



# Release Notes for Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0

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**Revised: April 3, 2008, OL-13412-02**

These release notes contain information on new and changed support, new and changed functionality, limitations and restrictions, and open and resolved caveats for Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0, up to and including Release 6.0(102.0).

To view the release notes for previous versions of Cisco Unified MeetingPlace for Microsoft Office Communicator, go to:

[http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html).

You can access the latest software upgrades for all versions of the Cisco Unified MeetingPlace for Microsoft Office Communicator integration on the Cisco Software Center website at

<http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.

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# Introduction

These release notes describe requirements, restrictions, and caveats for Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0, up to and including Release 6.0(102.0). These release notes are updated for every maintenance release but not for patches or hot fixes. Before you install Cisco Unified MeetingPlace for Microsoft Office Communicator, we recommend that you review this document for information about issues that may affect your system.

## System Requirements

- [System Requirements for Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0, page 2](#)
- [Compatibility Information for Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0, page 2](#)
- [Determining the Software Version for Cisco Unified MeetingPlace for Microsoft Office Communicator, page 3](#)
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## System Requirements for Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0

System requirements for Cisco Unified MeetingPlace for Microsoft Office Communicator can be found in the *System Requirements for Cisco Unified MeetingPlace Release 6.0* document. This document is available at

[http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html).

## Compatibility Information for Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0

For information about the compatibility of Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0 with other Cisco Unified MeetingPlace components, see the *Compatibility Matrix: Cisco Unified MeetingPlace Components* document at

[http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_device_support_tables_list.html).

## Determining the Software Version for Cisco Unified MeetingPlace for Microsoft Office Communicator

### Procedure

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- Step 1** Log on to the Cisco Unified MeetingPlace LCS Gateway.
- Step 2** Browse to the installation directory. (By default, the installation directory is C:\Program Files\Cisco Systems\MPLCSGateway.)
- Step 3** Right-click **Mplcsgw.exe** and click **Properties**.  
The system displays the version number in the properties window.
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## LCS Version

Cisco Unified MeetingPlace for Microsoft Office Communicator supports LCS 2005 Standard edition and Enterprise edition. We do not support LCS 2007.

## Related Documentation

For descriptions and locations of Cisco Unified MeetingPlace documentation on Cisco.com, see the *Documentation Guide for Cisco Unified MeetingPlace*. The document is shipped with Cisco Unified MeetingPlace and is available at [http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products\\_documentation\\_roadmaps\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_documentation_roadmaps_list.html).

## New and Changed Requirements and Functionality

This section contains information about new and changed requirements, support, and functionality in the Cisco Unified MeetingPlace for Microsoft Office Communicator Release 6.0 time frame only. Refer to the release notes of the applicable version for information on new and changed support with earlier versions.

- [Documentation for Cisco Unified MeetingPlace Release 6.x, page 3](#)
- [Release 6.0\(102.0\), page 4](#)
- [Release 6.0\(11.0\), page 4](#)

## Documentation for Cisco Unified MeetingPlace Release 6.x

The complete documentation set for Cisco Unified MeetingPlace Release 6.x is now available in wiki format at [http://docwiki.cisco.com/index.php/Cisco\\_Unified\\_MeetingPlace,\\_Release\\_6.x](http://docwiki.cisco.com/index.php/Cisco_Unified_MeetingPlace,_Release_6.x). Cisco community members with CCO passwords can contribute expertise to articles and exchange ideas on the Discussion page associated with each article. For more information, click the **About DocWiki** link at the bottom of any page on the wiki.

## Release 6.0(102.0)

### Removed Unnecessary Logging

Removed logging for all unsupported Cisco Unified MeetingPlace events that do not pertain to the Cisco Unified MeetingPlace for Microsoft Office Communicator. The extra logging might flood the Event Viewer.

## Release 6.0(11.0)

### Added Support for Cisco Security Agent

The Cisco Security Agent for Cisco Unified MeetingPlace is now supported on the Cisco Unified MeetingPlace for Microsoft Office Communicator server. The Cisco Security Agent requires that ports 5060 to 5069 be open so that the LCS Gateway can listen for incoming meeting requests.

For installation instructions, see the *Release Notes for Cisco Security Agent for Cisco Unified MeetingPlace* at

[http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html).

## Installation and Upgrade Information

For instructions on installing Cisco Unified MeetingPlace for Microsoft Office Communicator, see the *Installation and Administration Guide for Cisco Unified MeetingPlace for Office Communicator Release 6.0* at

[http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html).

In this release, the installation and upgrade processes have a new step, where you are prompted to install the Microsoft Visual C++ 2005 Redistributable, which the system needs to start the LCS Gateway. If you do not install it during the installation or upgrade process, you will later have to download and install it from the Microsoft web site. See the “[Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator: Installing the Microsoft Visual C++ 2005 Redistributable](#)” section on page 7 for more information.

## Caveats

- [Using Bug Toolkit, page 4](#)
- [Open Caveats, page 5](#)
- [Resolved Caveats, page 5](#)

## Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.
- All customer-found bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

### Before You Begin

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

### Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for Bug ID” field, then click **Go**.
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For information about how to search for bugs, create saved searches, and create bug groups, click **Help** in the Bug Toolkit page.

## Open Caveats

The caveats in [Table 1](#) describe possible unexpected behavior in the latest Cisco Unified MeetingPlace for Microsoft Office Communicator release. These caveats may also be open in previous releases. Bugs are listed in order of severity and then in alphanumeric order by bug identifier.

