRST version						

Firewall	IOS Firewall					
	Firewall Service Modules					
	PIX 501 - 506E - 515 - 515E - 520 - 525 - 535 v. 6.x - 7.x					
	ASA 55xx v.7.x					
Network IDS	CSIDS Service Modules					
	CSIDS 42xx v.5.x - 6.x					
	IOS IPS					
	Cisco IDSM-2					
AIP-SSM	ASA Advanced Inspection and Prevention (AIP) Security Services Module					

¹ Does not include standard full support. Will require special request to ROS prior to quote (ICB) and if approved

² Not standard and will require special request to ROS prior to quote (ICB)

³ ASA is replacing the EOL 3000 series VPN concentrator as a recommended solution for VPN aggregation

vided will not have have full support (e.g. no configuration, release, backup or problem management)