Configuring and Troubleshooting E1 R2 Signaling for Data Calls

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Introduction

This document provides a configuration example and troubleshooting techniques for E1 R2 signaling for data calls.

Prerequisites

Requirements

Before attempting this configuration, it is recommended that you read the E1 R2 Signaling Theory document. For information on E1 R2 signaling for voice applications, refer to the document E1 R2 Signaling Configuration and Troubleshooting.

Components Used

This configuration was developed and tested using the software and hardware versions below. This configuration shows a back−to−back lab setup between a Cisco 3640 router and a Cisco AS5300 access server.

- The AS5300 is simulating the client and is running Cisco IOS® Software Version 12.2(3).
- The 3640 is acting as a server and is running Cisco IOS Software Version 12.1(10).

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

For more information on document conventions, see the Cisco Technical Tips Conventions.
Background Information

E1 R2 signaling allows a Cisco universal access server to talk to central office trunks that also use E1 R2 signaling. R2 signaling is an international signaling standard that is common to channelized E1 networks. There is no single standard for R2 signaling. The ITU-T Q.400–Q.490 recommendation defines R2, but a number of countries implement R2 in entirely different ways.

Cisco Systems addresses this challenge by supporting many localized implementations of R2 signaling in its Cisco IOS software. R2 custom localization means that R2 signaling is supported for a wide range of countries and geographical regions. Cisco is continually supporting E1 R2 signaling variants in new countries.

Note: Only Modem ISDN channel aggregation (MICA) and Nextport digital modem modules support R2 functionality. No R2 support is provided for Microcom modems or non-modem applications.

Configure

In this section, you are presented with the information to configure the features described in this document. This configuration is valid for the following scenarios:

- Modem dialin connections over E1 R2
- E1 R2 back-to-back connections
- E1 R2 connections between Cisco router

Note: The configuration of the E1 controller is the same for data or voice calls. The only difference is:

- For data calls you need to configure the modems to accept the calls.
- For voice calls you need to configure the voice ports to accept the calls.

Note: To find additional information on the commands used in this document, use the Command Lookup Tool (registered customers only).

Network Diagram

This document uses the network setup shown in the diagram below.

Configurations

Configuring E1 R2 for data calls involves two general steps:

- Configuring E1 R2
• Configuring the modems and related issues

The E1 R2 configuration is based on information obtained from the Telco. Refer to the document E1 R2 Signaling Configuration and Troubleshooting for additional information on the E1 R2 specific configuration.

The modem configuration is similar to that for any access server with, for example, a PRI line.

---

**Monica (as5300)**

```bash
Monica#show running-config
controller E1 1

!--- E1 R2 configuration
framing NO-CRC4
clock source line secondary 1
ds0-group 1 timeslots 1-15,17-31 type r2-digital r2-compelled
cas-custom 1
country easteurope use-defaults
interface Async60

!--- Interface configuration for outgoing call
no ip address
encapsulation ppp
dialer in-band
dialer rotary-group 3
async mode dedicated
ppp authentication chap
line 60

!--- Line configuration for outgoing call
modem InOut
modem dialout controller e1 1

!--- Specify that e1 1 is used for outgoing call
transport input all
autoselect during-login
autoselect ppp
```

---

**angela (3640)**

```bash
angela#show running-config
interface Ethernet0/0
  ip address 10.200.20.2 255.255.255.0
controller E1 2/0

!--- E1 R2 configuration
framing NO-CRC4
ds0-group 1 timeslots 1-15,17-31 type r2-digital r2-compelled
cas-custom 1
country easteurope use-defaults
interface Group-Async1
  ip unnumbered Ethernet0/0
  encapsulation ppp
  async mode interactive
  peer default ip address pool DIAL_POOL
  ppp authentication chap
  group-range 97 114
!
ip local pool DIAL_POOL 105.41.30.101 105.41.30.132
```

---
--- Line configuration for incoming calls

modem InOut
autocommand ppp
transport input all
autoselect during-login
autoselect ppp

Verify

There is currently no verification procedure available for this configuration.

Troubleshoot

This section provides information you can use to troubleshoot your configuration.

For more information on troubleshooting E1 R2 failures, refer to E1 R2 Signaling Configuration and Troubleshooting.

Troubleshooting Commands

Certain show commands are supported by the Output Interpreter Tool (registered customers only), which allows you to view an analysis of show command output.

Note: Before issuing debug commands, please see Important Information on Debug Commands.

