



Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations

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This document lists the supported version combinations of Cisco Unity Connection or Connection in Cisco Unified Communications Manager Business Edition (CMBE), and the software installed on user workstations. It also contains statements on IMAP solution support and internet browser support.

(For user workstation requirements, and for requirements for administrator workstations and the Cisco Unity Connection system, see the applicable version of *System Requirements for Cisco Unity Connection* at http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html or *System Requirements for Cisco Unity Connection in Cisco Unified CMBE* at http://www.cisco.com/en/US/products/ps7273/prod_installation_guides_list.html.)

Cisco Unity Connection Version 7.x, and Connection in Cisco Unified CMBE Version 7.x

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Connection 7.x, and Connection in Cisco Unified Communications Manager Business Edition 7.x support the version combinations of software installed on user workstations listed in [Table 1](#).



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Table 1 Supported Version Combinations of Software on User Workstations for Connection 7.x and for Connection in Cisco Unified CMBE 7.x

Operating System on Workstation	ViewMail on Workstation to Access Voice Messages	Browser on Workstation to Access Cisco Unity Connection Web Tools Through Cisco PCA	Messaging Client on Workstation to Access Voice Messages
Windows Vista	<p>ViewMail for Notes</p> <ul style="list-style-type: none"> • 7.1(3)—Supported with Notes 8.5, 8.0(2), 8.0(1), 8.0, 7.03, and 7.02, and with Connection 7.1 only • 7.1(2)—Supported with Notes 8.0(1), 8.0, 7.03, and 7.02, and with Connection 7.1 only <p>ViewMail for Outlook</p> <ul style="list-style-type: none"> • 7.1(3)—Supported with Outlook 2007 and 2003 • 7.1(2)—Supported with Outlook 2007 and 2003 • 7.0(1)—Supported with Outlook 2007 and 2003 	<p>Firefox</p> <ul style="list-style-type: none"> • 3.0 • 2.0 <p>Internet Explorer</p> <ul style="list-style-type: none"> • 8.0—Supported with Connection 7.1 only • 7.0 • 6.0 (plus SP 1) 	<p>Cisco Unified Messaging with IBM Lotus Sametime¹.</p> <ul style="list-style-type: none"> • 7.1(1)—Supported with Vista Business, and XP plus SP 3 or SP 2 • 1.2(3)—Supported with Vista Business, and XP plus SP 2 <p>Cisco Unified Personal Communicator².</p> <ul style="list-style-type: none"> • 7.0(1) • 1.2(1) <p>IMAP Client</p> <ul style="list-style-type: none"> • Eudora 7.1 • Groupwise 7.0 • Lotus Notes³. <ul style="list-style-type: none"> – 8.0 – 7.0 • Opera 9.2 • Outlook <ul style="list-style-type: none"> – 2007 – 2003 – Express 6.0 • Thunderbird 3.0 • Windows Mail in Windows Vista
Windows XP	<p>ViewMail for Notes</p> <ul style="list-style-type: none"> • 7.1(3)—Supported with Notes 8.5, 8.0(2), 8.0(1), 8.0, 7.03, and 7.02, and with Connection 7.1 only • 7.1(2)—Supported with Notes 8.0(1), 8.0, 7.03, 7.02, 6.56, and 6.55, and with Connection 7.1 only <p>ViewMail for Outlook</p> <ul style="list-style-type: none"> • 7.1(3)—Supported with Outlook 2007 and 2003 • 7.1(2)—Supported with Outlook 2007 and 2003 • 7.0(1)—Supported with Outlook 2007 and 2003 		

Table 1 Supported Version Combinations of Software on User Workstations for Connection 7.x and for Connection in Cisco Unified CMBE 7.x (continued)

Operating System on Workstation	ViewMail on Workstation to Access Voice Messages	Browser on Workstation to Access Cisco Unity Connection Web Tools Through Cisco PCA	Messaging Client on Workstation to Access Voice Messages
Mac OS X 10.4 and later ⁴	Not supported	Firefox <ul style="list-style-type: none"> • 3.0 • 2.0 Safari <ul style="list-style-type: none"> • 3.x 	Cisco Unified Messaging with IBM Lotus Sametime ¹ . <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) Cisco Unified Personal Communicator ² . <ul style="list-style-type: none"> • 7.0(1) • 1.2(1) IMAP Client <ul style="list-style-type: none"> • Apple Mail • Eudora 7.1 • Groupwise 7.0 • Lotus Notes³ <ul style="list-style-type: none"> – 8.0 – 7.0 • Opera 9.2 • Outlook <ul style="list-style-type: none"> – 2007 – 2003 • Thunderbird 3.0
Red Hat Enterprise Linux <ul style="list-style-type: none"> • 5.0 • 4.0 	Not supported	Firefox <ul style="list-style-type: none"> • 3.0 • 2.0 	Cisco Unified Messaging with IBM Lotus Sametime ¹ . <ul style="list-style-type: none"> • 7.1(1)—Supported with Linux 4.0 only • 1.2(3)—Supported with Linux 4.0 only IMAP Client <ul style="list-style-type: none"> • Opera 9.2

