



Preface

This manual describes Cisco Prime Unified Operations Manager (Prime UOM) and provides instructions for using and administering it.

New and Changed Information

The following table describes information that has been added or changed since the Cisco Prime Unified Operations Manager user guide was last published online.

Table 1 *New and Changed Information in this Document*

Date Released	Revision	Location
July 24, 2012	Initial draft	—
August 14, 2012	Added new Enterprise License Manager events.	Supported Events, page 3.
	Added discovery-related information.	Working with Cluster Device Discovery, page 43.

Audience

The audience for this document includes:

- Network administrators and operators who monitor the status of the IP telephony system and IP fabric
- System administrators who maintain and configure software systems

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	boldface screen font
Variables you enter	<i>italic screen</i> font
Menu items and button names	boldface font
Selecting a menu item in paragraphs	Option>Network Preferences
Selecting a menu item in tables	Option>Network Preferences



Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.



Caution

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Product Documentation



Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 2](#) describes the product documentation that is available.

Table 2 Product Documentation

Document Title	Locations
<i>Cisco Prime Unified Operations Manager 9.0 Supported Devices and Interoperable Software Table</i>	At the following URL: http://www.cisco.com/en/US/products/ps6535/products_device_support_tables_list.html
<i>Cisco Prime Unified Operations Manager 9.0 Release Notes</i>	At the following URL: http://www.cisco.com/en/US/products/ps6535/prod_release_notes_list.html
<i>Cisco Prime Unified Operations Manager 9.0 Installation Guide (Includes Service Monitor)</i>	At the following URL: http://www.cisco.com/en/US/products/ps6535/prod_installation_guides_list.html
<i>Cisco Prime Unified Operations Manager 9.0 User Guide</i>	At the following URL: http://www.cisco.com/en/US/products/ps6535/products_user_guide_list.html

Table 2 Product Documentation (continued)

Document Title	Locations
<i>Context-sensitive Online Help</i>	<ul style="list-style-type: none"> Select an option from the navigation tree, then click Help. Click the Help button on the page.
<i>Video Publications for Cisco Prime Unified Operations Manager</i>	<ul style="list-style-type: none"> Select the Videos link on the home page or in the Help Contents select E-Learning to view an overview video and link to other training videos. Or view videos at: http://www.cisco.com/web/learning/le31/le46/nmtg_training/vods/om/om80/pointer.html
<i>Cisco Unified Operations Manager 9.0 Open Source</i>	At the following URL: http://www.cisco.com/en/US/products/ps6535/products_licensing_information_listing.html

Related Documentation



Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 3 describes the additional documentation that is available.

Table 3 Related Documentation

Document Title	Locations
<i>Cisco Unified Service Monitor 9.0 Release Notes</i>	At the following URL: http://www.cisco.com/en/US/products/ps6536/prod_release_notes_list.html
<i>Cisco Unified Service Monitor 9.0 User Guide</i>	At the following URL: http://www.cisco.com/en/US/products/ps6536/products_user_guide_list.html
Deployment Guide and Best Practices Guides	At the following URL: http://www.cisco.com/en/US/products/ps6535/prod_white_papers_list.html

Additional Information Online

Check *Release Notes for Cisco Unified Operations Manager 9.0* on Cisco.com for any updates to Operations Manager 8.7. If patches become available, you can download them from Cisco.com.

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- Step 1** To access downloads, go to this URL:
<http://www.cisco.com/go/cuom>
- Step 2** Click the Download Software link.
- Step 3** Follow the online instructions for selecting among the product release versions and available downloads.
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Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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