



Using Video

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About Video Conversations

The following information applies to video conversations:

- You can use video during two-party calls, but not during conference calls.
- To view incoming video, you do not need a camera.
- If you use video, people who do not have a video camera may see your image, even though you cannot see them.
- Caller and callee can each decide whether to use video, or to use audio only.
- Requirements apply. See the [“Before You Use Video”](#) section on page 3-2.

You can view video images in conversations with any of the following users:

- People who use Cisco Unified Personal Communicator and are set up to use video
- People who use Cisco Unified Video Advantage 2.0
- People who use Cisco Unified IP Phone model 7985

Before You Use Video

In order to transmit your video image:

- You must be set up to use video. See the [“Setting Up Your Camera” section on page 1-4](#).
- Your camera must be plugged in.
- Your active phone must be your soft phone.
- If you are adding video to a call, the active call must not be a conference call.
- You should verify that your video camera is operating correctly. See the [“Previewing Your Video Image” section on page 3-2](#).

Related Topics

- [About Video Conversations, page 3-1](#)

Previewing Your Video Image

To see your video image:

- Choose **Window > Show Camera Preview**.

If you do not see your image, see the [“Problems with Video” section on page 10-6](#).

Related Topics

- [Working With Video Conversations In Progress, page 3-4](#)

Starting Video Conversations

For general information about video conversations, see the [“About Video Conversations”](#) section on page 3-1.

Procedure

- Step 1** Make sure you are ready to use video. See the [“Before You Use Video”](#) section on page 3-2.
- Step 2** Perform one of the following procedures:

From	Do This
Any list in the console	<ul style="list-style-type: none"> • Click a name or entry, then: <ul style="list-style-type: none"> – Click the Place a Video Call button at the bottom of the console. – Choose Contacts > Place Video Call. • Control-click a name and choose Place Video Call. • Start an audio call using any procedure in the “Starting Audio Conversations” section on page 2-2, then add video using the procedure in the “Adding Video to Conversations” section on page 3-3.

Adding Video to Conversations

For general information about video conversations, see the [“About Video Conversations”](#) section on page 3-1.

Procedure

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- Step 1** Make sure you are ready to use video. See the [“Before You Use Video”](#) section on page 3-2.
- Step 2** In the active conversation window:
- Click the Actions button, then choose **Add/Remove Video**.
- Or make sure the conversation window is active, then choose **Conversation > Add/Remove Video**.
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Responding to Requests to Add Video to Conversations

During a conversation, if the other person on the call adds video, buttons will appear in the conversation window. You can choose whether to add video:

To Do This	Click This Button
View the video image of the other person and let the other person view your image.	Accept Two-Way Video
View the video image of the other person but not let the other person view your image.	Receive Video Only
Not add video to the conversation. (You might choose this option if you are accessing the network remotely using a slow connection.)	Continue with Audio Only

Working With Video Conversations In Progress

Information about audio conversations in progress applies also to video calls. See the [“Working With Conversations In Progress”](#) section on page 2-9.

By default, your image appears as a picture-in-picture inside the larger window that shows the image of the other person.

A pulsating video icon in the conversation window indicates that your video image is being transmitted.

To Do This	Do This
Move your own image to a different corner of the window.	Click and drag the picture-in-picture to the location you want it. It will snap to a corner.
Make your picture-in-picture image smaller or larger.	Control-click your image and choose a size.
View your image in a separate window.	Control-click the image and choose Detach Preview .
Move your separate image back to the picture-in-picture window	Click the (x) in the title bar of your separate image to close the window.

Removing Video from a Conversation

If you are in an audio-and-video conversation, you can return the conversation to audio-only without ending the conversation.

Use one of the following methods:

- Make sure the conversation window is active, then choose **Conversation > Add/Remove Video**.
- In the active conversation window, click the **Action** button and choose **Add/Remove Video**.

