



CHAPTER 4

Getting Started

This section includes information about starting and restarting Resource Manager, and logging in according to your user type. Topics in this section include:

- [Resource Manager Configuration Workflow, page 4-1](#)
- [Starting Resource Manager, page 4-2](#)
- [Restarting Resource Manager, page 4-2](#)
- [Logging In, page 4-2](#)

Resource Manager Configuration Workflow

It is recommended that Resource Manager Administrators configure Resource Manager according to the following workflow

- Installation
- Initial Login
- User Provisioning
- Second Login
- IP Device Configuration
 - IP Topology
 - ISDN Topology
- Resource Configuration
 - Gatekeepers/SIP servers
 - MCUs
 - Gateways
 - Meeting Rooms—optional
 - Terminals
- Configure Meeting Types
 - Download/Upload Meeting Types
- Configure Users
- Schedule First Meeting

**Note**

Some sections of the user interface are hidden by default, according to settings in the Configuration Tool; however, these sections appear in the documentation.

Starting Resource Manager

Resource Manager is installed as a Windows Service on your server. Resource Manager automatically starts when the server is started.

Restarting Resource Manager

To restart Resource Manager, you must either restart the server or the Resource Manager service.

Restarting the Service

Procedure

- Step 1** From the Start menu, select **Settings > Control Panel > Administrative Tools > Services**.
- Step 2** From the list of services currently running on the server, select the service name Resource Manager.

**Note**

When Resource Manager is restarted, it may take a few minutes for Resource Manager to properly initialize before web pages can be loaded.

Logging In

After installation is complete, you can log in according to your role.

Procedure

- Step 1** To open the log in window for administrators, go the location provided in your user setup notification e-mail.
- Step 2** In the login window that appears, enter the required information, and then click **Login**.

**Note**

To change a password or user name, if you are an Administrator, in the sidebar menu click **User Management**, and then make changes to the information on the **User Profile** window.

- Step 3** If you are logging in for the first time, the User Provisioning window appears in which you must select one of the following database options:
- Via CUVCM RM—To use the internal Resource Manager database

- Via Directory Server Type—To use an LDAP database. You must also provide information about the LDAP database in the required fields (**URL**, **Login**, **LDAP Server Domain**, and **LDAP Search Base**)
- Via external server only

Step 4 Click **OK**.

You are automatically logged out of Resource Manager.