- show controllers e1 – displays the controller state that is specific to controller hardware. For details, refer to Understanding the show controllers e1 Command.
- show diag – on the Cisco 3600, displays hardware information for the router, verifies if all hardware is recognized.
- debug modem csm – debugs the Call Switching Module (CSM) used to connect calls on the modem.
- debug cas – provides real-time traces of the CAS signaling bit status.
- debug modem – displays the modem line activity on an access server.
- show modem version – displays version information about the modem firmware, controller, and DSP code.

```
angela#show modem version
Slot 3:MICA−6DM Firmware, Source − flashow:/mica−modem−pw.2.7.3.0.bin
MICA 0: HW Version 2.1, Serial Number 21094004.

angela#show diag
Slot 2:
CE1 (Balanced) Port adapter, 1 port
Port adapter is analyzed
Port adapter insertion time unknown
EEPROM contents at hardware discovery:
  Hardware revision 1.1 Board revision A0
  Serial number 11359839 Part number 800−01234−04
  Test history 0x0 RMA number 00−00−00
  EEPROM format version 1
  EEPROM contents (hex):
    0x20: 01 2A 01 01 00 AD 56 5F 50 04 D2 04 00 00 00 00
    0x30: 50 00 00 00 98 11 24 00 FF FF FF FF FF FF FF
```
angela# show controllers el 2/0
El 2/0 is up.
Applique type is Channelized E1 - balanced
Far End Block Errors Detected
No alarms detected.
Framing is NO-CRC4, Line Code is HDB3, Clock Source is Line.
Data in current interval (34 seconds elapsed):
  0 Line Code Violations, 0 Path Code Violations
  0 Slip Secs, 0 Fr Loss Secs, 0 Line Err Secs, 0 Degraded Mins
  0 Errored Secs, 0 Bursty Err Secs, 0 Severely Err Secs, 0 Unavail Secs
Robbed bit signals state:
timeslots rxA rxB rxC rxD txA txB txC txD
1   1  0  0  1  1  0  0  1
2   1  0  0  1  1  0  0  1
3   1  0  0  1  1  0  0  1
4   1  0  0  1  1  0  0  1
5   1  0  0  1  1  0  0  1
6   1  0  0  1  1  0  0  1
7   1  0  0  1  1  0  0  1
8   1  0  0  1  1  0  0  1
9   1  0  0  1  1  0  0  1
10  1  0  0  1  1  0  0  1
11  1  0  0  1  1  0  0  1
12  1  0  0  1  1  0  0  1
13  1  0  0  1  1  0  0  1
14  1  0  0  1  1  0  0  1
15  1  0  0  1  1  0  0  1
16  1  0  0  1  1  0  0  1
17  1  0  0  1  1  0  0  1
18  1  0  0  1  1  0  0  1
19  1  0  0  1  1  0  0  1
20  1  0  0  1  1  0  0  1
21  1  0  0  1  1  0  0  1
22  1  0  0  1  1  0  0  1
23  1  0  0  1  1  0  0  1
24  1  0  0  1  1  0  0  1
25  1  0  0  1  1  0  0  1
26  1  0  0  1  1  0  0  1
27  1  0  0  1  1  0  0  1
28  1  0  0  1  1  0  0  1
29  1  0  0  1  1  0  0  1
30  1  0  0  1  1  0  0  1
31  1  0  0  1  1  0  0  1

The client is dialing 789 necessary interpretations in the debugs of the server.

monica# 2.2.2.1 2060
Trying 2.2.2.1, 2060 ... Open
at
OK
atdt789

To better understand this debug output, refer to the E1 R2 Signaling Theory document.

angela# show debug
General OS:
  Modem control/process activation debugging is on
CAS:
  Channel Associated Signaling debugging is on
CSM Modem Management:
  Modem Management Call Switching Module debugging is on

angela#
Oct 29 15:59:46.591: Modem 255/255 CSM: received EVENT_CALL_DIAL_IN with call_id 0006
Oct 29 15:59:46.591: CSM: Next free modem = 3/6; statbits = 80010020
Oct 29 15:59:46.591: Modem 3/6 CSM: modem is allocated, modems free=17
Oct 29 15:59:46.591: Modem 3/6 CSM: (CSM_PROC_IDLE)<−−DSX0_CALL
Oct 29 15:59:46.595: Modem 3/6 Mica: configured for Answer mode, with Lower R2 signaling, 0x0 tone detection.
Oct 29 15:59:46.597: Modem 3/6 CSM: received EVENT_START_RX_TONE with call_id 0006
Oct 29 15:59:46.707: Modem 3/6 CSM: (CSM_PROC_IC_CAS_CHANNEL_LOCKED)<−−DSX0_START_RX_TONE
Oct 29 15:59:46.707: Modem 3/6 CSM: (CSM_PROC_IC_CAS_CHANNEL_LOCKED)<−−CSM_EVENT_MODEM_SETUP
STATE: R2_IN_IDLE R2 Got Event R2_START
Oct 29 15:59:46.883: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_COLLECTED

