



Release Notes for Cisco Unified MeetingPlace Web Conferencing Release 5.4(156)

Updated August 10, 2009

These release notes contain information on new and changed support, new and changed functionality, limitations and restrictions, and open and resolved caveats for Cisco Unified MeetingPlace Web Conferencing Release 5.4(156).

You can access the latest software upgrades for all versions of Web Conferencing on the Cisco Software Center website at <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.



Note

To access the software download page, you must be logged on to Cisco.com as a registered user.

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System Requirements

This section contains the following information:

- [Requirements for Cisco Unified MeetingPlace Web Conferencing 5.4, page 2](#)
- [Compatibility Information, page 2](#)

Requirements for Cisco Unified MeetingPlace Web Conferencing 5.4

System Requirements for Cisco Unified MeetingPlace Release 5.4 contains the most current information on Web Conferencing requirements. The document is available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Compatibility Information

- For information about the compatibility of Cisco Unified MeetingPlace Web Conferencing 5.4 with other Cisco Unified MeetingPlace components, refer to *Compatibility Matrix: Cisco Unified MeetingPlace Components* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_device_support_tables_list.html.
- The following third-party software is supported on Web Conferencing servers, provided that the software is configured so as not to disrupt Cisco Unified MeetingPlace operations:
 - McAfee VirusScan Enterprise versions 8.0i and later
 - Microsoft Windows Terminal Services



Caution Terminal Services (WTS) is not supported for installing or upgrading Web Conferencing. If you use WTS, the installation or upgrade process may fail.

- Virtual Network Computing (VNC is supported for installing and upgrading Web Conferencing.)

The introduction of unsupported third-party products may affect Cisco support for the product.



Caution

Cisco Unified MeetingPlace Web Conferencing Release 5.4 is not compatible with Cisco Security Agent. We recommend that you do not install Cisco Security Agent on a web server where Cisco Unified MeetingPlace Web Conferencing is installed. If Cisco Security Agent is installed on an end-user system, users will see a security alert when they attempt to use the application-sharing feature. Users can choose to proceed with the feature and use application-sharing without difficulty.

Related Documentation

For descriptions and locations of Cisco Unified MeetingPlace documentation on Cisco.com, refer to the *Documentation Guide for Cisco Unified MeetingPlace*. The document is shipped with Cisco Unified MeetingPlace and is available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_documentation_roadmaps_list.html.

New and Changed Requirements and Support—Release 5.4(156)

This section contains information about new and changed requirements and support in the Cisco Unified MeetingPlace Web Conferencing Release 5.4(156) time frame only. Refer to the release notes of the applicable version for information on new and changed support with earlier versions of Web Conferencing. Release notes for all versions of Web Conferencing are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Technical Changes with Release 5.4(156)

This section describes technical changes introduced by Cisco Unified MeetingPlace Web Conferencing 5.4(156):

- [Changes on the Web Conferencing Server, page 3](#)
- [Java Server-Side Change, page 3](#)
- [Important Note: Java Client-Side Requirements, page 4](#)
- [Web Conferencing 5.4 Documentation Changes, page 4](#)

Changes on the Web Conferencing Server

- The web server (IIS) filter “Jenga” has been removed.
- The web server (IIS) extension “JengaX” has been removed.
- The web server Java servlet known as “DCMS master” has been removed.
- The SQL Server database “MPWEB-Slave-####” has been removed.
- The ODBC System DSN “DCMS” has been removed.
- Most of the registry keys under HKEY_LOCAL_MACHINE\Software\Data Connection\Admin have been removed.
- More than 1,000 unnecessary files including .exe and .dll files have been removed.

Both the Web Conferencing 5.4(156) installer and the Web Conferencing 5.4(156) Master Service (when run the first time) have the appropriate logic to remove the unused components from the system. No features are impacted by these technical changes.

Java Server-Side Change

As a consequence of the structural changes described in the [“Changes on the Web Conferencing Server” section on page 3](#), Sun Java 1.4.2_05 is no longer necessary on the Web Conferencing server. During a fresh installation of the Web Conferencing 5.4(156) software, Sun Java 1.4.2_05 is not installed.

