



What's New in Cisco Product Documentation

February 2012

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<http://www.cisco.com/web/about/ac50/ac47/2.html>



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To find international Cisco websites, go to <http://www.cisco.com>, and click *Worldwide [change]* at the top of the page.

Cisco Internetworking Terms and Acronyms (ITA)

Provides accurate and consistent definitions of internetworking terms and acronyms. These terms are specific to Cisco products, technologies, or services; they could also have an additional definition or description that is unique to Cisco.

This file does not duplicate industry-standard terms for which definitions can be found in other sources.

http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_%28ITA%29

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Technical Documentation Ideas Forum

Allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas Forum.

<http://www.cisco.com/go/techdocideas>

Application Networking Services

None at this time.

Cisco Interfaces and Modules

None at this time.

Cisco IOS and NX-OS Software

New Documents

- [Release Notes for Cisco ASR 9000 Series Aggregation Services Routers for Cisco IOS XR Software Release 4.2](#)

Describes system requirements, hardware and software features supported on the Cisco ASR 9000 series router, important notes, caveats, and troubleshooting information.

- [*Release Notes for Cisco CRS-1 and Cisco CRS-3 for Cisco IOS XR Software Release 4.2*](#)
Describes system requirements, hardware and software features supported on the Cisco CRS-1 and Cisco CRS-3 routers, important notes, caveats, and troubleshooting information.
- [*Release Notes for Cisco XR 12000 Series Router for Cisco IOS XR Software Release 4.2*](#)
Describes system requirements, hardware and software features supported on the Cisco XR 12000 series router, important notes, caveats, and troubleshooting information.

Revised Documents

- [*Cisco ASR 9000 Series Aggregation Services Router Getting Started Guide, Release 4.2*](#)
Explains how to create the initial configuration and complete additional administration, maintenance, and troubleshooting tasks for the Cisco ASR 9000 series Aggregation Services routers.
- [*Cisco IOS XR Getting Started Guide for the Cisco CRS Router, Release 4.2*](#)
Explains how to create the initial configuration and complete additional administration, maintenance, and troubleshooting tasks for the Cisco CRS routers.
- [*Cisco IOS XR Getting Started Guide for the Cisco XR 12000 Series Router, Release 4.2*](#)
Explains how to create the initial configuration and complete additional administration, maintenance, and troubleshooting tasks for the Cisco XR 12000 series routers.
- [*Command References for Cisco ASR 9000 Series Aggregation Services Routers, Release 4.2*](#)
Describes Cisco IOS XR software commands available in Release 4.2 for the Cisco ASR 9000 series Aggregation Services routers.
- [*Command References for Cisco CRS Routers, Release 4.2*](#)
Describes Cisco IOS XR software commands available in Release 4.2 for the Cisco CRS routers.
- [*Command References for Cisco XR 12000 Series Routers, Release 4.2*](#)
Describes Cisco IOS XR software commands available in Release 4.2 for the Cisco XR 12000 series routers.
- [*Configuration Guide for Cisco ASR 9000 Series Aggregation Services Routers, Release 4.2*](#)
Describes the features and explains the configuration in Release 4.2 for the Cisco ASR 9000 series Aggregation Services routers. Also gives some examples of these procedures.
- [*Configuration Guide for Cisco CRS Routers, Release 4.2*](#)
Describes the features and explains the configuration in Release 4.2 for the Cisco CRS routers. Also gives some examples of these procedures.
- [*Configuration Guide for Cisco XR 12000 Series Routers, Release 4.2*](#)
Describes the features and explains the configuration in Release 4.2 for the Cisco XR 1200 series routers. Also gives some examples of these procedures.

