

Cisco Small Business Pro Limited 5-Year Hardware Warranty Terms

For Cisco Small Business Pro Switch support and important additional warranty information, please visit the Cisco Small Business Support Community at www.cisco.com/go/smallbizsupport.

The following are terms applicable to your hardware warranty. Your formal Warranty Statement, including the warranty applicable to Cisco software, appears below and in the *Cisco Information Packet* that accompanies your Cisco product.

Duration of Hardware Warranty: Five (5) Years

Duration of Phone Support: Ninety (90) Days

Replacement, Repair or Refund Procedure for Hardware: Cisco or its service center will use commercially reasonable efforts to ship a replacement for next business day delivery, where available. Otherwise, a replacement will be shipped within ten (10) working days after receipt of the RMA request.

See www.cisco.com/go/smallbizsupport for details about delivery availability.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

To Receive a Return Materials Authorization (RMA) Number: Please contact the party from whom you purchased the product. If you purchased the product directly from Cisco, contact your Cisco Sales and Service Representative.

Complete the form below and keep for ready reference.

| | |
|----------------------------------|--|
| Product purchased from: | |
| Their telephone number: | |
| Product Model and Serial number: | |
| Maintenance Contract number: | |

Product warranty terms and other information applicable to Cisco products are available at the following URL:

www.cisco.com/go/warranty

Consult the above website or your Cisco Sales and Service Representative for a complete listing of Cisco products and applicable warranties.

Americas Headquarters

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