However, Sun Java 1.4.2_05 will not be removed by the installer when performing an upgrade of a previous version of Web Conferencing. It is possible and allowed to remove the Java 2 Runtime Environment, SE v1.4.2_05 by using the standard Windows Add/Remove Programs control panel.

Important Note: Java Client-Side Requirements

Microsoft or Sun Java associated to a web browser is still required on the client side for end users to participate in web conferences. There is no change of operations or requirements for end users in this area.

Web Conferencing 5.4 Documentation Changes

As a consequence of the structural changes described above, some installation and configuration steps described in the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Web Conferencing Release 5.4* and in the *Configuration Guide for Cisco Unified MeetingPlace Web Conferencing Release 5.4* no longer apply. See the “Changes” section on page 13 under “Documentation Updates.”

Internet Explorer 7.0

Web Conferencing supports Microsoft Internet Explorer 7.0 on Windows XP and Windows Vista.

Java Runtime Environment

Web Conferencing supports the following Java versions on end-user workstations:

- Microsoft JVM 3810.
- Sun Java 1.4.2_04 or later—except versions 1.4.2_10, 1.4.2_11, and 1.5.0_06, which have a defect affecting the Web Meeting Console.

Video Integration Upgrade Required

If the system has Cisco Unified MeetingPlace Video Integration installed, you must upgrade to Video Integration Release 5.4(107).

Web Conferencing Documentation

This section lists new product documentation available with this release.

Compatibility Matrix for Cisco Unified MeetingPlace Components

For the most current list of supported version combinations of Cisco Unified MeetingPlace Audio Server and the Cisco Unified MeetingPlace components, refer to *Compatibility Matrix: Cisco Unified MeetingPlace Components* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_device_support_tables_list.html.

The document replaces information in the “Cisco Unified MeetingPlace Component Compatibility Matrix” section in the “Introducing Cisco Unified MeetingPlace” chapter of the *Installation and Upgrade Guide for Cisco Unified MeetingPlace*.

New Functionality—Release 5.4(156)

There is no new functionality for Cisco Unified MeetingPlace Web Conferencing Release 5.4(156). See the “Resolved Caveats—Release 5.4(156)” section on page 9.

Refer to the release notes of the applicable version for information on new functionality in earlier versions of Web Conferencing. Release notes for all versions of Web Conferencing are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Changed Functionality—Release 5.4(x)

There is no changed functionality for Cisco Unified MeetingPlace Web Conferencing Release 5.4(156). See the “Resolved Caveats—Release 5.4(156)” section on page 9.

Refer to the release notes of the applicable version for information on changed functionality in earlier versions of Web Conferencing. Release notes for all versions of Web Conferencing are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Installation and Upgrade Information

Installing or upgrading to Cisco Unified MeetingPlace Web Conferencing Release 5.4 by using Microsoft Windows Terminal Services is not supported.

This section contains the following information:

- [Installing Cisco Unified MeetingPlace Web Conferencing Release 5.4 for the First Time, page 5](#)
- [Upgrading to Cisco Unified MeetingPlace Web Conferencing Release 5.4, page 5](#)
- [Installation and Upgrade Notes, page 6](#)

Installing Cisco Unified MeetingPlace Web Conferencing Release 5.4 for the First Time

For instructions on installing Web Conferencing, refer to the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Web Conferencing Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Upgrading to Cisco Unified MeetingPlace Web Conferencing Release 5.4

For instructions on upgrading Web Conferencing, refer to the “Upgrading to Web Conferencing Release 5.4” chapter of the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Web Conferencing Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Installation and Upgrade Notes

Installing Web Conferencing on an IBM MCS-7835I by Using VNC

There is a known problem installing Cisco Unified MeetingPlace Web Conferencing on an IBM MCS-7835I by using VNC when Cisco Unified CallManager was installed earlier by using VNC on a server that is running IBM Director version 4.11 or later.

To avoid this problem, we strongly recommend that you do not use VNC for a new installation or an upgrade of Web Conferencing on an IBM MCS-7835I.

For additional information, see the [“Using Bug Toolkit” section on page 11](#), and refer to caveat CSCsa39488.