Network Management and Automation

New Documents

- [Cisco Prime Central 1.0 Documentation Overview](#)
Lists and describes the guides available for Prime Central 1.0, and provides links to these guides on Cisco.com.
- [Cisco Prime Central 1.0 Quick Start Guide](#)
Describes the system requirements and explains the installation procedure for Prime Central 1.0.
- [Cisco Prime Central 1.0 Release Notes](#)
Describes the caveats for Prime Central 1.0.
- [Cisco Prime Central 1.0 User Guide](#)
Describes the structure and features of Prime Central 1.0 and explains how to use it.
- [Cisco Prime Fulfillment Release Notes 6.1.2](#)
Provides a summary of new features and known issues in the 6.1.2 release of Cisco Prime Fulfillment.
- [Command-Line Interface \(CLI\) and Application Program Interface \(API\) Guide for Cisco Prime Network Registrar IPAM 8.0](#)
Outlines command-line interfaces (CLIs) into Cisco Prime Network Registrar IP Address Management (IPAM) 8.0 and application programming interfaces (APIs) to Cisco Prime Network Registrar IP Address Management (IPAM).
- [Disaster Recovery Guide for Cisco Prime Network Registrar IPAM 8.0](#)
Explains Disaster Recovery support for the Cisco Prime Network Registrar IPAM Executive running on supported Unix-based platforms, Red Hat Linux, and Solaris.
- [Disaster Recovery Guide for Cisco Prime Network Registrar IPAM 8.0—Using MySQL Replication](#)
Explains Disaster Recovery support for the Cisco Prime Network Registrar IPAM Executive running on supported Unix-based platforms, including Red Hat Linux and Solaris.
- [Installation Guide for Cisco Prime Network Registrar IPAM 8.0](#)
Explains how to install the Cisco Prime Network Registrar IP Address Management (IPAM) 8.0.
- [Open Source Used in Cisco Prime Central 1.0](#)
Lists the licenses and notices for open source software used in Prime Central 1.0.
- [Quick Start Guide for Cisco Prime Network Registrar IPAM 8.0](#)
Explains how to start using the Cisco Prime Network Registrar IPAM system.
- [User Guide for Cisco Prime Network Registrar IPAM 8.0](#)
Explains how to configure Cisco Prime Network Registrar IPAM.

Revised Documents

- [Cisco Broadband Access Center 3.7 Third Party and Open Source Copyrights](#)
Contains the licenses and notices for open source software used in Cisco Broadband Access Center Release 3.7.

- [Cisco Broadband Access Center Administration Guide, 3.7](#)
Describes configuring Cisco Broadband Access Center Release 3.7 by using the web-based user interface (web UI) and command-line interface (CLI).
- [Cisco Broadband Access Center Documentation Overview, 3.7](#)
Describes the user documentation available for Cisco Broadband Access Center Release 3.7.
- [Cisco Broadband Access Center DPE CLI Reference, 3.7](#)
Provides information about how to use Cisco Broadband Access Center's DPE CLI commands.
- [Cisco Broadband Access Center Installation Guide, 3.7](#)
Describes how to install Cisco Broadband Access Center Release 3.7 on the supported operating systems: Solaris, and Linux.
- [Cisco Broadband Access Center Integration Developer's Guide, 3.7](#)
Provides information about how to use Cisco Broadband Access Center's developer's integration commands.
- [Cisco Broadband Access Center Release Notes, 3.7](#)
Describes the new software features, known defects for Cisco Broadband Access Center Release 3.7.
- [CLI Reference Guide for Cisco Prime Network Registrar 8.0](#)
Explains how to use Cisco Network Registrar's command line program, nrcmd.
- [Documentation Overview for Cisco Prime Network Registrar 8.0](#)
Describes the user documentation available for Cisco Prime Network Registrar Release 8.0.
- [Installation Guide for Cisco Prime Network Registrar 8.0](#)
Explains how to install Cisco Prime Network Registrar Release 8.0 on the supported operating systems: Windows, Solaris, and Linux.
- [Quick Start Guide for Cisco Prime Network Registrar 8.0](#)
Explains how to configure Cisco Prime Network Registrar by using the web-based user interface (web UI).
- [Release Notes for Cisco Prime Network Registrar 8.0](#)
Describes the new software features, software and standards compatibility, interoperability and important notes for Cisco Prime Network Registrar 8.0.
- [Third Party and Open Source Copyright Notices for Cisco Prime Network Registrar 8.0](#)
Contains the licenses and notices for open source software, used in Cisco Prime Network Registrar 8.0.
- [User Guide for Cisco Prime Network Registrar 8.0](#)
Explains how to configure Cisco Prime Network Registrar by using the web-based user interface (web UI) and command-line interface (CLI).

