

## End-of-Sale and End-of-Life Announcement for the Cisco Unified Contact Center Express 4.1

EOL6261

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unified Contact Center Express 4.1. The last day to order the affected product(s) is May 30, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Contact Center Express 4.1

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 30, 2007
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 30, 2008
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 28, 2008
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 30, 2009
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 30, 2009
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	August 26, 2010
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 30, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>CCX-3031E-41E-UPG=</b>	CCX 3.0 or 3.1 ENH NO IVRPortOption UPG to latest 4.1 ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-3031E-41P-UPG=</b>	CCX 3.0 or 3.1 ENH WITH IVR Port Option UPG to latest 4.1PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-3031S-41S-UPG=</b>	CCX 3.0 or 3.1 STD UPG to latest 4.1 STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-35E-41E-UPG=</b>	CCX 3.5 ENH UPG to latest 4.1 ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-35P-41P-UPG=</b>	CCX 3.5 PRE UPG to latest 4.1 PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-35S-41S-UPG=</b>	CCX 3.5 STD UPG to latest 4.1 STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-ADDON-ENH</b>	CCX 4.0 ENH Configurable - ADD to an EXISTING deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-ADDON-KIT</b>	CCX 4.1 Add On Kit	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-ADDON-PRE</b>	CCX 4.0 PRE Configurable - ADD to an EXISTING deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-ADDON-STD</b>	CCX 4.0 STD Configurable - ADD to an EXISTING deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-DIFF-UPG</b>	CCX 4.1 UPGRADE STD-ENH,STD-PRE,ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-EPU-S1</b>	CCX 3.X,4.0-4.1 ENH-PRE Seat Qty 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-EU-S1</b>	CCX 3.X,4.0-4.1 ENH Seat Qty 1 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-NEW-ENH</b>	CCX 4.1 ENH Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-NEW-PRE</b>	CCX 4.1 PRE Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-NEW-STD</b>	CCX 4.1 STD Configurable Option for server, seat software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-PU-S1</b>	CCX 3.X,4.0-4.1 PRE Seat Qty 1 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-SAME-UPG</b>	CCX 3.X,4.0-4.1 UPGRADE STD-STD,EHN-ENH,PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-SEU-S1</b>	CCX 3.X,4.0-4.1 STD-ENH Seat Qty 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-SPU-S1</b>	CCX 3.X,4.0-4.1 STD-PRE Seat Qty 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4.1-SU-S1</b>	CCX 3.X,4.0-4.1 STD Seat Qty 1 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-40E-41E-UPG=</b>	CCX 4.0 ENH UPG to latest 4.1 ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-40P-41P-UPG=</b>	CCX 4.0 PRE UPG to latest 4.1 PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-40S-41S-UPG=</b>	CCX 4.0 STD UPG to latest 4.1 STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-BUNDIFFUPG</b>	CCX 4.1-4.1 UPGRADE 5 Seat STD Bundle to ENH or PRE, SW ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-BUNDLE-UPG</b>	CCX 4.1 UPG Bundle ENH-PRE, Move to dedicated server	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-CM-BUNDLE</b>	5 Seat CCX ENH CCM Bundle - AVAILABLE ONLY WITH CCM	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-DART-NFR=</b>	CCX 4.1 NFR Kit for DART: PREMIUM with 6 Seats-NO ASR/TTS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-DISTI-NFR=</b>	CCX 4.1 NFR Kit for DISTI: PREMIUM with 6 Seats-NO ASR/TTS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-E-E-U</b>	CCX 3.X,4.0-4.1 UPG ENH - ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-E-EHAE-U</b>	CCX 3.X,4.0-4.1 UPG ENH-Active,Stdby HA,WithExpSrvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-41-E-EHAS-U</b>	CCX 3.X,4.0-4.1 UPG ENH-Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-E-P-U</b>	CCX 3.X,4.0-4.1 UPG ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-E-PHAE-U</b>	CCX 3.X,4.0-4.1 UPG ENH-PRE Active,Stdby HA,WITH Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-E-PHAS-U</b>	CCX 3.X,4.0-4.1 UPG ENH-PRE Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-EHAE-EHAE-U</b>	CCX 4.0-4.1 UPG ENH HAE Active,Stdby HA,WITHExpServers	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-EHAE-PHAE-U</b>	CCX 4.0-4.1 UPG ENH HA-PRE HA Active,Stdby HA,WITH Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-EHAS-EHAS-U</b>	CCX 4.0-4.1 UPG ENH HAS Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-EHAS-PHAS-U</b>	CCX 4.0-4.1 UPG ENH HA-PRE HA Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-ENH-ADDON</b>	ADD ONs to an EXISTING 4.1 ENHANCED Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-ENH-ENH-UPG</b>	CCX 3.X,4.0-4.1 UPG ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-ENH-PRE-UPG</b>	CCX 3.X,4.0-4.1 UPGRADE STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-ENHANCED</b>	NEW 4.1 ENHANCED Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-NEW-E</b>	CCX 4.1 ENH NON-HA Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-NEW-E-HAE</b>	CCX 4.1 ENH HA w/Expansion Servers - Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-NEW-E-HAS</b>	CCX 4.1 ENH HA Dual Server - Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-NEW-P</b>	CCX 4.1 PRE NON-HA Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-NEW-P-HAE</b>	CCX 4.1 PRE HA w/Expansion Servers - Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-NEW-P-HAS</b>	