Limitations and Restrictions

- [Browser Limitations, page 6](#)
- [Configuration Restrictions, page 6](#)
- [Single Sign-On Software Integration Considerations, page 6](#)

Browser Limitations

We do not support Windows Vista with Aero.

Configuration Restrictions

Cisco Unified MeetingPlace Web Conferencing deployments that are customized beyond the built-in configuration capabilities of the product, or beyond the documented configuration settings, procedures or instructions, are not supported by Cisco Systems. Examples of such customizations include, but are not limited to, the following: modifying web page templates; changing HTML or Javascript code; changing IIS running parameters or applying custom .asp pages or ISAPI filters; modifying SQL server configuration or authentication method; and modifying Windows OS security through IPSec policies and NTFS ACL.

Single Sign-On Software Integration Considerations

- [Terms for Single Sign-On Software Integration, page 6](#)
- [Terms of Support for Single Sign-On Software Integration, page 7](#)

Terms for Single Sign-On Software Integration

- Customer Premise Equipment (CPE) customers who implement single sign-on (SSO) software integrations on Cisco Unified MeetingPlace Web Conferencing servers do so at their own risk and are responsible for understanding the technical implementations and feasibility of SSO integrations on the systems.

- By allowing SSO software integrations, we do not claim support for any SSO software packages or vendors.
- SSO software integrations require proper configuration of Web Conferencing systems through the Admin pages. If the SSO software integration requires a change in the Web Conferencing product source code, the SSO integration becomes an SSO customization, and we do not support customizations by either customers or any other parties.
- CPE customers who want to integrate SSO packages can contact Cisco Managed Services to obtain a service request for implementing SSO. The service is offered as a convenience and does not change the scope of the SSO integration; the service is an integration and configuration of the Web Conferencing product, not a customization of the product code.
- Customers must first implement SSO software integrations on test or lab servers and confirm that the integrated systems work, including Web Conferencing features and operations.
- Customers are responsible for ensuring stability of integrated Web Conferencing-SSO systems, including communicating with SSO software vendors for the following reasons:
 - To obtain necessary fixes and support.
 - To troubleshoot functional problems and technical problems, including crashes triggered by the SSO package.
- SSO software often includes a web-server extension, called the IIS ISAPI extension or filter. Web Conferencing installs and uses four IIS extensions. Any incompatibility between an SSO software extension and the Web Conferencing extensions can make IIS non-functional or unstable. Any crash of the SSO IIS extension can cause IIS to crash and can generate a full Web Conferencing outage, resulting in a full system restart, termination of in-progress meetings, and disconnection of web-conferencing users. In addition, any memory leak in the SSO package or module can make IIS or the whole server unstable.
- Although SSO software integration is productized for the Web Conferencing system, any changes in overall configuration, including Web Conferencing upgrades and SSO package upgrades, can potentially break integrated Web Conferencing-SSO systems.

Terms of Support for Single Sign-On Software Integration

- Customers must inform Cisco TAC that their Cisco Unified MeetingPlace Web Conferencing servers have third-party single sign-on (SSO) packages installed and configured with Web Conferencing when opening a service request for Web Conferencing, Cisco Unified MeetingPlace for Outlook, or Cisco Unified MeetingPlace for Lotus Notes.
- Customers must be able to provide SSO integration details upon request. Inability to provide details can result in Cisco TAC not being able to proceed with service requests.
- If a service request is about troubleshooting the SSO integration, Cisco TAC can review the logs and identify whether the problem is on the SSO side or the Web Conferencing side. If the problem is on the SSO side, information will be provided to customers, so they can further troubleshoot with their SSO vendors.
- If the service request is about troubleshooting a Web Conferencing problem that does not seem to be connected to the SSO integration, Cisco TAC will proceed per the normal support process. If Cisco TAC discovers that the SSO integration plays a role in the problem, information will be provided to customers, so they can further troubleshoot with their SSO vendors.
- If Cisco TAC believes the problem is triggered by an SSO package, Cisco TAC can require customers to disable the SSO package to troubleshoot further.

- Microsoft Debug Diagnostic tool, also called DebugDiag, may be required for troubleshooting IIS crashes and memory leaks to determine whether the problems are produced by the SSO package.

Caveats

This section lists Severity 1, 2, and 3 caveats.