Physical Security and Building Systems

None at this time.

Routers

New Documents

Cisco ASR 1000 Series Aggregation Services Routers

- [Cisco Network Positioning System Capability Directory Messages Guide](#)
Describes the advertising messages of the CD.
- [Cisco Network Positioning System Configuration Guide for the Cisco ASR 1000 Router, Release 1.0](#)
Explains the configuration tasks for the following components: PXE, SRE, PFM, and CD.
- [Cisco Network Positioning System Installation on Cisco ASR 1000 Routers](#)
Explains how to install Cisco NPS software on Cisco ASR 1000 Series routers.
- [Cisco Network Positioning System ITSM API Guide](#)
Explains how to use ITSM and RESTful APIs in order to request and get information about proximity, ranking, and so forth.
- [Cisco Network Positioning System Overview](#)
Describes the Service Resolution component of Cisco NPS.
- [Release Notes for Cisco Network Positioning System, Release 1.0](#)
Provides caveats and requirements for running Cisco NPS on Cisco ASR 1000 routers.

Cisco Carrier Routing System

- [Cisco Network Positioning System Capability Directory Messages Guide](#)
Describes the advertising messages of the CD.
- [Cisco Network Positioning System Configuration Guide for the Cisco CRS Router](#)
Explains the configuration tasks for the following components: PXE, SRE, PFM, and CD.
- [Cisco Network Positioning System Installation on the Cisco CRS Router](#)
Explains how to install Cisco NPS software on Cisco Carrier Routing System routers.
- [Cisco Network Positioning System ITSM API Guide](#)
Explains how to use ITSM and RESTful APIs in order to request and get information about proximity, ranking, and so forth.
- [Cisco Network Positioning System Overview](#)
Describes the Service Resolution component of Cisco NPS.
- [Release Notes for Cisco Network Positioning System Release 1.0.1 on the Cisco CRS Router](#)
Provides caveats and requirements for running Cisco NPS on Cisco CRS Series routers.

Security

Revised Documents

- [Release Notes for the Cisco Identity Services Engine, Release 1.0.4](#)
Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine (ISE), Release 1.0.4.

Service Exchange

None at this time.

Storage Networking

None at this time.

Switches

None at this time.

TelePresence

New Documents

- [Cisco TelePresence 3000 MXP Codec CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence 3000 MXP Codec.
- [Cisco TelePresence 3000 MXP Codec CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence 3000 MXP Codec.
- [Cisco TelePresence 6000 MXP Codec CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence 6000 MXP Codec.
- [Cisco TelePresence 6000 MXP Codec CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence 6000 MXP Codec.
- [Cisco TelePresence Edge MXP CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence Edge MXP.
- [Cisco TelePresence Edge MXP CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence Edge MXP.
- [Cisco TelePresence MX200 Floor Stand model CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence MX200 Floor Stand model.

- [Cisco TelePresence MX200 Floor Stand model CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence MX200 Floor Stand model.
- [Cisco TelePresence MX200 Table Stand model CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence MX200 Table Stand model.
- [Cisco TelePresence MX200 Table Stand model CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence MX200 Table Stand model.
- [Cisco TelePresence MX200 Wall Mount model CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence MX200 Wall Mount model.
- [Cisco TelePresence MX200 Wall Mount model CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence MX200 Wall Mount model.
- [Cisco TelePresence MX300 Floor Stand Installation Sheet](#)
Explains how to install the Cisco TelePresence MX300 with Floor Stand.
- [Cisco TelePresence MX300 Wall Mounting Installation Sheet](#)
Explains how to install the Cisco TelePresence MX300 with Wall Mount.
- [Cisco TelePresence PrecisionHD 1080p 12X Camera CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence PrecisionHD 1080p 12X Camera.
- [Cisco TelePresence PrecisionHD 1080p 12X Camera CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence PrecisionHD 1080p 12X Camera.
- [Cisco TelePresence PrecisionHD 1080p 4X Camera CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence PrecisionHD 1080p 4X Camera.
- [Cisco TelePresence PrecisionHD 1080p 4X Camera CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence PrecisionHD 1080p 4X Camera.
- [Cisco TelePresence PrecisionHD 720p Camera CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence PrecisionHD 720p Camera.
- [Cisco TelePresence PrecisionHD 720p Camera CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence PrecisionHD 720p Camera.
- [Cisco TelePresence System C20 CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence System C20.
- [Cisco TelePresence System C20 CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence System C20.
- [Cisco TelePresence System C40 CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence System C40.
- [Cisco TelePresence System C40 CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence System C40.
- [Cisco TelePresence System C60 CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence System C60.
- [Cisco TelePresence System C60 CAD Drawing in DFX—download and unzip](#)
Contains a CAD drawing of the Cisco TelePresence System C60.

