



Release Notes for Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123)

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These release notes contain information on new and changed support, new and changed functionality, limitations and restrictions, and open and resolved caveats for Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123).

You can access the latest software upgrades for all versions of Cisco Unified MeetingPlace for Microsoft Outlook on the Cisco Software Center website at <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.



Note

To access the software download page, you must be logged on to Cisco.com as a registered user.

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Introduction

Cisco Unified MeetingPlace for Microsoft Outlook integrates Cisco Unified MeetingPlace with Microsoft Outlook. It simplifies Cisco Unified MeetingPlace by allowing end users to do the following tasks:

- Receive Cisco Unified MeetingPlace meeting notifications in their Outlook inbox.
- Automatically place meetings in their Outlook calendars.
- Attend meetings with a single click.
- Schedule meetings by using the familiar Outlook interface.

This product is an add-on to the Cisco Unified MeetingPlace family of products.

System Requirements

This section contains the following information:

- [Requirements for Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4, page 2](#)
- [Compatibility Information, page 2](#)

Requirements for Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4

System Requirements for Cisco Unified MeetingPlace Release 5.4 contains the most current information on Cisco Unified MeetingPlace for Microsoft Outlook requirements. The document is available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Compatibility Information

For information about the compatibility of Cisco Unified MeetingPlace for Microsoft Outlook 5.4 with other Cisco Unified MeetingPlace components, refer to *Compatibility Matrix: Cisco Unified MeetingPlace Components* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_device_support_tables_list.html.

Related Documentation

For descriptions and locations of Cisco Unified MeetingPlace documentation on Cisco.com, refer to the *Documentation Guide for Cisco Unified MeetingPlace*. The document is shipped with Cisco Unified MeetingPlace and is available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_documentation_roadmaps_list.html.

New and Changed Requirements and Support—Release 5.4(123)

This section contains information about new and changed requirements and support in the Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123) time frame only. Refer to the release notes of the applicable version for information on new and changed support with earlier versions of Cisco Unified MeetingPlace for Microsoft Outlook. Release notes for all versions of Cisco Unified MeetingPlace for Microsoft Outlook are available at

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Cisco Unified MeetingPlace for Microsoft Outlook Documentation

The section lists new product documentation available with this release.

Compatibility Matrix for Cisco Unified MeetingPlace Components

For the most current list of supported version combinations of Cisco Unified MeetingPlace Audio Server and the Cisco Unified MeetingPlace components, refer to *Compatibility Matrix: Cisco Unified MeetingPlace Components* at

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_device_support_tables_list.html.

The document replaces information in the “Cisco Unified MeetingPlace Component Compatibility Matrix” section in the “Introducing Cisco Unified MeetingPlace” chapter of the *Installation and Upgrade Guide for Cisco Unified MeetingPlace*.

New Functionality—Release 5.4(123)

There is no new functionality for Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123). See the “[Resolved Caveats—Release 5.4\(123\)](#)” section on page 6.

Refer to the release notes of the applicable version for information on new functionality in earlier versions of Cisco Unified MeetingPlace for Microsoft Outlook. Release notes for all versions of Cisco Unified MeetingPlace for Microsoft Outlook are available at

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Changed Functionality—Release 5.4(123)

There is no changed functionality for Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123). See the “[Resolved Caveats—Release 5.4\(123\)](#)” section on page 6.

Refer to the release notes of the applicable version for information on changed functionality in earlier versions of Cisco Unified MeetingPlace for Microsoft Outlook. Release notes for all versions of Cisco Unified MeetingPlace for Microsoft Outlook are available at

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Installation and Upgrade Information

This section contains the following information:

- [Installing Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4 for the First Time, page 4](#)
- [Upgrading to Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4, page 4](#)

Installing Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4 for the First Time

For instructions on installing Cisco Unified MeetingPlace for Microsoft Outlook, refer to the “Installing Cisco Unified MeetingPlace for Microsoft Outlook” chapter of the *Administration Guide for Cisco Unified MeetingPlace for Outlook Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_maintenance_guides_list.html.