You can find the latest caveat information for Cisco Unified MeetingPlace Web Conferencing version 5.4(156)—in addition to caveats of any severity for any release—by using Bug Toolkit, an online tool available for customers to query defects according to their own needs. Bug Toolkit is available at http://www.cisco.com/pcgi-bin/Support/Bugtool/launch_bugtool.pl. For information on using Bug Toolkit, see the “Using Bug Toolkit” section on page 11.



Note

To access Bug Toolkit, you must be logged on to Cisco.com as a registered user.

This section contains caveat information for Web Conferencing Release 5.4(156) only. Refer to the release notes of the applicable version for caveat information for earlier versions of Web Conferencing. Release notes for all versions of Web Conferencing are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Open Caveats—Release 5.4(156)

(Caveats are listed in order by severity, then by component, then by caveat number.)

Table 1 Cisco Unified MeetingPlace Release Web Conferencing 5.4(156) Open Caveats

Caveat Number	Severity	Component	Description
CSCsd75521	1	data-conf-dcl	MPWeb gwsvc.exe crash in cgpiapi!CGPIInitCB
CSCsg32607	1	data-conf-dcl	Perfmon counter # of users in dataconf not decreased, triggers outage
CSCse43610	1	web	MPweb home page reports agent not available, try again later
CSCsg44455	1	web	MPagent does not restore audio server connection after network glitch
CSCsc07507	2	web	Audio service crash in WM Encoder (DirectX) - quartz.dll
CSCsg95089	2	web	Replication service Error 12459: :[12459] Login failed
CSCsh04187	2	web	Participant list performance issue in large meetings
CSCsf19877	3	data-conf-dcl	meeting console crash in AppHostSystem.InitThisApp
CSCsf21907	3	mp-docs-web	Mac Safari does not show video outdial box
CSCsd73539	3	web	Attachments with diacritics in the title do not convert on escalate
CSCsd89495	3	web	Unable to attend meetings using click to attend link
CSCsd97069	3	web	Mac user with permissions participant/audience can share
CSCse47416	3	web	Web Conf Failed to Run
CSCse47488	3	web	Participant Properties window behaves erratically
CSCse60810	3	web	Safari stuck at checking browser settings
CSCse81736	3	web	Reference Center of the Web 5.4 release includes info of Web 5.3 release

Table 1 Cisco Unified MeetingPlace Release Web Conferencing 5.4(156) Open Caveats (continued)

Caveat Number	Severity	Component	Description
CSCse86104	3	web	Closing meeting room browser window prevents showing correct speaker
CSCse92560	3	web	Reoccurrence option in the New Meeting page incorrect tab focus
CSCse92623	3	web	Safari on Mac hangs if user closes Meeting Room without closing Share
CSCse92654	3	web	Time Zone&MeetingCategor label is not read by the screen reader Account
CSCse93347	3	web	Reservationless meeting from Welcome page
CSCsf10823	3	web	Recurring mtg rescheduled with incorrect time/change time to past/future
CSCsf23204	3	web	Can't schedule video mtg during first 15 min Vanity ID set to No
CSCsf98987	3	web	Firefox 1.5 with Sun Java 1.4 passed browser test but only gets WebShare
CSCsg15320	3	web	Mute-all from phone needs to mute each of the video participants
CSCsd96094		web	MP Web needs to return video codec/bandwidth to server during part join

Resolved Caveats—Release 5.4(156)

(Caveats are listed in order by severity, then by component, then by caveat number.)

Table 2 Cisco Unified MeetingPlace Release Web Conferencing 5.4(156) Resolved Caveats