- [*Cisco TelePresence System C90 CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System C90.
- [*Cisco TelePresence System C90 CAD Drawing in DFX—download and unzip*](#)
Contains a CAD drawing of the Cisco TelePresence System C90.
- [*Cisco TelePresence System EX60 CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System EX60.
- [*Cisco TelePresence System EX60 CAD Drawing—download and unzip*](#)
Contains a CAD drawing of the Cisco TelePresence System EX60.
- [*Cisco TelePresence System EX90 CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System EX90.
- [*Cisco TelePresence System EX90 CAD Drawing—download and unzip*](#)
Contains a CAD drawing of the Cisco TelePresence System EX90.
- [*Cisco TelePresence System Profile 1700 MXP CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 1700 MXP.
- [*Cisco TelePresence System Profile 1700 MXP CAD Drawing in DFX—download and unzip*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 1700 MXP.
- [*Cisco TelePresence System Profile 42-inch CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 42-inch.
- [*Cisco TelePresence System Profile 52-inch CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 52-inch.
- [*Cisco TelePresence System Profile 52-inch Dual CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 52-inch Dual.
- [*Cisco TelePresence System Profile 55-inch Dual CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 55-inch Dual.
- [*Cisco TelePresence System Profile 55-inch Dual CAD Drawing in DFX—download and unzip*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 55-inch Dual.
- [*Cisco TelePresence System Profile 55-inch Single CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 55-inch Single.
- [*Cisco TelePresence System Profile 55-inch Single CAD Drawing—download and unzip*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 55-inch Single.
- [*Cisco TelePresence System Profile 65-inch CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 65-inch.
- [*Cisco TelePresence System Profile 65-inch Wall Mount CAD Drawing*](#)
Contains a CAD drawing of the Cisco TelePresence System Profile 65-inch Wall Mount.
- [*Cisco TelePresence T3 Cable Schematics Guide for C90 Version*](#)
Contains a cable schematics diagram and explains how to connect all the cables of the T3 system.

- [Cisco TelePresence T3 Camera Calibration Guide](#)
Explains how to install the cameras whitebalance, gamma, pan, zoom and tilt, after the system has been installed.
- [Cisco TelePresence T3 Ceiling Lights Guide](#)
Explains how to install the T3 ceiling lights.
- [Cisco TelePresence T3 Document Camera Assembly Guide](#)
Explains how to install the T3 document camera.
- [Cisco TelePresence T3 Immersive Room Installation Guide](#)
Explains how to install the T3 immersive room.
- [Cisco TelePresence T3 Maintenance and Cleaning Guide](#)
Explains how to keep the T3 system tidy and clean. It does not cover technical service and maintenance.
- [Cisco TelePresence T3 Room Recommendations Guide](#)
Contains the prerequisites needed before a T3 system can be installed. This includes power consumption and HVAC requirements, room size and height.
- [Cisco TelePresence T3 System assembly Guide](#)
Explains in detail how to assemble and install the T3 hardware.
- [Cisco TelePresence T3 User Guide](#)
Contains a short presentation of the use of the T3 system.
- [Cisco TelePresence Video Switch CAD Drawing](#)
Contains a CAD drawing of the Cisco TelePresence Video Switch.
- [Cisco TMS Provisioning Configuration Template for E20 \(TE4.1.1\)—download and unzip](#)
Contains the Provisioning Configuration Template (XML) that is used with Cisco TelePresence Management Suite (TMS) to provision the Cisco IP Video Phone E20 with software TE4.1.1.