Footnotes for Table 1—Connection 7.x, and Connection in Cisco Unified CMBE 7.x

1. For the latest information on Cisco Unified Messaging with IBM Lotus Sametime, including requirements and support, see the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.
2. For the latest information on Cisco Unified Personal Communicator, including requirements and support, see the applicable version of release notes at http://www.cisco.com/en/US/products/ps6844/prod_release_notes_list.html.

3. Users can listen to messages by using Lotus Notes, but cannot forward, reply to, or compose messages.
4. Users cannot use a computer microphone to make recordings with the Media Master.

Cisco Unity Connection Version 2.x, and Connection in Cisco Unified CMBE Version 6.x

Connection 2.x, and Connection in Cisco Unified CMBE 6.x support the version combinations of software installed on user workstations listed in [Table 2](#).

Table 2 *Supported Version Combinations of Software on User Workstations for Connection 2.x and for Connection in Cisco Unified CMBE 6.x*

Operating System on User Workstation	Internet Browser on User Workstation to Access the Cisco PCA	Messaging Client on User Workstation
Windows <ul style="list-style-type: none"> • Vista • XP 	Firefox <ul style="list-style-type: none"> • 2.0 Internet Explorer <ul style="list-style-type: none"> • 7.0 • 6.0 (plus SP 1) 	Cisco Unified Messaging with IBM Lotus Sametime ¹ . <ul style="list-style-type: none"> • 7.1(1)—Supported with Vista Business, and XP plus SP 3 or SP 2 • 1.2(3)—Supported with Vista Business, and XP plus SP 2 Cisco Unified Personal Communicator ² . <ul style="list-style-type: none"> • 1.2(1) IMAP Client <ul style="list-style-type: none"> • Eudora 7.0 • Groupwise 7.0 • Lotus Notes 7.0 • Opera 9.0 • Outlook <ul style="list-style-type: none"> – 2007 – 2003 – XP – Express • Thunderbird 2.0

Table 2 *Supported Version Combinations of Software on User Workstations for Connection 2.x and for Connection in Cisco Unified CMBE 6.x (continued)*

Operating System on User Workstation	Internet Browser on User Workstation to Access the Cisco PCA	Messaging Client on User Workstation
Windows 2000 Professional (plus SP 4)	Firefox <ul style="list-style-type: none"> • 2.0 Internet Explorer <ul style="list-style-type: none"> • 7.0 • 6.0 (plus SP 1) 	IMAP Client <ul style="list-style-type: none"> • Eudora 7.0 • Groupwise 7.0 • Lotus Notes 7.0 • Opera 9.0 • Outlook <ul style="list-style-type: none"> – 2007 – 2003 – XP – Express • Thunderbird 2.0
Mac OS X 10.4 and later ³ .	Firefox <ul style="list-style-type: none"> • 2.0 Safari <ul style="list-style-type: none"> • 2.0 	Cisco Unified Messaging with IBM Lotus Sametime ¹ . <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) IMAP Client <ul style="list-style-type: none"> • Apple Mail • Eudora 7.0 • Groupwise 7.0 • Lotus Notes 7.0 • Office Mac Entourage 2004 • Opera 9.0 • Outlook <ul style="list-style-type: none"> – 2007 – 2003 – XP – Express • Thunderbird 2.0

Table 2 **Supported Version Combinations of Software on User Workstations for Connection 2.x and for Connection in Cisco Unified CMBE 6.x (continued)**

Operating System on User Workstation	Internet Browser on User Workstation to Access the Cisco PCA	Messaging Client on User Workstation
Red Hat Enterprise Linux 4.0	Firefox 2.0	Cisco Unified Messaging with IBM Lotus Sametime ¹ . <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) IMAP Client <ul style="list-style-type: none"> • Opera 9.0 • Thunderbird 2.0

Footnotes for Table 2—Connection 2.x, and Connection in Cisco Unified CMBE 6.x

1. For the latest information on Cisco Unified Messaging with IBM Lotus Sametime, including requirements and support, see the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.
2. For the latest information on Cisco Unified Personal Communicator, including requirements and support, see the applicable version of release notes at http://www.cisco.com/en/US/products/ps6844/prod_release_notes_list.html.
3. Users cannot use a computer microphone to make recordings with the Media Master.

