

End-of-Sale and End-of-Life Announcement for the Cisco TelePresence MCU MSE 8510

EOL11234

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence MCU MSE 8510. The last day to order the affected product(s) is May 2, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence MCU MSE 8510

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 1, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 2, 2017
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 31, 2017
End of SW Maintenance Releases Date: App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 2, 2018
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 2, 2018
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 2, 2018
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 28, 2021
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	July 29, 2019
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2020
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-8510-CNP-K9=	China-only promo with MSE 8510 and 40 port licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-8510-MED2-K9	MCU MSE 8510 - (Media2) MCU blade up to 80 MCU (Media) Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-8510-MED2-K9=	MCU MSE 8510 - (Media2) MCU blade up to 80 MCU (Media) Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-ATP-8510-K9=	ATP Demo- MSE-8510 Media2 MCU blade - Stand Alone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-ATP-8510MED2K9	ATP Demo-MSE-8510 Media2 blade-Up To 20 HD Video, Voice Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-8420-2PL	Ordr L-8000-CHLIC-PAK for E-dlvry L-8420-PL 2SD or 1 720pMCU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-8510-1PL	MSE-8510-PL 1 Media2 Port Lic - 1 720pHD Video,1 Voice Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-8510-BPC	Backplane Cluster Key For MSE 8510	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-8510-CCD	Order L-8000-BLADE-PAKforMSE 8510 Blade Conf.Director Option	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-8510-VFO	MSE-8510 Video Firewall Option	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-8510-WCO	WCO-8510 Web Conferencing Option For The MSE8510	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-ATP-8420-2PL	Electronic Delivery-ATP Demo-Medblade L-2SD/1720pHDMCU,1VPrts	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-8420-2PL	Media blade Lic - 2 SD or 1 720p HD MCU Port, 1 Voice Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-8510-BPC	Backplane Cluster Key For MSE 8510	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-8510-CCD	Conference Director Option For MSE 8510 Blade	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-8510-MED2-K9	License Key For MSE 8510 Software Image, Used During DF	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-8510-VFO	MSE-8510 Video Firewall Option	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-8510-WCO	WCO-8510 Web Conferencing Option For The MSE8510	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-ATP-8420-2PL	ATP Demo-Media blade Lic-2 SD or 1 720p HD MCU,1 Voice Ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-8510-MED2-K9	Software Image For MSE 8510 Media Blade, Latest Version	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

There is no direct replacement for the Cisco TelePresence MCU MSE 8510. However, customers are encouraged to migrate to the Cisco Meeting Server, which is Cisco's next-generation solution for on-premises video, audio, and web conferencing. An overview of migrating to Meeting Server, including benefits and license migration, can be found at <http://www.cisco.com/c/dam/en/us/products/collateral/conferencing/meeting-server/at-a-glance-c45-737497.pdf>. More detailed product information can be found at: <http://www.cisco.com/c/en/us/products/collateral/conferencing/meeting-server/datasheet-c78-737519.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence MCU MSE 8510 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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