Revised Documents

- [Cisco IP Video Phone E20 TE Software Release Notes \(TE4\)](#)
Describes the features and capabilities included in the Cisco IP Video PhoneE20 software version TE4.1.1, released on 23rd December 2011.
- [Cisco TelePresence Administering TC Endpoints on CUCM8-6](#)
Explains how to get a TC5 endpoint and/or codec up and running with a Cisco Unified Communication Manager UCM8-6.
- [Cisco Video IP Phone E20 Licensing Information](#)
Contains the legal information and third party copyright and licenses, as well as patent information for Cisco Video IP Phone E20 running TE software.

Unified Computing and Servers

New Documents

- [Installation and Configuration Guide for Cisco Services Ready Engine Virtualization Release 2.0](#)
Explains how to install and configure the Cisco Services Ready Engine Virtualization Release 2.0.
- [Open Source Used In Cisco Services Ready Engine Virtualization Release 2.0](#)
Contains the licenses and notices for open source software used in Cisco Services Ready Engine Virtualization Release 2.0.
- [Release Notes for Cisco Services Ready Engine Virtualization Release 2.0](#)
Describes system requirements, information about open source software, new and changed information, and open and resolved caveats for Cisco Services Ready Engine Virtualization Release 2.0.

Revised Documents

- [Documentation Guide for Cisco Services Ready Engine Virtualization Releases 1.0, 1.1, 1.5, and 2.0](#)
Describes the Cisco Services Ready Engine Virtualization documentation.

Universal Gateways and Access Servers

None at this time.

Video and Content Delivery

New Documents

- [Cisco StadiumVision Director Localization Guide](#)
Describes information about installation and configuration of language support for the Cisco Unified IP phones and Cisco StadiumVision Director software.
- [Using the Cisco Unified IP Phone 7975 with Cisco StadiumVision: In-Suite Ordering \(Spanish\)](#)
Describes in Spanish how to use the Cisco Unified IP Phone 7975 with Cisco StadiumVision for in-suite ordering.
- [Using the Cisco Unified IP Phone 7975 with Cisco StadiumVision: TV Control \(Spanish\)](#)
Describes in Spanish how to use the Cisco Unified IP Phone 7975 with Cisco StadiumVision for TV control.

Revised Documents

- [Cisco IOS CMTS Cable Command Reference](#)
Describes the new and modified commands necessary to configure, maintain, and troubleshoot Cisco CMTS routers in Cisco IOS Release 12.2(33)SCE5.

- [Cisco IOS CMTS Cable Software Configuration Guide, Release 12.2SC](#)
Describes the configuration details, prerequisites, and restrictions for new and modified software features supported on Cisco CMTS routers in Cisco IOS Release 12.2(33)SCE5.
- [Cisco uBR7200 Router Release Notes for Cisco IOS Release 12.2\(33\)SCE](#)
Describes the open and closed caveats, system requirements, software compatibility information. Also gives a brief summary of the new hardware and software features supported on the Cisco uBR7200 series router in Cisco IOS Release 12.2(33)SCE5.
- [Cisco uBR10012 Router Release Notes for Cisco IOS Release 12.2\(33\)SCE](#)
Describes the open and closed caveats, system requirements, software compatibility information. Also gives a brief summary of the new hardware and software features supported on the Cisco uBR10012 router in Cisco IOS Release 12.2(33)SCE5.
- [Cisco StadiumVision Director Software Installation and Upgrade Guide, Release 2.4](#)
Describes the requirements and tasks to install and upgrade the software for Cisco StadiumVision Director Release 2.4. Updates were made for Cisco StadiumVision Director Release 2.4.0-147 Service Pack 1. See the Document Revision History table in the Preface for details.
- [Cisco StadiumVision Release Notes for Release 2.4](#)
Provides information about the Cisco StadiumVision solution for all releases of Cisco StadiumVision Director Release 2.4 through Service Pack 1 (SP1). It includes hardware and software requirements, installation and upgrade information, new features, known issues, and defects.

