



Release Notes for Cisco Aironet Client Utilities, Version 1.0.2 for Macintosh

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Introduction

This document describes system requirements, upgrade procedures, and caveats for Cisco Aironet client utility release 1.0.2 for Macintosh OS 9.x. This release resolves the caveats listed in the “Resolved Caveats” section on page 3.

System Requirements

Cisco Aironet client utility release 1.0.2 can be used with only Cisco Aironet 340, 350, and 4800 Series Wireless LAN Adapters (PC cards, LM cards, and PCI client adapters) and one of the following Apple computers running MacOS 9.x: an Apple PowerMac G3 (Blue and White) or G4 desktop computer or an Apple PowerBook G3 or G4 laptop.



Important Notes

The Set LEAP Username and Password screen appears only when the Macintosh client utility is running. You must use the client utility to set the LEAP username and password.

Upgrading to a New Client Utility Release

This section describes how to upgrade to the latest client utility release.

Determining the Client Utility Version

To determine the version of the utility that your client adapter is currently using, select **Get Info** from the File pull-down menu. The utility (or application) version is displayed in the Info screen.

Upgrade Procedure

Follow the instructions below to upgrade your current version of the Cisco Aironet client utility for MacOS 9.x.



Note

When you upgrade the client utility, the driver and help files are also upgraded.

- Step 1** Use your web browser to access the following URL:
<http://www.cisco.com/public/sw-center/sw-wireless.shtml>
- Step 2** Under Cisco Aironet Drivers & Utilities, select **For Macintosh**.
- Step 3** Click **MACOS9v102.sit**.
- Step 4** Read and accept the terms and conditions of the Software License Agreement.
- Step 5** Select the Cisco server from which you wish to download the file.
- Step 6** Save the file to your hard drive.
- Step 7** Expand the MACOS9v102.sit file using the Stuffit Expander.
- Step 8** Double-click the **Installer** icon. If a window appears indicating that the installation cannot occur with other applications running, click the **Continue** button.
- Step 9** When the Cisco Wireless LAN Adapter Software screen appears, click **Continue**. The Install window appears.

The application and driver for the Power Macintosh is shown in the middle of the window, and the proposed destination of the application to be copied is shown in the Destination Folder in the bottom left corner of the window. If you want to specify a different folder, click the **Select Folder** button and choose a different location.
- Step 10** Click the **Install** button in the bottom right corner of the window.
- Step 11** When a window appears informing you that the installation requires a restart of your computer, click the **Continue** button.

Step 12 After the files are copied to the designated folder in Macintosh HD, a window appears indicating that the installation was successful. Click the **Restart** button.

The client utility, the driver, and the help files are updated because they are all included in the *.sit file.

Using the Client Utilities

For instructions on using the client utilities for Cisco Aironet 340 and 350 Series Wireless LAN Adapters, access the *Cisco Aironet Wireless LAN Adapters Software Configuration Guide* at the following URL:
http://www.cisco.com/univercd/cc/td/doc/product/wireless/airo_350/350cards/pc350scg/index.htm
Then click the link for the section that pertains to the Macintosh operating system.

Resolved Caveats

The following caveat is resolved in Macintosh client utility release 1.0.2.

The location manager feature does not work when used with multiple users other than the owner (CSCdu39702). This caveat is resolved in version 1.0.2 of the Macintosh client adapter drivers and version 1.0.2 of the Macintosh client utility.

Getting Bug Information on Cisco.com

If you are a Cisco registered user, you can use the Cisco TAC Software Bug Toolkit, which consists of three tools (Bug Navigator, Bug Watcher, and Search by Bug ID Number) that help you to identify existing bugs (or caveats) in Cisco software products.

Access the TAC Software Bug Toolkit today at: <http://www.cisco.com/support/bugtools/>.

Documentation Updates

This section describes changes and additions to the documents listed in the “Related Documentation” section on page 4.

Restart Card Option

Whenever you disable LEAP, the client adapter is automatically reinitialized, causing the firmware to load any saved WEP keys from Flash memory into RAM. This feature ensures the client adapter uses a WEP key that was set in the WEP Keys screen of the Macintosh client utility, instead of one assigned during LEAP authentication, when LEAP is disabled.

In addition, the Restart Card option has been added to the File pull-down menu of the Macintosh client utility. With this option, you can reinitialize the client adapter at any time.