CCX 4.1 PRE HA Dual Server - Server , Seat Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-NEW-S</b>	CCX 4.1 ENH NON-HA Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-P-P-U</b>	CCX 3.X,4.0-4.1 UPG PRE - PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-P-PHAE-U</b>	CCX 3.X,4.0-4.1 UPG PRE-Active,Stdby HA,WITHExpServers	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-P-PHAS-U</b>	CCX 3.X,4.0-4.1 UPG PRE-Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-PHAE-PHAE-U</b>	CCX 4.0-4.1 UPG PRE HAE Active,Stdby HA,WITHExpServers	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-PHAS-PHAS-U</b>	CCX 4.0-4.1 UPG PRE HAS Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-PRE-ADDON</b>	ADD ONs to an EXISTING 4.1 PREMIUM Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-PRE-PRE-UPG</b>	CCX 3.X,4.0-4.1 UPG PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-41-PREMIUM</b>	NEW 4.1 PREMIUM Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-QM-MEDKIT</b>	CCX QM 41 SW MEDIA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-QM-S1</b>	CCX QM 41 SW, License - Single User	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-QM-S10=</b>	CCX 4.1 Cisco Quality Management Seat Qty 10	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-QM-S1=</b>	CCX QM 41 SW, License - Single User Spare	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-QM-S25=</b>	CCX 4.1 Cisco Quality Management Seat Qty 25	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-QM-S50=</b>	CCX 4.1 Cisco Quality Management Seat Qty 50	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-S-E-U</b>	CCX 3.X,4.0-4.1 UPG STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-S-EHAE-U</b>	CCX 3.X,4.0-4.1 UPG STD-ENH Active,Stdby HA,WITH Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-S-EHAS-U</b>	CCX 3.X,4.0-4.1 UPG STD NoHA-ENH Active,Stdby HA,NO ExpSrvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-S-P-U</b>	CCX 3.X,4.0-4.1 UPG STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-S-PHAE-U</b>	CCX 3.X,4.0-4.1 UPG STD-PRE Active,Stdby HA,WITH Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-S-PHAS-U</b>	CCX 3.X,4.0-4.1 UPG STD-PRE Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-S-S-U</b>	CCX 3.X,4.0-4.1 UPG STD - STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-STANDARD</b>	NEW 4.1 STANDARD Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-STD-ADDON</b>	ADD ONs to an EXISTING 4.1 STANDARD Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-STD-ENH-UPG</b>	CCX 3.X,4.0-4.1 UPGRADE STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-STD-PRE-UPG</b>	CCX 3.X,4.0-4.1 UPGRADE STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-STD-STD-UPG</b>	CCX 3.X,4.0-4.1 UPG STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-WFM-MEDKIT</b>	CCX WFM 41 SW MEDIA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-WFM-S1</b>	CCX WFM 41 SW, License - Single User	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-WFM-S10=</b>	CCX 4.1 Cisco Workforce Management Seat Qty 10	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-WFM-S1=</b>	CCX WFM 41 SW, License - Single User Spare	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-WFM-S25=</b>	CCX 4.1 Cisco Workforce Management Seat Qty 25	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41-WFM-S50=</b>	CCX 4.1 Cisco Workforce Management Seat Qty 50	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-E-EHAE-U</b>	CCX 4.1-4.1 UPG ENH-Active,Stdby HA,WITHEXP Servers	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-E-EHAS-U</b>	CCX 4.1-4.1 UPG ENH-Active,Stdby HA,NO Exp Srvr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-E-P-U</b>	CCX 4.1-4.1 UPG STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-4141-E-PHAE-U</b>	CCX 4.1-4.1 UPG ENH-PRE Actve,Stdby HA,WITH Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-E-PHAS-U</b>	CCX 4.1-4.1 UPG ENH-PRE Actve,Stdby HA,NO Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-EHAEPHAEU</b>	CCX 4.1-4.1 UPG ENH HA-PRE HA Actve,Stdby,WITH Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-EHASPHASU</b>	CCX 4.1-4.1 UPG ENH HA-PRE HA Actve,Stdby,NO Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-P-PHAE-U</b>	CCX 4.1-4.1 UPG PRE-Actve,Stdby HA,WITHEXP Servers	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-P-PHAS-U</b>	CCX 4.1-4.1 UPG PRE-Actve,Stdby HA,NO Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-S-E-U</b>	CCX 4.1-4.1 UPG STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-S-EHAE-U</b>	CCX 4.1-4.1 UPG STD-ENH Actve,Stdby HA,WITH Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-S-EHAS-U</b>	CCX 4.1-4.1 UPG STD-ENH Actve,Stdby HA,NO Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-S-P-U</b>	CCX 4.1-4.1 UPG STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-S-PHAE-U</b>	CCX 4.1-4.1 UPG STD-PRE Actve,Stdby HA,WITH Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-4141-S-PHAS-U</b>	CCX 4.1-4.1 UPG STD-PRE Actve,Stdby HA,NO Exp Svr	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41E-41E-UPG=</b>	CCX latest 4.1 ENH UPG to latest 4.1 ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41ENH-SEAT1</b>	CCX 4.1 ENH Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41ENH-SEAT10=</b>	CCX 4.1 ENH Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41ENH-SEAT1=</b>	CCX 4.1 ENH Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41ENH-SEAT25=</b>	CCX 4.1 ENH Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41ENH-SEAT50=</b>	CCX 4.1 ENH Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41EP-BUN-UPG=</b>	CCX 4.1 UPG Bundle ENH-PRE Move to dedicated server,SW ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41P-41P-UPG=</b>	CCX latest 4.1 PRE UPG to latest 4.1 PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41PRE-SEAT1</b>	CCX 4.1 