

# End-of-Life and End-of-Support Announcement for Cisco Jabber for Windows and Mac 10.5.x

Published Date: March 10<sup>th</sup>, 2016

Cisco announces end of life and end of support for version 10.5.x of Cisco® Jabber for Windows and Mac <http://www.cisco.com/c/en/us/products/unified-communications/jabber-windows/index.html>.

**Table 1.** Affected Versions

Product or Package Name	Release Version
Cisco Jabber for Windows	Client Software Version 10.5.x
Cisco Jabber for Mac	Client Software Version 10.5.x

## Support for Affected Product

The table below indicates the timeline for ending sale and support of Jabber for Windows and Mac versions 10.5.x.

**Table 2.** End-of-Life Milestones

Milestone	Definition	Date
<b>End-of-life and end-of- support announcement</b>	The date of this notice that announces the end of life and end of support for Jabber for Windows and Mac versions 10.5.x.	March 10, 2016
<b>End of sale date</b>	Jabber for Windows and Mac, versions 10.5.x software downloads will no longer be available to order after this date.	March 10, 2016
<b>Last Day of Support</b>	Last day support will be offered for Jabber for Windows and Mac 10.5.x.	September 16, 2016

## Migration Path

Customers currently using Cisco Jabber for Windows and Mac 10.5.x are encouraged to update to the latest Cisco Jabber version. Product information is available at: <http://www.cisco.com/c/en/us/products/unified-communications/jabber-windows/index.html>.

With Cisco Jabber you can quickly and easily find people, and see if and how they are available. Collaborate using instant messaging (IM), voice, high-definition video, voice messaging, desktop sharing, and conferencing. See a user's availability and click to initiate communications; chat, voice or video calls, or multiparty conferences.

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Refer to the following links for more information about the Cisco Jabber for Windows and Mac:

- <https://help.webex.com/community/jabber>
- <http://www.cisco.com/c/en/us/support/unified-communications/jabber-windows/tsd-products-support-general-information.html>
- <http://www.cisco.com/c/en/us/support/unified-communications/jabber-mac/tsd-products-support-general-information.html>

## Ordering Information

The Ordering Guide (links below) provides an overview of the various configurations and client part numbers available for Jabber for Windows. In addition to the client licenses, phone licenses will be required to register as a softphone with Cisco Unified Communications Manager as described in the Ordering Guide.

- Ordering Guide for Cisco Unified Communications Applications:
  - [Cisco Unified Communications Applications Ordering Guide](#)
- Cisco Jabber is also available in Cisco Unified Workspace Licensing (CUWL). For details please refer to the CUWL ordering:
  - [Ordering Guide for Cisco Unified Workspace Licensing \(CUWL\)](#)

To place an order, visit the [Cisco Ordering Home Page](#) or contact your Cisco account representative.

## For More Information

If you require further assistance, or if you have any further questions regarding this field notice, please contact the Cisco TAC by one of the following methods:

- [Open a service request on Cisco.com](#)
- [By email](#)
- [By telephone](#)



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