Voice and Unified Communications

New Documents

- [Administration Guide for Cisco VXC 4000 Release 1.0](#)
Explains how to deploy and perform administrative tasks for Cisco VXC 4000.
- [Cisco Jabber for Android Release 8.6.3 Release Notes](#)
Describes the features, caveats, and limitations for the Cisco Jabber for Android application, Release 8.6.3.
- [Frequently Asked Questions for Cisco VXC 4000 Release 1.0](#)
Contains frequently asked questions on how to operate Cisco VXC 4000.
- [Open Source Software Used in Cisco VXC 4000 Release 1.0](#)
Contains licensing information for Cisco VXC 4000.
- [Release Notes for Cisco VXC 4000 Release 1.0](#)
Get the latest information about Cisco VXC 4000.

Revised Documents

- [Compatibility Matrix for Cisco Unified MeetingPlace Release 6.1](#)
Provides component compatibility information for Release 6.1. This release of the document provides updates for Release 6.1.1.4 (MR1)

- [Cisco Jabber for iPhone Administration Guide 8.6.2](#)
Explains how to perform administration tasks to set up the Cisco Jabber for iPhone application, Release 8.6.2.
- [Release Notes for Cisco Jabber for iPhone 8.6.2](#)
Describes the new features, known and resolved problems and other related information for the Cisco Jabber for iPhone application, Release 8.6.2.
- [Release Notes for Cisco Unified MeetingPlace Release 6.1](#)
Describes the new features, changes between different releases, limitations, caveats, and troubleshooting information for Release 6.1. This release of the document provides updates for Release 6.1.1.4 (MR1).

Wireless

None at this time.

Creating Bookmarks to Cisco.com Pages

When you log into Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the User Guide for help: <http://www.cisco.com/web/help/mycisco.html>.

Cisco Support and Documentation

The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software in addition to troubleshooting and resolving technical issues with Cisco products and technologies.

Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.

For more information, go to this URL:

<http://www.cisco.com/cisco/web/support/index.html>

Submitting a Service Request

Open a service request online at:

<http://www.cisco.com/techsupport/servicerequest>

View a list of Cisco worldwide contacts at:

http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

- Sign up for Cisco e-mail newsletters and other communications at:
<http://www.cisco.com/offer/subscribe>
- Use the Cisco Support website to access online resources, documentation and tools to resolve technical issues with Cisco products. To receive security and technical information about your products, you can subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds. You need a Cisco.com user ID and password to access most of the tools on the Cisco Support website.
<http://www.cisco.com/techsupport>
- Order the *Cisco Product Quick Reference Guide*, a portable, easy-to-use reference that provides an overview of Cisco products and solutions for each area of your business. Go to:
<http://www.cisco.com/en/US/prod/qrg/index.html>
- Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:
<http://www.cisco.com/go/services>
- Visit Cisco Marketplace, the company store, for Cisco collateral, logo merchandise, Cisco Press books, and software at:
<http://www.cisco.com/go/marketplace/>
- Obtain general networking, training, and certification titles from Cisco Press publishers at:
<http://www.ciscopress.com>
- Read the Internet Protocol Journal, a quarterly journal published by Cisco for engineering professionals who design, develop, and operate internets and intranets. Go to:
<http://www.cisco.com/ipj>
- *What's New in Cisco Product Documentation* (this document) is an online publication that provides information about the latest documentation releases for Cisco products. This online publication is updated monthly and organized by product category:
<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>
- Product Selector Application (PSA) is available for customers and allows them to select their product or technology. To access Cisco technical documentation and resources, go to the following URL:
<http://www.cisco.com/go/techdocs>
- Warranty Finder is now available for finding your warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder, go to the following URL:
<http://www.cisco-warrantyfinder.com>
- Visit the Cisco Data Center Documentation Twitter Feed for daily updates on Cisco NX-OS features and documentation and provide feedback about the documentation. Go to the following URL:
<http://twitter.com/CiscoDCDocs>

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