PRE Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41PRE-SEAT10=</b>	CCX 4.1 PRE Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41PRE-SEAT1=</b>	CCX 4.1 PRE Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41PRE-SEAT25=</b>	CCX 4.1 PRE Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41PRE-SEAT50=</b>	CCX 4.1 PRE Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41S-41S-UPG=</b>	CCX latest 4.1 STD UPG to latest 4.1 STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41STD-SEAT1</b>	CCX 4.1 STD Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-41STD-SEAT10=</b>	CCX 4.1 STD Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41STD-SEAT1=</b>	CCX 4.1 STD Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41STD-SEAT25=</b>	CCX 4.1 STD Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-41STD-SEAT50=</b>	CCX 4.1 STD Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41</b>	CCX 4.1 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41-HAE</b>	CCX 4.1 7815 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41-HAS</b>	CCX 4.1 7815 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41A-HAE</b>	CCX 4.1 7815 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41A-HAS</b>	CCX 4.1 7815 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41B-HAE</b>	CCX 4.1 7815 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41B-HAS</b>	CCX 4.1 7815 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41E-HAE=</b>	CCX 4.1 ENH 7815 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41E-HAS=</b>	CCX 4.1 ENH 7815 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41E=</b>	CCX 4.1 ENH 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41P-HAE=</b>	CCX 4.1 PRE 7815 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41P-HAS=</b>	CCX 4.1 PRE 7815 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41P=</b>	CCX 4.1 PRE 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7815I-41S=</b>	CCX 4.1 STD 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41</b>	CCX 4.1 7816 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41-HAE</b>	CCX 4.1 7816 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41-HAS</b>	CCX 4.1 7816 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41A-HAE</b>	CCX 4.1 7816 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41A-HAS</b>	CCX 4.1 7816 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41B-HAE</b>	CCX 4.1 7816 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41B-HAS</b>	CCX 4.1 7816 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41E-HAE=</b>	CCX 4.1 ENH 7816 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41E-HAS=</b>	CCX 4.1 ENH 7816 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41E=</b>	CCX 4.1 ENH 7816 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-7816H-41P-HAE=</b>	CCX 4.1 PRE 7816 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41P-HAS=</b>	CCX 4.1 PRE 7816 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41P=</b>	CCX 4.1 PRE 7816 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816H-41S=</b>	CCX 4.1 STD 7816 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41</b>	CCX 4.1 7816 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41-HAE</b>	CCX 4.1 7816 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41-HAS</b>	CCX 4.1 7816 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41A-HAE</b>	CCX 4.1 7816 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41A-HAS</b>	CCX 4.1 7816 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41B-HAE</b>	CCX 4.1 7816 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41B-HAS</b>	CCX 4.1 7816 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41E-HAE=</b>	CCX 4.1 ENH 7816 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41E-HAS=</b>	CCX 4.1 ENH 7816 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41E=</b>	CCX 4.1 ENH 7816 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41P-HAE=</b>	CCX 4.1 PRE 7816 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41P-HAS=</b>	CCX 4.1 PRE 7816 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41P=</b>	CCX 4.1 PRE 7816 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7816I-41S=</b>	CCX 4.1 STD 7816 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41</b>	CCX 4.1 7825 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41-HAE</b>	CCX 4.1 7825 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41-HAS</b>	CCX 4.1 7825 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41A-HAE</b>	CCX 4.1 7825 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41A-HAS</b>	CCX 4.1 7825 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41B-HAE</b>	CCX 4.1 7825 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41B-HAS</b>	CCX 4.1 7825 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41E-HAE=</b>	CCX 4.1 ENH 7825 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41E-HAS=</b>	CCX 4.1 ENH 7825 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-7825H-41E=</b>	CCX 4.1 ENH 7825 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41P-HAE=</b>	CCX 4.1 PRE 7825 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41P-HAS=</b>	CCX 4.1 PRE 7825 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41P=</b>	CCX 4.1 PRE 7825 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825H-41S=</b>	CCX 4.1 STD 7825 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41</b>	CCX 4.1 7825 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41-HAE</b>	CCX 4.1 7825 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41-HAS</b>	CCX 4.1 7825 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41A-HAE</b>	CCX 4.1 7825 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41A-HAS</b>	CCX 4.1 7825 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41B-HAE</b>	CCX 4.1 7825 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41B-HAS</b>	