Caveat Number	Severity	Component	Description
CSCsh39366	1	data-conf-dcl	Gwsvc crash in VGPSshadowDesktop::drawVGPScreenData + 000003A8
CSCse89905	1	web	MP Web server Crashes on Logging Problem when Entering Meeting Room
CSCsf27989	1	web	MPX crash in function C_LocalIO::Parse
CSCsg08947	1	web	Data conference resources not released for continuous meetings
CSCsg14346	1	web	IIS crash - WebPolling Pie Chart access violation
CSCsg87990	1	web	MPAgent DC thread spinning after services restart, data conf outage
CSCsh04865	1	web	Further mtg details page optimization - reduce calls for invited servers
CSCsh27847	1	web	Remove the DCMS master scheduler
CSCsh43071	1	web	MPAgent crash in CQueryStringEnumeration::nextElement
CSCsh73557	1	web	Data conferencing inactive after MP server restart
CSCsh73624	1	web	IIS/MPX crash in mpx!ProcessCookies+d0
CSCsh86095	1	web	WebConnect results are not displayed for 'system2'
CSCsh91554	1	web	Access Denied error when attending external meetings
CSCsf09384	2	data-conf-dcl	WebAPI sometimes takes 15 seconds to respond - performance impact
CSCsf23154	2	data-conf-dcl	Application sharing slowness - HTTPS disconnections
CSCsg07167	2	data-conf-dcl	Error: Timeout while connecting to CGI API for conference XXX
CSCsg69358	2	data-conf-dcl	Error: Timeout while connecting to CGI API for conference XXX - #2
CSCsh66762	2	data-conf-dcl	Meeting room crash on Vista / IE7

Table 2 Cisco Unified MeetingPlace Release Web Conferencing 5.4(156) Resolved Caveats (continued)

Caveat Number	Severity	Component	Description
CSCse54954	2	web	MeetingPlace Web Copy/New Meeting Enable/Disable for past Meetings
CSCse86920	2	web	Web Calendar does not show all dates
CSCsf17194	2	web	DC events processing bottleneck - part list and join meeting perf impact
CSCsg15317	2	web	Video user disconnected from the conference when meeting room closed
CSCsg51218	2	web	Meeting room froze in a meeting with more than 100 participants
CSCsg70422	2	web	Web meeting details page takes too much time to process under heavy load
CSCsg96787	2	web	Error: Pushing observer event X for conf Y on queue failed because full
CSCsg99923	2	web	Meeting folders not purged - saved.ant file remains
CSCsh04852	2	web	Error: Pushing DC event X for conf Y on queue failed because full
CSCsh11818	2	web	MPX memory leak in getPoolThread when server is busy or at capacity
CSCsh55608	2	web	Increase the load balancer granularity
CSCsh73800	2	web	Warning: Unable to eject client with participant ID
CSCsh86890	2	web	GUIDWebID is lowercase in Windows registry
CSCsi02332	2	web	CTA link from backend notifications broken - when MPVideo misconfigured
CSCsi02574	2	web	Repl Svc keeps going through Import Terminal process on every minute
CSCsi06146	2	web	Participant list does not display until one new event comes in
CSCsi11190	2	web	Meeting console billing level feature broken
CSCsg03911	3	data-conf-dcl	Handle leak in MPAgent - recorderapi!RecorderAPI::startConnection+100
CSCsg31078	3	data-conf-dcl	Slave database PastConferenceTable keeps growing - need to purge records
CSCse42283	3	mp-docs-web	Web connect invocation with video terminals
CSCse42375	3	mp-docs-web	Unnecessary error in log for non-video web server
CSCsf21907	3	mp-docs-web	Mac Safari does not show video outdial box
CSCsa27414	3	web	Unmute Me button should be disable on Lecture style Video mtg
CSCsd86752	3	web	Error: [9218] Not found when scheduler's profile deleted
CSCse02742	3	web	Mute-all needs to mute each of the video participants
CSCse55188	3	web	When deleting meeting recordings from MP Web, mp3's do not get deleted.
CSCse55208	3	web	The .cpg file remains on web server if played previously.
CSCse58899	3	web	past meeting updates when I expected a new meeting
CSCse60510	3	web	Meeting Category with apostrophe gives SQL errors in log
CSCse73629	3	web	Can't update terminals if video on external
CSCse75367	3	web	Character space before .ppt filename prevents slide conversion
CSCse81955	3	web	Missing strings 17312 and 17311 in all languages other than English

Table 2 Cisco Unified MeetingPlace Release Web Conferencing 5.4(156) Resolved Caveats (continued)