!−−− We can see number 7
STATE: R2_IN_COLLECT_DNIS R2 Got Event 7
Oct 29 15:59:46.887: Modem 3/6 Mica: dialing number '1'

!−−− MICA sends 1 (which means send next digit)
Oct 29 15:59:46.887: Modem 3/6 Mica: Detected dial digit '7'
Oct 29 15:59:46.959: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED
Oct 29 15:59:47.011: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_COLLECTED
STATE: R2_IN_COLLECT_DNIS R2 Got Event R2_TONE_OFF
Oct 29 15:59:47.011: Modem 3/6 Mica: dialing number '#'
Oct 29 15:59:47.011: Modem 3/6 Mica: Detected dial digit '#'
Oct 29 15:59:47.099: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED
Oct 29 15:59:47.163: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_COLLECTED

!−−− We can see number 8
STATE: R2_IN_COLLECT_DNIS R2 Got Event 8
Oct 29 15:59:47.163: Modem 3/6 Mica: dialing number '1'

!−−− MICA sends 1 (which means send next digit)
Oct 29 15:59:47.163: Modem 3/6 Mica: Detected dial digit '8'
Oct 29 15:59:47.235: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED
Oct 29 15:59:47.299: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_COLLECTED
STATE: R2_IN_COLLECT_DNIS R2 Got Event R2_TONE_OFF
Oct 29 15:59:47.299: Modem 3/6 Mica: dialing number '#'
Oct 29 15:59:47.299: Modem 3/6 Mica: Detected dial digit '#'
Oct 29 15:59:47.375: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED
Oct 29 15:59:47.427: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_COLLECTED
STATE: R2_IN_COLLECT_DNIS R2 Got Event 9
Oct 29 15:59:47.427: Modem 3/6 Mica: dialing number '1'

!−−− MICA sends 1 (which means send next digit)
Oct 29 15:59:47.427: Modem 3/6 Mica: Detected dial digit '9'
Oct 29 15:59:47.499: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED
Oct 29 15:59:47.551: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_COLLECTED
STATE: R2_IN_COLLECT_DNIS R2 Got Event R2_TONE_OFF
Oct 29 15:59:47.551: Modem 3/6 Mica: dialing number '#'
Oct 29 15:59:47.551: Modem 3/6 Mica: Detected dial digit '#'
Oct 29 15:59:47.639: Modem 3/6 CSM: (CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED

!−−− NORMAL TIMEOUT−−> 3 seconds
Oct 29 16:00:02.426: R2 Incoming Modem(3/6): DSX (E1 2/0:25):
STATE: R2_IN_COLLECT_DNIS R2 Got Event R2_TONE_TIMER

!−−− MICA sends 3 (which means ADDRESS COMPLETE)

Oct 29 16:00:02.426: Modem 3/6 Mica: dialing number '3#

Oct 29 16:00:02.654: Modem 3/6 CSM:(CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED
Oct 29 16:00:02.678: Modem 3/6 CSM:(CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_COLLECTED

!−−− We can see number 1 after we send 3

Oct 29 16:00:02.678: R2 Incoming Modem(3/6): DSX (E1 2/0:25):
STATE:R2_IN_CATEGORY R2 Got Event 1
Oct 29 16:00:02.682: r2_comp_category:R2_ALERTING

!−−− MICA sends 3 (which means ADDRESS COMPLETE)

Oct 29 16:00:02.682: Modem 3/6 Mica: dialing number '6'
Oct 29 16:00:02.682: Modem 3/6 Mica: Detected dial digit '

Oct 29 16:00:02.834: Modem 3/6 CSM:(CSM_PROC_IC_CAS_COLLECT_DIGITS)<−−MODEM_DIGITS_GENERATED
Oct 29 16:00:02.834: Modem 3/6 CSM: Pending digit generation for #
Oct 29 16:00:02.834: Modem 3/6 Mica: Detected dial digit '

Oct 29 16:00:03.834: R2 Incoming Modem(3/6): DSX (E1 2/0:25):
STATE:R2_IN_COMPLETE R2 Got Event R2_TONE_OFF
Oct 29 16:00:03.834: Modem 3/6 CSM: Pending digit generation for #
Oct 29 16:00:03.834: Modem 3/6 Mica: dialing number '