Location Manager Module

Location manager is a feature of the Macintosh operating system that allows you to save a set of preferences (or a *location*) for a specified application. This feature has been modified to allow configuration settings for the client adapter to be saved so that you can easily switch between configurations for different locations (such as the office and home) without having to reset individual configuration parameters. This feature, called the *location manager module*, is installed with the client utility.

Follow the instructions below to set up a location using this feature.

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- Step 1** Select the **apple** icon in the menu bar.
 - Step 2** Select **Control Panels > Location Manager**.
 - Step 3** Select **File** in the menu bar.
 - Step 4** Select **New Location** and enter a name for the location in the Name New Location edit box. Click **Save**.
 - Step 5** In the Location Manager window, select **Cisco Wireless LAN** in the Settings menu and click **Apply**.
 - Step 6** Select **File** in the menu bar and **Save Location** to save the current settings of the client adapter.
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To switch locations, you can use the control strip in the bottom right-hand corner of the display or follow the steps below:

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- Step 1** Select the **apple** icon in the menu bar.
 - Step 2** Select **Control Panels > Location Manager**.
 - Step 3** In the Location Manager window, select the location to which you want to switch in the Current Location menu. A message appears indicating that switching locations was successful. Click **OK**.
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Troubleshooting

For the most up-to-date, detailed troubleshooting information, refer to the Cisco TAC website at <http://www.cisco.com/tac>. Select **Wireless LAN** under Top Issues.

Related Documentation

For more information about Cisco Aironet client adapters, refer to the following documents:

- *Quick Start Guide: Cisco Aironet Wireless LAN Adapters*
- *Cisco Aironet Wireless LAN Adapters Hardware Installation Guide*
- *Cisco Aironet Wireless LAN Adapters Software Configuration Guide*

Obtaining Documentation

The following sections provide sources for obtaining documentation from Cisco Systems.

World Wide Web

You can access the most current Cisco documentation on the World Wide Web at the following sites:

- <http://www.cisco.com>
- <http://www-china.cisco.com>
- <http://www-europe.cisco.com>

Documentation CD-ROM

Cisco documentation and additional literature are available in a CD-ROM package shipped separately from the Cisco Aironet Series Wireless LAN Adapters CD that shipped with your product. The Documentation CD-ROM is updated monthly and may be more current than printed documentation. The CD-ROM package is available as a single unit or as an annual subscription.

Ordering Documentation

Cisco documentation is available in the following ways:

- Registered Cisco Direct Customers can order Cisco product documentation from the Networking Products MarketPlace:
http://www.cisco.com/cgi-bin/order/order_root.pl
- Registered Cisco.com users can order the Documentation CD-ROM through the online Subscription Store:
<http://www.cisco.com/go/subscription>
- Nonregistered CCO users can order documentation through a local account representative by calling Cisco corporate headquarters (California, USA) at 408 526-7208 or, in North America, by calling 800 553-NETS(6387).

Obtaining Technical Assistance

Cisco provides Cisco.com as a starting point for all technical assistance. Customers and partners can obtain documentation, troubleshooting tips, and sample configurations from online tools. For Cisco.com registered users, additional troubleshooting tools are available from the TAC website.

Cisco.com

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To access Cisco.com, go to the following website:

<http://www.cisco.com>

Technical Assistance Center

The Cisco TAC website is available to all customers who need technical assistance with a Cisco product or technology that is under warranty or covered by a maintenance contract.

Contacting TAC by Using the Cisco TAC Website

If you have a priority level 3 (P3) or priority level 4 (P4) problem, contact TAC by going to the TAC website:

<http://www.cisco.com/tac>

P3 and P4 level problems are defined as follows:

- P3—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- P4—You need information or assistance on Cisco product capabilities, product installation, or basic product configuration.

In each of the above cases, use the Cisco TAC website to quickly find answers to your questions.

To register for Cisco.com, go to the following website:

<http://www.cisco.com/register/>

If you cannot resolve your technical issue by using the TAC online resources, Cisco.com registered users can open a case online by using the TAC Case Open tool at the following website:

<http://www.cisco.com/tac/caseopen>

Contacting TAC by Telephone

If you have a priority level 1 (P1) or priority level 2 (P2) problem, contact TAC by telephone and immediately open a case. To obtain a directory of toll-free numbers for your country, go to the following website:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

P1 and P2 level problems are defined as follows:

- P1—Your production network is down, causing a critical impact to business operations if service is not restored quickly. No workaround is available.
- P2—Your production network is severely degraded, affecting significant aspects of your business operations. No workaround is available.

This document is to be used in conjunction with the documents listed in the “Related Documentation” section.

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