Caveat Number	Severity	Component	Description
CSCse86103	3	web	Web connect tries to modify existing meeting
CSCse87227	3	web	Scheduling video mtg on external server with non-default service code
CSCse92434	3	web	Incorrect locations check box's labels on the New Meeting page
CSCse92666	3	web	The Video conferencing options check box label is not read by the screen
CSCse92690	3	web	Missing Alt tags on images
CSCsf01733	3	web	Trust External Authentication does not work for SAP Portal
CSCsf09536	3	web	Video scheduling allowed when Allow Video Scheduling is FALSE
CSCsf31687	3	web	mpagent to audio API needs to pass User ID during Delete operation
CSCsg03617	3	web	'Mute All' menu item not available in case of only video participants
CSCsg15455	3	web	Meeting for video users doesn't extended
CSCsg18348	3	web	Error message during reschedule of recurring meeting with video
CSCsg26831	3	web	Help files are missing for Spanish and some files for other languages
CSCsg31325	3	web	Meeting room loading timeout is too aggressive for high load servers
CSCsg32750	3	web	Memory leak in MPX when server at capacity condition is hit
CSCsg56563	3	web	Pie Chart not display the % legend on the Flash 7
CSCsg56566	3	web	New poll chart with Firefox
CSCsg77336	3	web	Web client identification problems during change of IP address
CSCsg81214	3	web	Roster information is retrieved from MP Server when new part joins
CSCsh13901	3	web	Video Warning when scheduling continuous meeting without video resources
CSCsh21033	3	web	multiserver reoccurring meetings not getting created correctly
CSCsh39154	3	web	Conference list optimization
CSCsh39994	3	web	Sun Java 1.4.2_10 and 11 has GDI leak, to be excluded in browser test
CSCsh43123	3	web	Support 150 participants in participant list
CSCsh66357	3	web	Participant list flashes when active speaker changes
CSCsh73672	3	web	TBB request from MPOL is broken in MSM deployment
CSCsh94871	3	web	Restricted meeting patterns is not functioning.
CSCsh95927	3	web	Could not find partID error
CSCsh99332	3	web	Replication Svc crashes when there's a failure in Import Terminals
CSCsi01111	3	web	Web conferences admin UI displays future meetings

Using Bug Toolkit

To access Bug Toolkit, you need an Internet connection, web browser, and Cisco.com user ID and password. For more detailed information on using Bug Toolkit, click Help in any Bug Toolkit window.

To Use Bug Toolkit

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- Step 1** Open your web browser and go to http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.
- Step 2** Click the **Launch Bug Toolkit** link.
- Step 3** To look for information about a specific caveat, enter the ID number in the Enter Known Bug ID field. To view all caveats for a Cisco Unified MeetingPlace component, go to the “Search for Bugs in Other Cisco Software and Hardware Products” section, and enter **meetingplace** in the Product Name field.
- Step 4** In the list, select **Cisco Unified MeetingPlace**, then click **Next**.
- Step 5** On the Cisco Unified MeetingPlace search page, set options to limit your search results. You can choose any or all of the available options:
- a. Choose the applicable Cisco Unified MeetingPlace version:
 - Choose the major version for the major releases. A major release contains significant new features, enhancements, architectural changes, and/or defect fixes.
 - Choose the revision for more specific information. A revision (maintenance) release primarily contains defect fixes to address specific problems, but it may also include new features or enhancements.
 - b. Choose the applicable features or components. Make your selection from the Available list and click **Add** to place your selection in the Limit Search To list.
 - c. Enter keywords for which to search caveat titles and descriptions.
- Step 6** Click **Next**. Bug Toolkit returns a list of caveats.



Note To make queries less specific, use the All wildcard for the major version/revision, features/components, and keyword options.

- d. Choose the applicable advanced options:
 - Bug Severity—The default specifies severity levels 1 through 3.
 - Bug Status Group—Check the **Fixed** check box for resolved caveats.
 - Release Note Enclosure—The default specifies Valid Release Note Enclosure.



Note You can modify your results by submitting another query and using different criteria. You can also save your query for future use.

Documentation Updates

Errors

This section lists errors in the current Cisco Unified MeetingPlace Web Conferencing documentation and gives corrected information. The correct information will be incorporated in a future documentation release.