Upgrading to Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4

For instructions on upgrading Cisco Unified MeetingPlace for Microsoft Outlook, refer to the “Upgrading Cisco Unified MeetingPlace for Microsoft Outlook” appendix of the *Administration Guide for Cisco Unified MeetingPlace for Outlook Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_maintenance_guides_list.html.

Limitations and Restrictions

Attendees in Different Time Zones See Incorrect Time in Notification for Recurring Meetings

When a user in one time zone sets up a recurring meeting and invites users in another time zone, the incorrect time appears in the When line of the notification. However, the time in the body of the notification is correct, and the placement on the calendar is correct.

Meeting Attachments and User Profiles

When a meeting is scheduled with attachments, users will receive the attachments in their e-mail notifications for the meeting even though the Include Attachments attribute in their user profiles is set to No (not to receive attachments with meeting notifications).

The Include Attachments attribute in user profiles is available on the MeetingTime Configure tab under Receiving Notifications.

Caveats

This section lists Severity 1, 2, and 3 caveats.

You can find the latest caveat information for Cisco Unified MeetingPlace for Microsoft Outlook version 5.4(123)—in addition to caveats of any severity for any release—by using Bug Toolkit, an online tool available for customers to query defects according to their own needs. Bug Toolkit is available at http://www.cisco.com/pegi-bin/Support/Bugtool/launch_bugtool.pl. For information on using Bug Toolkit, see the “Using Bug Toolkit” section on page 8.

**Note**

To access Bug Toolkit, you must be logged on to Cisco.com as a registered user.

This section contains caveat information for Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123) only. Refer to the release notes of the applicable version for caveat information for earlier versions of Cisco Unified MeetingPlace for Microsoft Outlook. Release notes for all versions of Cisco Unified MeetingPlace for Microsoft Outlook are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Open Caveats—Release 5.4(123)

(Caveats are listed in order by severity, then by component, then by caveat number.)

Table 1 *Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123) Open Caveats*

Caveat Number	Severity	Component	Description
CSCsb90679	2	Outlook	Outlook notification header shows incorrect meeting start time
CSCsg38157	2	Outlook	Notifications are slow on large calendar folders
CSCsb12042	3	Outlook	MPOL quits after losing connection with the Exchange server
CSCsb71073	3	Outlook	Outlook calendar shows meeting that does not exist on MeetingPlace
CSCsc55261	3	Outlook	Unable to reschedule occurrence using drag and drop
CSCsc88006	3	Outlook	Meetings in calendar are off by 1 hour during DST change
CSCsc88887	3	Outlook	Sign in page opens in MeetingPlace tab when scheduled from MP Web
CSCsd97993	3	Outlook	Hiding password required field disables password requirement
CSCsd98251	3	Outlook	Inconsistent value displayed at frequency in meeting details
CSCse19510	3	Outlook	Associated MeetingPlace meeting instance is missing information
CSCse20431	3	Outlook	CheckAvailability with password gives error message
CSCse52688	3	Outlook	Localization: Notification for video meetings are in English
CSCse54671	3	Outlook	Localization: Backend templates need to be aligned and 24 hr format
CSCse66580	3	Outlook	Outdial video endpoint option should not be displayed for future meeting
CSCse76944	3	Outlook	WebConnect rolled recurring meeting loses its subject line
CSCsf29512	3	Outlook	Time to wait before retrying parameter is not working
CSCsg21941	3	Outlook	User sees error msg when deleting recurring series with video
CSCsg29709	3	Outlook	French. MIssing meeting details on appointment tab
CSCsg29821	3	Outlook	German. Cancel notification is missing meeting details
CSCsg29953	3	Outlook	German. Invitee does not receive cancel notification
CSCsg55366	3	Outlook	JPN: <RTF> tags are written in meeting body when rescheduled

Table 1 Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123) Open Caveats (continued)

Caveat Number	Severity	Component	Description
CSCsg64203	3	Outlook	Help link gives Stale Session error
CSCsg75976	3	Outlook	Requery from check availability defaults to AIA = yes
CSCsg86945	3	Outlook	Invitee cannot attend from the MeetingPlace tab on reservationless
CSCsg94139	3	Outlook	Invitee call back number is incorrect from meeting list using IWA
CSCsh13202	3	Outlook	Call back number disappears when clicking radio button

Resolved Caveats—Release 5.4(123)

(Caveats are listed in order by severity, then by component, then by caveat number.)