CCX 4.1 7825 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41E-HAE=</b>	CCX 4.1 ENH 7825 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41E-HAS=</b>	CCX 4.1 ENH 7825 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41E=</b>	CCX 4.1 ENH 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41P-HAE=</b>	CCX 4.1 PRE 7825 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41P-HAS=</b>	CCX 4.1 PRE 7825 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41P=</b>	CCX 4.1 PRE 7825 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7825I-41S=</b>	CCX 4.1 STD 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41</b>	CCX 4.1 7835 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41-HAE</b>	CCX 4.1 7835 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41-HAS</b>	CCX 4.1 7835 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41A-HAE</b>	CCX 4.1 7835 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41A-HAS</b>	CCX 4.1 7835 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41B-HAE</b>	CCX 4.1 7835 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41B-HAS</b>	CCX 4.1 7835 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41E-HAE=</b>	CCX 4.1 ENH 7835 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-7835H-41E-HAS=</b>	CCX 4.1 ENH 7835 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41E=</b>	CCX 4.1 ENH 7835 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41P-HAE=</b>	CCX 4.1 PRE 7835 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41P-HAS=</b>	CCX 4.1 PRE 7835 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41P=</b>	CCX 4.1 PRE 7835 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835H-41S=</b>	CCX 4.1 STD 7835 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41</b>	CCX 4.1 7835 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41-HAE</b>	CCX 4.1 7835 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41-HAS</b>	CCX 4.1 7835 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41A-HAE</b>	CCX 4.1 7835 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41A-HAS</b>	CCX 4.1 7835 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41B-HAE</b>	CCX 4.1 7835 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41B-HAS</b>	CCX 4.1 7835 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41E-HAE=</b>	CCX 4.1 ENH 7835 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41E-HAS=</b>	CCX 4.1 ENH 7835 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41E=</b>	CCX 4.1 ENH 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41P-HAE=</b>	CCX 4.1 PRE 7835 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41P-HAS=</b>	CCX 4.1 PRE 7835 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41P=</b>	CCX 4.1 PRE 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7835I-41S=</b>	CCX 4.1 STD 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41</b>	CCX 4.1 7845 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41-HAE</b>	CCX 4.1 7845 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41-HAS</b>	CCX 4.1 7845 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41A-HAE</b>	CCX 4.1 7845 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41A-HAS</b>	CCX 4.1 7845 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41B-HAE</b>	CCX 4.1 7845 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41B-HAS</b>	CCX 4.1 7845 HP HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCX-7845H-41E-HAE=</b>	CCX 4.1 ENH 7845 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41E-HAS=</b>	CCX 4.1 ENH 7845 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41E=</b>	CCX 4.1 ENH 7845 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41P-HAE=</b>	CCX 4.1 PRE 7845 HP HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41P-HAS=</b>	CCX 4.1 PRE 7845 HP HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41P=</b>	CCX 4.1 PRE 7845 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845H-41S=</b>	CCX 4.1 STD 7845 HP Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41</b>	CCX 4.1 7845 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41-HAE</b>	CCX 4.1 7845 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41-HAS</b>	CCX 4.1 7845 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41A-HAE</b>	CCX 4.1 7845 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41A-HAS</b>	CCX 4.1 7845 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41B-HAE</b>	CCX 4.1 7845 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41B-HAS</b>	CCX 4.1 7845 IBM HA Active,Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41E-HAE=</b>	CCX 4.1 ENH 7845 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41E-HAS=</b>	CCX 4.1 ENH 7845 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41E=</b>	CCX 4.1 ENH 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41P-HAE=</b>	CCX 4.1 PRE 7845 IBM HA Active,Standby SW,2 OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41P-HAS=</b>	CCX 4.1 PRE 7845 IBM HA Active,Standby SW,2 OS,2 SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41P=</b>	CCX 4.1 PRE 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCX-7845I-41S=</b>	CCX 4.1 STD 7815 IBM Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-41DB1PS1</b>	CCX or IVR 4.1 MS SQL 2K Server 1 Processor Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-41DB1PS1=</b>	CCX or IVR 4.1 MS SQL 2K Server 1 Processor Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-41DB2PS1</b>	CCX or IVR 4.1 MS SQL 2K Server 2 Processors Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-41DB2PS1=</b>	CCX or IVR 4.1 MS SQL 2K Server 2 Processors Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7815I-41ES</b>	CCX or IVR 4.1 7815 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7815I-41ES=</b>	CCX or IVR 4.1 7815 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