Oct 29 16:00:12.290: Modem 3/6 Mica: in modem state CONNECT
Oct 29 16:00:21.278: Modem 3/6 Mica: in modem state TRAINUP
Oct 29 16:00:23.002: Modem 3/6 Mica: in modem state EC_NEGOTIATING
Oct 29 16:00:23.170: Modem 3/6 Mica: in modem state STEADY
Oct 29 16:00:23.194: Modem 3/6 Mica: CONNECT at 33600/33600 (Tx/Rx), V34+, LAPM, V42bis

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monica#show debug
General OS:
  Modem control/process activation debugging is on
CAS:
  Channel Associated Signaling debugging is on
Modem Management:
  Modem Management Call Switching Module debugging is on
monica#

Oct 29 15:59:46.540: Mica Modem(1/59): Rcvd Dial String(T789)
Oct 29 15:59:46.540: Mica Modem(1/59): Dropped character T
Oct 29 15:59:46.540: Mica Modem(1/59): Dial String to be processed (789)
Oct 29 15:59:46.540: CSM_PROC_IDLE: CSM_EVENT_MODEM_OFFHOOK at slot 1, port 59
Oct 29 15:59:46.540: csm_get_signaling_channel csm_call_info->bchan_num 0x0FFFFFFF
Oct 29 15:59:46.540: csm_get_signaling_channel dchan_index=24952,next_index=0,
dchan_info=0x62269D0C
Oct 29 15:59:46.540: csm_get_signaling_channel csm_call_info->bchan_num 0x0FFFFFFF
Oct 29 15:59:46.540: csm_get_signaling_channel dchan_index=0,next_index=1, dchan_info=0x61D37574
Oct 29 15:59:46.540: CSM_RX_CAS_EVENT_FROM_NEAT:(8007):
EVENT_CHANNEL_LOCK at slot 1 port 59 on ctrlr 1 chan 25
Oct 29 15:59:46.544: CSM_RX_CAS_EVENT_FROM_NEAT:(8007):
EVENT_CHANNEL_LOCK at slot 1 port 59 on ctrlr 1 chan 25
Oct 29 15:59:46.544: CSM_PROC_OC4_DIALING:
CSM_EVENT_DSX0_BCHAN_ASSIGNED at slot 1, port 59
Oct 29 15:59:46.544: csm_connect_pri_vdev:
TS allocated at bp_stream 1, bp_Ch 9, vdev_common 0x61B7BBAC 1/59
Oct 29 15:59:46.544: Mica Modem(1/59): Configure(0x1 = 0x1)
Oct 29 15:59:46.544: Mica Modem(1/59): Configure(0x23 = 0x4)
Oct 29 15:59:46.544: Mica Modem(1/59): Call Setup
Oct 29 15:59:46.616: Mica Modem(1/59): State Transition to Call Setup
Oct 29 15:59:46.712: from Trunk(0): (1/25): Rx SEIZURE_ACK (ABCD=1101)
Oct 29 15:59:46.752: CSM_RX_CAS_EVENT_FROM_NEAT:(8007):
EVENT_START_TX_TONE at slot 1 and port 59
Oct 29 15:59:46.752: CSM_PROC_OC4_DIALING:
CSM_EVENT_DSX0_START_TX_TONE at slot 1, port 59
STATE: R2_OUT_IDLE R2 Got Event R2_START
Oct 29 15:59:46.752: Mica Modem(1/59): Generate digits:called_party_num=# len=1
Oct 29 15:59:46.752: Mica Modem(1/59): Will Generate digits:called_party_num=7 len=1
Oct 29 15:59:46.824: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 15:59:46.900: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 15:59:46.944: Mica Modem(1/59): Rcvd Digit detected(1)
STATE: R2_OUT_PROCESS_A R2 Got Event 1
Oct 29 15:59:46.900: Mica Modem(1/59): Rcvd Digits Generated
STATE: R2_OUT_PROCESS_A R2 Got Event 1
Oct 29 15:59:47.020: Mica Modem(1/59): Rcvd Digit detected(#)
Oct 29 15:59:47.108: Mica Modem(1/59): Generate digits:called_party_num=8 len=1
Oct 29 15:59:47.184: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 15:59:47.228: Mica Modem(1/59): Rcvd Digit detected(1)
Oct 29 15:59:47.228: R2 Outgoing Modem(1/59): DSX (E1 1:25):
STATE: R2_OUT_PROCESS_A R2 Got Event 1
Oct 29 15:59:47.228: Mica Modem(1/59): Generate digits:called_party_num=# len=1
