



# Readme for CiscoWorks CS 3.2 with QoS Policy Manager 4.1

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CiscoWorks QoS Policy Manager (QPM) 4.1 runs on the CiscoWorks Common Services (CS) 3.2 server, which provides the infrastructure required by QPM to run from the CiscoWorks desktop environment.

Common Services also provides management of user roles and privileges, allowing you to control who gets access to specific tasks in QPM.

This document guides you through the documentation locations that you can refer to obtain the data regarding CiscoWorks Common Services 3.2, when it is used along with QPM 4.1.

This document consists of the following topics that contain pointers to the respective documentation locations:

- [Server and Client Requirements for Installing CS 3.2 with QPM 4.1, page 2](#)
- [Installing CS 3.2 with QPM 4.1, page 2](#)
- [Installation Errors for CS 3.2, page 3](#)
- [Getting Started with CS 3.2, page 3](#)
- [Password Rules for CS 3.2, page 3](#)
- [Using DCR in CS 3.2, page 4](#)

All the documents mentioned in this Readme are available as pdf in the Documentation folder in the QPM 4.1 DVD.

**Note**

The procedure for installing CiscoWorks Common Services 3.1 and 3.2 is the same. The installation guide for CiscoWorks Common Services 3.2 points to the *Installing and Getting Started With CiscoWorks LAN Management Solution 3.1*.

## Server and Client Requirements for Installing CS 3.2 with QPM 4.1

Please use the following document and chapter (in the QPM 4.1 Docs folder or at [http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html)) to refer the server and client requirements for installing CS 3.2 with QPM 4.1:

Document Title	Chapter
<i>Installation Guide for CiscoWorks QoS Policy Manager 4.1 on Windows</i>	Chapter 1: Overview of QPM 4.1
<i>Installation Guide for CiscoWorks QoS Policy Manager 4.1 on Solaris</i>	Chapter 1: Overview of QPM 4.1

## Installing CS 3.2 with QPM 4.1

The QPM 4.1 DVD consists of both Common Services 3.2 and QoS Policy Manager 4.1 installation files. Please use the following document and chapter (in the QPM 4.1 Docs folder or at [http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html)) to refer the steps required to install CS 3.2 with QPM 4.1:

Document Title	Chapter
<i>Installation Guide for CiscoWorks QoS Policy Manager 4.1 on Windows</i>	Chapter 2: Installing and Uninstalling QPM
<i>Installation Guide for CiscoWorks QoS Policy Manager 4.1 on Solaris</i>	Chapter 2: Installing and Uninstalling QPM

## Installation Errors for CS 3.2

Please use the following document and chapter (in the CS 3.2 Docs folder or at [http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod_installation_guides_list.html)) to refer the steps required to troubleshoot CS 3.2 installation:

Document Title	Chapter
<i>Installing and Getting Started With CiscoWorks LAN Management Solution 3.1</i>	Chapter 6: Troubleshooting and FAQs

## Getting Started with CS 3.2

Please use the following document and chapter (in the CS 3.2 Docs folder or at [http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod_installation_guides_list.html)) to configure the server and client systems with CS 3.2:

Document Title	Chapter
<i>Installing and Getting Started With CiscoWorks LAN Management Solution 3.1</i>	Chapter 5: Getting Started with LAN Management Solution 3.1

## Password Rules for CS 3.2

Please use the following document and chapter (in the CS 3.2 Docs folder or at [http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod_installation_guides_list.html)) to obtain information on the usage of passwords when working with CS 3.2:

Document Title	Chapter
<i>Installing and Getting Started With CiscoWorks LAN Management Solution 3.1</i>	Appendix A: User Inputs for Installation

## Administering CS 3.2

Common Services 3.2 includes several administrative features to ensure that the server is performing properly. Please use the following document and chapter (in the CS 3.2 Docs folder or at

[http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products\\_user\\_guide\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html)) to obtain information on how to manage process, set up backup parameters, collect server information, and manage jobs and resources:

Document Title	Chapter
<i>User Guide for CiscoWorks Common Services 3.2</i>	Chapter 4: Configuring the Server

## Using DCR in CS 3.2

The Device and Credentials Repository (DCR) in CS 3.2 is a common repository of devices, their attributes, and credentials. QPM 4.1 supports import of devices from DCR. Please use the following document and chapter (in the CS 3.2 Docs folder or at [http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products\\_user\\_guide\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html)) to obtain information on the usage of DCR:

Document Title	Chapter
<i>User Guide for CiscoWorks Common Services 3.2</i>	Chapter 5: Managing Devices and Credentials