**Table 1** Cisco Unified MeetingPlace for Office Communicator Release 6.0 Open Caveats

Caveat Number	Severity	Component	Description
<a href="#">CSCsk05271</a>	2	lcs	Install error 1628: Failed to complete installation
<a href="#">CSCsi03971</a>	3	lcs	Using MeetingPlace Directory Services authentication, the account suspended error reported when login was issue
<a href="#">CSCsi77205</a>	3	lcs	No mute conferencing controls if a user calls into a conference scheduled by Microsoft Office Communicator
<a href="#">CSCsi90606</a>	3	lcs	Meeting scheduler unlocks a Microsoft Office Communicator-initiated meeting by using a MeetingPlace Web Conferencing session

## Resolved Caveats

This section lists caveats that are resolved but that may have been open in previous releases.

Bugs are listed in order of severity and then in alphanumeric order by bug identifier. Because defect status continually changes, be aware that this document reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access the Bug Toolkit (see the “[Using Bug Toolkit](#)” section on page 4).

The following sections list caveats that are resolved in Cisco Unified MeetingPlace for Microsoft Office Communicator but that may have been open in previous releases:

- [Release 6.0\(102.0\), page 6](#)
- [Release 6.0\(11.0\), page 6](#)

## Release 6.0(102.0)

**Table 2** Cisco Unified MeetingPlace for Office Communicator Release 6.0(102.0) Resolved Caveats

Caveat Number	Severity	Component	Description
<a href="#">CSCsj10349</a>	3	lcs	Remove logging of unsupported events, especially MP speaker event

## Release 6.0(11.0)

There are no resolved caveats in Release 6.0(11.0).

# Documentation Updates

## Errors

This section lists incorrect information that was included in the current Cisco Unified MeetingPlace for Microsoft Office Communicator documentation. The new and additional information will be removed in a future documentation release, or as otherwise noted.

### ***Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator. Remove Tasks to Start and Stop Web Conferencing***

The information in this section should be changed in the “Configuring Logging” section of the “Troubleshooting Cisco Unified MeetingPlace for Microsoft Office Communicator” chapter of the *Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator*.

When changing the logging level on the Cisco Unified MeetingPlace LCS Gateway, it is not necessary to restart the Cisco Unified MeetingPlace Web Conferencing service.

Remove these steps:

- c. Right-click **Cisco Unified MeetingPlace Web Conferencing** and click **Stop**.
- d. Right-click **Cisco Unified MeetingPlace Web Conferencing** and click **Start**.

### ***Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator. Change Log Entry Name Changes***

The information in this section should be changed in the “Troubleshooting Cisco Unified MeetingPlace LCS Gateway Startup Problems” section of the “Troubleshooting Cisco Unified MeetingPlace for Microsoft Office Communicator” chapter of the *Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator*.

- Add the following to the first paragraph:

If the system has not loaded the LCS Event Receiver Add-In, users cannot use DTMF controls in meetings. (For example, #5 for muting and unmuting, #41 for locking or unlocking a meeting, etc.)

- Change step2 to the following:

**Step 2** Search for the following entries in the log:

```
Loading "LCS MPEventBroker" add-in...
Loaded ConferenceTechnologyProvider interface for "LCS MPEventBroker"
Load of "LCS MPEventBroker" add-In completed
```

## ***Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator. Tracking a Conference in the Logs***

The information in this section should be changed in the “Tracking a Conference in the Logs” section of the “Troubleshooting Cisco Unified MeetingPlace for Microsoft Office Communicator” chapter of the *Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator*.

Change the second paragraph of this section to this:

For troubleshooting purposes, the LCS Conference ID and Cisco Unified MeetingPlace meeting ID are both logged in the Gateway Systems Integrity Manager (Gateway SIM) log when the meeting is created. When the MOC user ends the conference, the system removes the tie between these two IDs. If the MOC user initiates another conference, the system uses the same LCS Conference ID, but it is mapped to a new Cisco Unified MeetingPlace meeting ID. If the MOC user has the “Use reservationless” parameter set to yes in the user profile, the system sets the MOC-initiated meeting ID to the user’s profile ID (phone number). Otherwise, the system randomly generates the meeting ID.

## **Omissions**

This section lists new and additional information that is not included in the current Cisco Unified MeetingPlace for Microsoft Office Communicator documentation. The new and additional information will be incorporated in a future documentation release, or as otherwise noted.

## ***Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator. Installing the Microsoft Visual C++ 2005 Redistributable***

The information in this section should be included in the “Installing the Cisco Unified MeetingPlace LCS Gateway” section of the “Installing Cisco Unified MeetingPlace for Microsoft Office Communicator” chapter of the *Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator*.

Insert these steps between the original steps 5 and 6.

- If the installation program displays a message stating that it does not detect the Microsoft Visual C++ 2005 Redistributable, you need to install it. Click **Yes**.
- The installation program displays an end user license agreement window. Click **Yes** to accept the terms of the license agreement. The system installs the Microsoft Visual C++ 2005 Redistributable. When the installation is complete, the installation program displays a completion message.

## ***Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator: Wrong IP Address Error***

The information in this section should be included in the “Troubleshooting Cisco Unified MeetingPlace LCS Gateway Startup Problems” section of the “Troubleshooting Cisco Unified MeetingPlace for Microsoft Office Communicator” chapter of the *Installation and Administration Guide for Cisco Unified MeetingPlace for Microsoft Office Communicator*.

**Error Message** Service cannot be started...The requested address is not valid in its context.

**Explanation** You entered the wrong listening IP address on the LCS Gateway tab in the Cisco Unified MeetingPlace gateway configurations utility.

**Recommended Action** Enter the correct IP address.

# **Obtaining Documentation, Obtaining Support, and Security Guidelines**

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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