Configuration Guide for Cisco Unified MeetingPlace Web Conferencing: Prerequisites for Configuring WebConnect

The sixth bullet in the “Prerequisites for Configuring WebConnect” section in the “Configuring WebConnect” chapter of the *Configuration Guide for Cisco Unified MeetingPlace* is incorrect. The correct text for the bullet is as follows:

- If you use Cisco Unified MeetingPlace Video Integration, and a single MCU is shared among sites, the Video Integration can be installed on the web servers at only one site. If each site has its own MCU, the Video Integration can be installed on web servers at each site. In either case, the Cisco Unified MeetingPlace Audio Server at each site must be licensed for video.

In the “Prerequisites for Configuring WebConnect” section in the “Configuring WebConnect” chapter of the *Configuration Guide for Cisco Unified MeetingPlace* add the following requirement:

- You must use Cisco Unified MeetingPlace Directory Services for synchronizing user profiles.

Configuration Guide for Cisco Unified MeetingPlace Web Conferencing: Prerequisites for Configuring Cisco Unified MeetingPlace for Cisco Unified IP Phone

The fourth bullet in the “Prerequisites for Configuring Cisco Unified MeetingPlace for Cisco Unified IP Phone” section in the “Configuring Cisco Unified MeetingPlace for Cisco Unified IP Phone” appendix of the *Configuration Guide for Cisco Unified MeetingPlace* is incorrect. The correct text for the bullet is as follows:

- The only supported authentication method for Cisco Unified MeetingPlace for Cisco Unified IP Phone is the Cisco Unified MeetingPlace Directory and Web Page Form for login method. See the “About MeetingPlace Authentication” section on page 4-4 for information about authentication methods.

Multiple Guides: Cisco Policy for Use of Third-Party Software and Security Updates

In the “Terms of Use” section in the “Introducing Cisco Unified MeetingPlace Web Conferencing” chapters of the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Web Conferencing Release 5.4* and the *Configuration Guide for Cisco Unified MeetingPlace Web Conferencing Release 5.4*, disregard the policy section titled “Cisco Policy for Use of Third-Party Software and Security Updates.”

For information on supported third-party software, see the [“Compatibility Information” section on page 2](#).

For system requirements, refer to the “Requirements for Cisco Unified MeetingPlace Web Conferencing 5.4” section of *System Requirements for Cisco Unified MeetingPlace Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

CPU Spikes When Running Services

Running some services, such as MPAgent, can use as much as 90 percent of your CPU. Fortunately, these services run at a low priority so the CPU spikes do not impact important system functions.

Changes

This section lists changes to the current Cisco Unified MeetingPlace Web Conferencing documentation. The changed information will be incorporated in a future documentation release.

Installation and Upgrade Guide for Cisco Unified MeetingPlace Web Conferencing and Configuration Guide for Cisco Unified MeetingPlace Web Conferencing: Some Procedure Steps Can Be Ignored

Because of structural changes in Web Conferencing 5.4(156) (see the “[Technical Changes with Release 5.4\(156\)](#)” section on page 3), the following steps in procedures throughout the *Installation and Upgrade* and *Configuration* guides for Web Conferencing can be ignored:

- All steps involving the creation, deletion, or modification of the registry keys located in HKEY_LOCAL_MACHINE\Software\Data Connection\Admin. (These keys were used for the connection to the MPWEB-Slave SQL database and for load balancing configuration.)
- All steps involving the access, configuration, backup and restore of the MPWEB-Slave (also referred to as MPWEB-Slave-#### database), as this database no longer exists. (If the database still exists after Web Conferencing 5.4(156) has been installed and started, the SQL credentials that you are using may not have sufficient privilege for the Web Conferencing master service to drop this database. In that case, a warning message in the log may invite a SQL administrator to drop this database manually.)
- All steps involving the presence or installation of the Sun Java Runtime Environment on the Web Conferencing server.
- All steps involving the Jenga, JengaTest, Servlet, or WEBI components.

Troubleshooting Information

Refer to the “Troubleshooting Cisco Unified MeetingPlace Web Conferencing” chapter of the *Configuration Guide for Cisco Unified MeetingPlace Web Conferencing Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_installation_and_configuration_guides_list.html.

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What’s New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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