Oct 29 15:59:47.304: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 15:59:47.380: Mica Modem(1/59): Rcvd Digit detected(#)
ct 29 15:59:47.380: R2 Outgoing Modem(1/59): DSX (E1 1:25):
STATE: R2_OUT_PROCESS_A R2 Got Event R2_TONE_OFF
Oct 29 15:59:47.380: Mica Modem(1/59): Generate digits:called_party_num=9 len=1
Oct 29 15:59:47.440: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 15:59:47.484: Mica Modem(1/59): Rcvd Digit detected(1)
Oct 29 15:59:47.484: R2 Outgoing Modem(1/59): DSX (E1 1:25):
STATE: R2_OUT_PROCESS_A R2 Got Event 1
Oct 29 15:59:47.484: Mica Modem(1/59): Generate digits:called_party_num=# len=1
Oct 29 15:59:47.560: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 15:59:47.636: Mica Modem(1/59): Rcvd Digit detected(#)
STATE: R2_OUT_PROCESS_A R2 Got Event R2_TONE_OFF
Oct 29 15:59:47.636: Mica Modem(1/59): Generate digits:called_party_num=6 len=1
Oct 29 16:00:02.521: Mica Modem(1/59): Rcvd Digit detected(3)
Oct 29 16:00:02.521: R2 Outgoing Modem(1/59): DSX (E1 1:25):
STATE: R2_OUT_PROCESS_B R2 Got Event 3
Oct 29 16:00:02.521: Mica Modem(1/59): Generate digits:called_party_num=# len=1
Oct 29 16:00:02.593: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 16:00:02.641: Mica Modem(1/59): Rcvd Digit detected(#)
Oct 29 16:00:02.641: R2 Outgoing Modem(1/59): DSX (E1 1:25):
STATE: R2_OUT_PROCESS_B R2 Got Event R2_TONE_OFF
Oct 29 16:00:02.641: Mica Modem(1/59): Generate digits:called_party_num=6 len=1
Oct 29 16:00:02.713: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 16:00:02.745: Mica Modem(1/59): Rcvd Digit detected(6)
Oct 29 16:00:02.745: R2 Outgoing Modem(1/59): DSX (E1 1:25):
STATE: R2_OUT_PROCESS_B R2 Got Event 6
Oct 29 16:00:02.745: Mica Modem(1/59): Generate digits: called_party_num=# len=1
Oct 29 16:00:02.745: CSM_PROC_OC4_DIALING:
  CSM_EVENT_ADDR_INFO_COLLECTED at slot 1, port 59
Oct 29 16:00:02.821: Mica Modem(1/59): Rcvd Digits Generated
Oct 29 16:00:02.925: Mica Modem(1/59): Rcvd Digit detected(#)
Oct 29 16:00:02.925: R2 Outgoing Modem(1/59): DSX (E1 1:25):
  STATE: R2_OUT_IDLE R2 Got Event R2_TONE_OFF
Oct 29 16:00:03.845: from Trunk(0): (1/25): Rx ANSWERED (ABCD=0101)
Oct 29 16:00:03.885: CSM_RX_CAS_EVENT_FROM_NEAT:(8007):
  EVENT_CHANNEL_CONNECTED at slot 1 and port 59
Oct 29 16:00:03.885: CSM_PROC_OC5_WAIT_FOR_CARRIER:
  CSM_EVENT_DSX0_CONNECTED at slot 1, port 59
Oct 29 16:00:03.885: Mica Modem(1/59): Link Initiate
Oct 29 16:00:06.709: Mica Modem(1/59): State Transition to Connect
Oct 29 16:00:12.497: Mica Modem(1/59): State Transition to Link
Oct 29 16:00:15.197: Mica Modem(1/59): State Transition to unknown
Oct 29 16:00:17.241: Mica Modem(1/59): State Transition to unknown
Oct 29 16:00:21.385: Mica Modem(1/59): State Transition to Trainup
Oct 29 16:00:23.061: Mica Modem(1/59): State Transition to EC Negotiating
Oct 29 16:00:23.245: Mica Modem(1/59): State Transition to Steady State

Related Information

- E1 R2 Signaling Theory
- E1 R2 Signaling Configuration and Troubleshooting
- E1 R2 Customization with the cas−custom Command
- E1 R2 Signaling for the Cisco AS5300 and Cisco AS5200 Access Servers
- E1 R2 Signaling for the Cisco 3620 and 3640 Series Routers
- E1 R2 Signaling for the Cisco AS5800
- Dial and Access Technology Support Page
- Technical Support – Cisco Systems