Table 2 Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123) Resolved Caveats

Caveat Number	Severity	Component	Description
CSCse50841	2	outlook	Tools Options MeetingPlace missing for Language user after upgrade
CSCse54616	2	outlook	JavaScript pop up alert locks up Outlook
CSCse66971	2	outlook	JPN: Check Availability shows IE script error in case of recurring mtg
CSCsf12383	2	outlook	Outlook crash when moving MP meetings with no net connection
CSCsf29538	2	outlook	CreateDB takes an extremely long time to complete
CSCsg26684	2	outlook	Invited UK English profile user gets notification in lang of scheduler
CSCsg29934	2	outlook	Invitee sees two meetings in calendar after reschedule
CSCsg46246	2	outlook	Delegate. Manager becomes delegate after opening meeting
CSCsg46458	2	outlook	Delegate. Manager has attend info of delegate on attending reservationless
CSCsg49464	2	outlook	Delegate. Manager's credentials are overwritten with delegate's
CSCsg55343	2	outlook	JPN: Scheduler name etc are garbled in case of video meeting
CSCsg55359	2	outlook	JPN: Button label garbled on View Conflict Details dialog
CSCsg61373	2	outlook	Delegate. Delegate changes managers password
CSCsg61823	2	outlook	Delegate. Using IWA manager is prompted for Delegate's password
CSCsg62905	2	outlook	Cannot schedule reservationless meetings from Outlook
CSCsg75963	2	outlook	Delegate. Delegate has attend info of manager when using IWA
CSCsg77697	2	outlook	Delegate. Manager's outdial thinks he is the delegate
CSCsg79586	2	outlook	Delegate. Manager cannot reschedule meetings scheduled by delegate
CSCsg82325	2	outlook	Delegate. Invitee has attend information of delegate in IWA
CSCsg87121	2	outlook	Message prompts manager for delegates credential but shows his own
CSCsh87792	2	outlook	Outlook service fails to terminate after shutdown
CSCsb88152	3	outlook	Outlook shared calendar appointment missing details.
CSCse20327	3	outlook	CheckAvailability gives incorrect results
CSCse52638	3	outlook	Localization: Date format on form

Table 2 Cisco Unified MeetingPlace for Microsoft Outlook Release 5.4(123) Resolved Caveats (continued)

Caveat Number	Severity	Component	Description
CSCse52662	3	outlook	Localization: French user receives script error on opening invitation
CSCse53780	3	outlook	Localization: German Interface AIA and Try on this site.
CSCse53798	3	outlook	Localization German: Make this a MeetingPlace meeting hotkey
CSCse54626	3	outlook	Localization: results from CheckAvailability requery in english
CSCse57290	3	outlook	Localization: Issues with Portuguese hotkeys
CSCse57335	3	outlook	Localization: Portuguese 'about' link translated incorrectly
CSCse57343	3	outlook	Localization: Portuguese Allow Internet Access option translation
CSCse57351	3	outlook	Localization Portuguese date format incorrect on form
CSCse57355	3	outlook	Localization: Issues with About MeetingPlace
CSCse57385	3	outlook	Localization Portuguese, string 'conflict' not translated
CSCse57554	3	outlook	Localization Portuguese, translations on invited user's MeetingPlace tab
CSCse57573	3	outlook	Localization Portuguese, backend notification is in English
CSCse57694	3	outlook	Localization Spanish, hotkeys on form
CSCse57747	3	outlook	Localization Spanish, Make this a MeetingPlace meeting needs translation
CSCse70990	3	outlook	Check Availability script error when hiding # of callers
CSCsf04400	3	outlook	MPNotify processes messages while suspended
CSCsf98467	3	outlook	Gateway loses connection to Exchange and stops sending notifications
CSCsg08742	3	outlook	MPWEB version check
CSCsg09373	3	outlook	Enable recording text string is missing on form
CSCsg09388	3	outlook	Try on this site only text is missing on form
CSCsg09460	3	outlook	Requery from Check Availability changes frequency on form
CSCsg13713	3	outlook	Script error on opening recurring series
CSCsg26095	3	outlook	delegate changes credentials after creating meeting problems
CSCsg26105	3	outlook	manager is prompted to change delegates expired password
CSCsg26120	3	outlook	when delegates' password is changed, wrong message is shown to manager
CSCsg26161	3	outlook	manager is prompted to update delegates' expired password
CSCsg49728	3	outlook	Delegate. Manager deletes meeting but it is not removed from MeetingPlace
CSCsg55327	3	outlook	JPN: Online help link broken.
CSCsg55351	3	outlook	JPN: Japanese string garbled on Check Availability dialog title bar
CSCsg76018	3	outlook	Delegate. Recurring series shows undefined in meeting list
CSCsg77614	3	outlook	Delegate. Manager has delegate call back number
CSCsg79594	3	outlook	Delegate. Manager cannot delete meeting scheduled by delegate
CSCsg87137	3	outlook	Script error when deleting meetings
CSCsh62532	3	outlook	Clean Up MPOutlook project to point to the latest GWSIM libs

