



CHAPTER 3

Managing Licenses

Cisco Prime Collaboration Manager license management is based on the number of managed network devices and codecs (associated with endpoints) in your network. Cisco Prime CM provides the following license types:

- Base—Up to 10 codecs and 10000 network devices
- Evaluation License—Up to 50 codecs and 500 network devices

The network devices count is incremented, based on the number of routers and switches in the Managed state. The codec count is incremented, based on the endpoint type in the Managed state (see [Table 3-1](#)).

Table 3-1 *Endpoint Type and Codec*

Endpoint Type	Product Name	Number of Codecs
ciscoCTS500	Cisco TelePresence System 500	1
ciscoCTS1000	Cisco TelePresence System 1000	1
ciscoCTS1100	Cisco TelePresence System 1100	1
ciscoCTS1300	Cisco TelePresence System 1300	1
ciscoCTS1400	Cisco TelePresence System 1400	1
ciscoCTS3000	Cisco TelePresence System 3000	4
ciscoCTS3010	Cisco TelePresence System 3010	4
ciscoCTS3200	Cisco TelePresence System 3200	4
ciscoCTS3210	Cisco TelePresence System 3210	4

If you have reached the maximum codec limit, you can buy an incremental codec license. Each incremental codec license supports an additional 25 codecs.

Evaluation License

You can manage up to 50 codecs and 500 network devices for 90 days, using the Evaluation license.

If you exceed either the network devices or codec counts during the evaluation mode, you have a grace period of 15 days to upgrade your license. This grace period can end before the evaluation mode duration of 90 days.

About License Notification Messages

The license validation is performed during the login process.

The Cisco Prime CM server starts displaying the notification messages when the managed network devices or codec count reaches 80% of the total supported license limit. That is, the notification message is displayed when the managed network devices count reaches 8000 or when the codecs count reaches 8. This message appears during the login process.

When either the network devices or the codecs reach the maximum limit, you have a grace period of 15 days, within which you must upgrade your license. If you do not upgrade your license during this time, all features of Cisco Prime CM will be impaired except for the License Management feature. You must upgrade the license to continue working.

If you have moved any devices or endpoints to the Suspended state, the device and/or codec count will be updated only after you log out and log back in.

Adding the License File

Using the License Management page (**Administration > License Management**) and About page (see [Toolbar Icons](#)), you can view the following information:

- Version—Cisco Prime Collaboration Manager software version. If you have not upgraded the license before the grace period expires, the version is displayed as *Undefined*.
- Type of license or Active Base License Installed—Evaluation or Base (CM_LARGE_NTWK_DVCS10K).
- Codec Count—Number of codec managed (through endpoints in the Managed state) in the Cisco Prime CM and maximum codec limit, as defined in the license file.
- Network Devices Count—Number of network devices in the Managed state and maximum network devices limit, as defined in the license file.
- Expiration Date—Date when the license expires. This value applies only to the Evaluation license.
- Server UUID—Universal Unique Identifier that is randomly generated on the Cisco Prime CM server after it is installed. This is displayed only on the About page.

You must review the [Cisco Prime Collaboration Manager Quick Start Guide 1.0](#) to understand how to register and obtain the license file for Cisco Prime Collaboration Manager.

To add the license file:

Step 1 Choose **Administration > License Management**.

The License Management page appears.

Step 2 Click **Add**.

The Add License File window appears.

Step 3 Upload the license file and click **OK**.

The newly added license file information appears in the License Status pane. However, the license file is validated only after you log out and log back into the Cisco Prime CM application.