Cisco Unity Connection Version 1.2(1)

Connection 1.2(1) supports the version combinations of software installed on user workstations listed in [Table 3](#).

Table 3 *Supported Version Combinations of Software on User Workstations for Connection 1.2(1)*

Operating System on User Workstation	Internet Browser on User Workstation to Access the Cisco PCA	IMAP Client on User Workstation
<ul style="list-style-type: none"> Windows XP Windows 2000 Professional (plus SP 4) 	<ul style="list-style-type: none"> Firefox 1.5 Internet Explorer 6.0 (plus SP 1) 	<ul style="list-style-type: none"> Eudora 6.1.2 Groupwise 7.0 Lotus Notes 7.0¹ Netscape 6.0 Opera 8.0 Outlook <ul style="list-style-type: none"> – 2003 – XP – Express Thunderbird 1.5
Mac OS X 10.4 and later ²	<ul style="list-style-type: none"> Firefox 1.5 Safari 2.0 	<ul style="list-style-type: none"> Apple Mail Eudora 6.1.2 Groupwise 7.0 Netscape 6.0 Office Mac Entourage 2004 Opera 8.0 Outlook <ul style="list-style-type: none"> – 2003 – XP Thunderbird 1.5
Red Hat Enterprise Linux 4.0	Firefox 1.5	<ul style="list-style-type: none"> Netscape 6.0 Opera 8.0 Thunderbird 1.5

- Requires Connection 1.2(1) SR2, available at <http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>. (Click Unified Communications Applications > Voice Mail and Unified Messaging > Cisco Unity Connection > Cisco Unity Connection Version 1.2 > Unity Connection Software > All Releases > UnityConnection v.1 > 1.2(1) SR2.)
- Users cannot use a computer microphone to make recordings with the Media Master.

Cisco Unity Connection Version 1.1(1)

Connection 1.1(1) supports the version combinations of software installed on user workstations listed in [Table 4](#).

Table 4 *Supported Version Combinations of Software on User Workstations for Connection 1.1(1)*

Operating System on User Workstation	Internet Browser on User Workstation to Access the Cisco PCA	IMAP Client on User Workstation
<ul style="list-style-type: none"> • Windows XP • Windows 2000 Professional (plus SP 4) 	<ul style="list-style-type: none"> • Firefox 1.0.4 • Internet Explorer 6.0 (plus SP 1) 	<ul style="list-style-type: none"> • Eudora 6.1.2 • Netscape 6.0 • Opera 8.0 • Outlook <ul style="list-style-type: none"> – 2003 – XP – Express • Thunderbird
Mac OS X 10.4 and later ¹ .	<ul style="list-style-type: none"> • Firefox 1.0.4 • Safari 2.0 	<ul style="list-style-type: none"> • Apple Mail • Eudora 6.1.2 • Netscape 6.0 • Office Mac Entourage 2004 • Opera 8.0 • Outlook <ul style="list-style-type: none"> – 2003 – XP • Thunderbird
Red Hat Enterprise Linux 4.0	Firefox 1.0.4	<ul style="list-style-type: none"> • Netscape 6.0 • Opera 8.0 • Thunderbird

1. Users cannot use a computer microphone to make recordings with the Media Master.

IMAP Solution Support Statement

Cisco supports the server-side portion of the IMAP solution only; Cisco neither provides nor supports IMAP client software. All major IMAP client software release versions must be qualified by Cisco in order to be supported; any minor, maintenance or hot fix releases are automatically supported unless otherwise stated.

Cisco provides all testing, qualification, and configuration documentation of IMAP client software as a courtesy. For IMAP client support, contact the software vendor or the designated IMAP client software support channel for your organization.

For information on configuring IMAP client software, see the “Configuring an Email Account to Access Cisco Unity Connection Voice Messages” chapter of the applicable version of the *User Workstation Setup Guide for Cisco Unity Connection* at http://www.cisco.com/en/US/products/ps6509/prod_maintenance_guides_list.html.

Internet Browser Support Statement

All major internet browser release versions must be qualified by Cisco in order to be supported. Any minor, maintenance or hot fix releases are automatically supported unless otherwise stated.

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