Using Bug Toolkit

To access Bug Toolkit, you need an Internet connection, web browser, and Cisco.com user ID and password. For more detailed information on using Bug Toolkit, click Help in any Bug Toolkit window.

To Use Bug Toolkit

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- Step 1** Open your web browser and go to http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.
- Step 2** Click the **Launch Bug Toolkit** link.
- Step 3** To look for information about a specific caveat, enter the ID number in the Enter Known Bug ID field. To view all caveats for a Cisco Unified MeetingPlace component, go to the “Search for Bugs in Other Cisco Software and Hardware Products” section, and enter **meetingplace** in the Product Name field.
- Step 4** In the list, select **Cisco Unified MeetingPlace**, then click **Next**.
- Step 5** On the Cisco Unified MeetingPlace search page, set options to limit your search results. You can choose any or all of the available options:
- a. Choose the applicable Cisco Unified MeetingPlace version:
 - Choose the major version for the major releases. A major release contains significant new features, enhancements, architectural changes, and/or defect fixes.
 - Choose the revision for more specific information. A revision (maintenance) release primarily contains defect fixes to address specific problems, but it may also include new features or enhancements.
 - b. Choose the applicable features or components. Make your selection from the Available list and click **Add** to place your selection in the Limit Search To list.
 - c. Enter keywords for which to search caveat titles and descriptions.
- Step 6** Click **Next**. Bug Toolkit returns a list of caveats.



Note To make queries less specific, use the All wildcard for the major version/revision, features/components, and keyword options.

- d. Choose the applicable advanced options:
 - Bug Severity—The default specifies severity levels 1 through 3.
 - Bug Status Group—Check the **Fixed** check box for resolved caveats.
 - Release Note Enclosure—The default specifies Valid Release Note Enclosure.



Note You can modify your results by submitting another query and using different criteria. You can also save your query for future use.

Documentation Updates

Omissions

This section lists new and additional information that is not included in the current Cisco Unified MeetingPlace for Microsoft Outlook documentation. The new and additional information will be incorporated in a future documentation release, or as otherwise noted.

Administration Guide for Cisco Unified MeetingPlace for Microsoft Outlook: About Using Delegates

The information in this section should be included in the “Using Cisco Unified MeetingPlace for Microsoft Outlook” chapter of the *Administration Guide for Cisco Unified MeetingPlace for Microsoft Outlook*. This information applies only if you use delegates to set up meetings.

