

Cisco MCS 7800 series Media Convergence Servers IBM ServerGuide Installation Notes

For Cisco MCS 7800 series of Media Convergence Servers that require the **IBM ServerGuide** (78xx-lx), it is no longer included with the MCS shipment. Customers are advised to use the following procedure to obtain the **ServerGuide** directly from IBM.

Briefly, the **ServerGuide** program detects the server model and optional hardware devices that are installed and uses that information during setup to configure the hardware. The ServerGuide program simplifies operating-system installations by providing updated device drivers and, in some cases, installing them automatically.

Please *download* a free image of the **ServerGuide Setup and Installation CD** or *purchase* the CD from the ServerGuide fulfillment IBM Web site at <http://www.ibm.com/systems/management/serverguide/sub.html>.

To *download* the free image, click **IBM Service and Support Site**. Select the **ServerGuide** version that corresponds to the MCS 7816, 7825, 7835, and 7845 for Unified Contact Center as follows:

| MCS Model | IBM Model Cross Reference to select ServerGuide |
|------------------------|---|
| MCS-7816-I3 | x3250 |
| MCS-7816-I4 | x3250 M2 |
| MCS-7825-I3-CCX1/-CCE1 | x3250 |
| MCS-7825-I4-CCX1/-CCE1 | x3250 M2 |
| MCS-7835-I2 | x3650 |
| MCS-7845-I2 | x3650 |