

## EOS/EOL for the Cisco 1-Port Symmetric High-Bit-Rate DSL WAN Interface Card (WIC-1SHDSL-V3) and Associated Bundles for Cisco 1841 and 28xx Routers

EOL6788

Cisco announces the end-of-sale and end-of life dates for the Cisco 1-Port Symmetric High-Bit-Rate DSL WAN Interface Card (WIC-1SHDSL-V3) and Associated Bundles for Cisco 1841 and 28xx Routers. The last day to order the affected product(s) is June 15, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco 1-Port Symmetric High-Bit-Rate DSL WAN Interface Card (WIC-1SHDSL-V3) and Associated Bundles for Cisco 1841 and 28xx Routers

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 15, 2009
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 15, 2010
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 13, 2010
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 14, 2011
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 15, 2011
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 15, 2011
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	September 13, 2014
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 14, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C2801-SHDSL-V3/K9	2801 bundle, WIC-1SHDSL-V3, SP Svcs, 64F/192D	C2801-2SHDSL/K9	2801 2-pair G.SHDSL bundle, HWIC-2SHDSL, SP Svcs, 64F/192D	--
C2811-SHDSL-V3/K9	2811 DSL bundle, WIC-1SHDSL-V3 (4-wire), SP Svcs, 64F/256D	C2811-2SHDSL/K9	2811 2-pair G.SHDSL bundle, HWIC-2SHDSL, SP Svcs, 64FL/256DR	--
CISCO1841-SHDSL-V3	1841 bundle, WIC-1SHDSL-V3, IPBB, 32F/128D	CISCO1841-2SHDSL	1841 2-pair G.SHDSL bundle, HWIC-2SHDSL, IP Base, 64F/128D	--

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WIC-1SHDSL-V3	One port G.SHDSLWIC with 4-wire support	HWIC-2SHDSL	2-pair G.SHDSLHWIC	--
WIC-1SHDSL-V3=	One-port G.SHDSLWIC with 4-wire support	HWIC-2SHDSL=	2-pair G.SHDSL HWIC	--

## Product Migration Options

Customers are encouraged to migrate to the Cisco 2-pair symmetric high-bit-rate DSL high-speed WAN interface card (HWIC-2SHDSL). Information about this product can be found at:

[http://www.cisco.com/en/US/prod/collateral/modules/ps5949/ps7175/product\\_data\\_sheet0900aecd80581fa0.html](http://www.cisco.com/en/US/prod/collateral/modules/ps5949/ps7175/product_data_sheet0900aecd80581fa0.html).

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco 1-Port Symmetric High-Bit-Rate DSL WAN Interface Card and Associated Bundles for Cisco 1841 and 28xx Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: [www.cisco.com/go/eos](http://www.cisco.com/go/eos)

Service prices for Cisco products are subject to change after the product End of Sale date.

## For More Information

For more information about the Cisco 2-Pair Symmetric High-Bit-Rate DSL High-Speed WAN Interface Card for Cisco Integrated Services Routers, visit

[http://www.cisco.com/en/US/prod/collateral/modules/ps5949/ps7175/product\\_data\\_sheet0900aecd80581fa0.html](http://www.cisco.com/en/US/prod/collateral/modules/ps5949/ps7175/product_data_sheet0900aecd80581fa0.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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