<b>CCXIVR-7816H-41ES</b>	CCX or IVR 4.1 7816 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7816H-41ES=</b>	CCX or IVR 4.1 7816 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7816I-41ES</b>	CCX or IVR 4.1 7816 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7816I-41ES=</b>	CCX or IVR 4.1 7816 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7825H-41ES</b>	CCX or IVR 4.1 7825 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7825H-41ES=</b>	CCX or IVR 4.1 7825 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7825I-41ES</b>	CCX or IVR 4.1 7825 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7825I-41ES=</b>	CCX or IVR 4.1 7825 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7835H-41ES</b>	CCX or IVR 4.1 7835 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7835H-41ES=</b>	CCX or IVR 4.1 7835 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7835I-41ES</b>	CCX or IVR 4.1 7835 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7835I-41ES=</b>	CCX or IVR 4.1 7835 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7845H-41ES</b>	CCX or IVR 4.1 7845 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7845H-41ES=</b>	CCX or IVR 4.1 7845 Expansion Svr SW for HP Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7845I-41ES</b>	CCX or IVR 4.1 7845 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0
<b>CCXIVR-7845I-41ES=</b>	CCX or IVR 4.1 7845 Expansion Svr SW for IBM Server w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0

## Product Migration Options

Customers are encouraged to migrate to Cisco Unified Contact Center Express 5.0. Information about this product can be found at:

<http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through the Cisco Certified Refurbished Equipment program. Refurbished units of the end-of-sale product are

available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: <http://cisco.com/go/remarketing>.

### For More Information

For more information about the Cisco Unified Contact Center Express 5.0, visit: <http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



**Americas Headquarters**  
Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
[www.cisco.com](http://www.cisco.com)  
Tel: 408 526-4000  
800 553-NETS (6387)  
Fax: 408 527-0883

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
168 Robinson Road  
#28-01 Capital Tower  
Singapore 068912  
[www.cisco.com](http://www.cisco.com)  
Tel: +65 6317 7777  
Fax: +65 6317 7799

**Europe Headquarters**  
Cisco Systems International BV  
Haarlerbergpark  
Haarlerbergweg 13-19  
1101 CH Amsterdam  
The Netherlands  
[www-europe.cisco.com](http://www-europe.cisco.com)  
Tel: +31 0 800 020 0791  
Fax: +31 0 20 357 1100

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

©2007 Cisco Systems, Inc. All rights reserved. CCVP, the Cisco logo, and Welcome to the Human Network are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn is a service mark of Cisco Systems, Inc.; and Access Registrar, Aironet, BPX, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, IQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, LightStream, Linksys, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PIX, ProConnect, ScriptShare, SMARTnet, StackWise, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0710R)