About Using Delegates

Delegates can set up meetings on behalf of other users by using Cisco Unified MeetingPlace for Microsoft Outlook. Note the following considerations:

- You must install the most recent version of Cisco Unified MeetingPlace for Microsoft Outlook to use delegates.
- If delegates will use Cisco Unified MeetingPlace for Microsoft Outlook to schedule Cisco Unified MeetingPlace meetings on behalf of other users, then both the delegates and the users on whose behalf the delegates schedule meetings must have the Cisco Unified MeetingPlace for Microsoft Outlook client software installed.
- The user who requests the meeting must have all personal information entered in Outlook on the Tools > Options > MeetingPlace tab. Otherwise, the settings for the delegate will appear when the user opens the meeting.
- If the delegate changes his or her password after scheduling a meeting on behalf of a user, the following limitations apply:
 - The user cannot reschedule the meeting without entering the new delegate password. If the user does not enter the new password, the user can still attend the meeting.
 - The user cannot delete the meeting without entering the new delegate password.
 - The user cannot reschedule the meeting in the calendar by dragging and dropping the meeting.
- If the password for the delegate has expired but has not yet been changed after scheduling a meeting on behalf of a user, the following limitations apply:
 - The user cannot reschedule the meeting in the calendar by dragging and dropping the meeting.
 - The user will be prompted to enter a new password when attempting to open the first meeting. The new password that the user enters will not be retained. The delegate must open a meeting and change the password to prevent this issue.
 - The user cannot reschedule the meeting. The user can still attend the meeting.
 - The user cannot delete the meeting.
- Reservationless meetings will use the reservationless ID for the delegate. Only the delegate can bring the meeting to order.
- Meetings that the delegate sets up will appear in the calendar in the language that the delegate is configured to use.

Administration Guide for Cisco Unified MeetingPlace for Microsoft Outlook: Integrated Windows Authentication

The information in this section should be added to the “Integrated Windows Authentication” section of the “Configuring and Managing Cisco Unified MeetingPlace for Microsoft Outlook” chapter of the *Administration Guide for Cisco Unified MeetingPlace for Microsoft Outlook*.

If you checked **Use Integrated Windows authentication** in the “Logins Tab” section on page 3-4, do the following:

1. Update your registry by following these steps:
 - a. On your PC start menu, click **Run...**
 - b. Enter **regedit**.
 - c. Navigate to HKEY_LOCAL_MACHINE\SOFTWARE\Latitude\MeetingPlace WebPublisher\MPAgent.
 - d. In the right pane, highlight and right-click **RemoteUserAllowed**.
 - e. Set the value to 1.
 - f. Click **OK**.
2. Enable anonymous access by following these steps:
 - a. On your PC start menu, go to **Programs > Administrative Tools > Computer Management**.
 - b. Select **Services & Applications > Internet Information Services > Web Sites > Default Web Site > MPWEB > Scripts**.
 - c. Highlight mpoutlook.asp and right-click.
 - d. In the Properties dialog box, select the **File Security** tab.
 - e. Under Authentication and access control, click **Edit**.
 - f. Check **Enable anonymous access**.
 - g. Click **OK**.
3. Restart the web conferencing services but following these steps:
 - a. On your PC start menu, go to **Programs > Administrative Tools > Services**.
 - b. Highlight **Cisco Unified MeetingPlace Web Conferencing**.
 - c. Right-click and select **Restart**.
4. In Cisco Unified MeetingPlace, go to **Administration > Web Server**. Enable web server authentication by setting Trust Web Server Authentication to **Yes**.

Errors

This section lists incorrect information that was included in the Cisco Unified MeetingPlace for Microsoft Outlook documentation.

Administration Guide for Cisco Unified MeetingPlace for Microsoft Outlook: Notification Items

On page A-4, change [Internal CTA] to [InternalCTA]. The correct row should be as follows:

Name	Tag for Notifications for Meetings That Are Scheduled in Cisco Unified MeetingPlace for Outlook (.rtf Files)	Tag for Notifications for Meetings That Are Scheduled in Cisco Unified MeetingPlace Web Conferencing or MeetingTime (.tpl Files)	Description
This tag is not intended to have a label.	[InternalCTA]	<!--#Cisco AttendConference -->	<p>Inserts a click-to-attend link (a URL that meeting attendees can click to immediately join the meeting.)</p> <p>These tags require Cisco Unified MeetingPlace Web Conferencing.</p> <p>These tags draw information from the Web Host Name and External Web Host Name fields in the Notification Options tab in the ConfigClient utility.</p>

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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