



# CHAPTER 10

## Configuring External Product Interfaces

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This chapter explains how to configure external product interfaces. It contains the following sections:

- [Understanding External Product Interfaces, page 10-1](#)
- [CSA MC, page 10-1](#)
- [External Product Interface Issues, page 10-3](#)
- [Configuring CSA MC to Support the IPS Interface, page 10-3](#)
- [Adding External Product Interfaces and Posture ACLs, page 10-4](#)
- [Troubleshooting External Product Interfaces, page 10-8](#)

### Understanding External Product Interfaces

The external product interface is designed to receive and process information from external security and management products. These external security and management products collect information that can be used to automatically enhance the sensor configuration information. For example, the types of information that can be received from external products include host profiles (the host OS configuration, application configuration, and security posture) and IP addresses that have been identified as causing malicious network activity.



**Note**

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In IPS 6.0, you can only add interfaces to the CSA MC.

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### CSA MC

CSA MC enforces a security policy on network hosts. It has two components:

- Agents that reside on and protect network hosts.
- Management Console (MC)—An application that manages agents. It downloads security policy updates to agents and uploads operational information from agents.

CSA MC receives host posture information from the CSA agents it manages. It also maintains a watch list of IP addresses that it has determined should be quarantined from the network.

CSA MC sends two types of events to the sensor—host posture events and quarantined IP address events.

Host posture events (called imported OS identifications in IPS) contain the following information:

- Unique host ID assigned by CSA MC
- CSA agent status
- Host system hostname
- Set of IP addresses enabled on the host
- CSA software version
- CSA polling status
- CSA test mode status
- NAC posture

For example, when an OS-specific signature fires whose target is running that OS, the attack is highly relevant and the response should be greater. If the target OS is different, then the attack is less relevant and the response may be less critical. The signature attack relevance rating is adjusted for this host.

The quarantined host events (called the watch list in IPS) contain the following information:

- IP address
- Reason for the quarantine
- Protocol associated with a rule violation (TCP, UDP, or ICMP)
- Indicator of whether a rule-based violation was associated with an established session or a UDP packet.

For example, if a signature fires that lists one of these hosts as the attacker, it is presumed to be that much more serious. The risk rating is increased for this host. The magnitude of the increase depends on what caused the host to be quarantined.

The sensor uses the information from these events to determine the risk rating increase based on the information in the event and the risk rating configuration settings for host postures and quarantined IP addresses.

**Note**

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The host posture and watch list IP address information is not associated with a virtual sensor, but is treated as global information.

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Secure communications between CSA MC and the IPS sensor are maintained through SSL/TLS. The sensor initiates SSL/TLS communications with CSA MC. This communication is mutually authenticated. CSA MC authenticates by providing X.509 certificates. The sensor uses username/password authentication.

**Note**

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You can only enable two CSA MC interfaces.

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**Caution**

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You must add the CSA MC as a trusted host so the sensor can communicate with it. For more information, see [Adding TLS Trusted Hosts, page 4-43](#).

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# External Product Interface Issues

When the external product interface receives host posture and quarantine events, the following issues can arise:

- The sensor can store only a certain number of host records.
  - If the number of records exceeds 10,000, subsequent records are dropped.
  - If the 10,000 limit is reached and then it drops to below 9900, new records are no longer dropped.
- Hosts can change an IP address or appear to use the IP address of another host, for example, because of DHCP lease expiration or movement in a wireless network.

In the case of an IP address conflict, the sensor presumes the most recent host posture event to be the most accurate.

- A network can include overlapping IP address ranges in different VLANs, but host postures do not include VLAN ID information.

You can configure the sensor to ignore specified address ranges.

- A host can be unreachable from the CSA MC because it is behind a firewall.  
You can exclude unreachable hosts.
- The CSA MC event server allows up to ten open subscriptions by default. You can change this value.  
You must have an Administrative account and password to open subscriptions.
- CSA data is not virtualized; it is treated globally by the sensor.
- Host posture OS and IP addresses are integrated into passive OS fingerprinting storage. You can view them as imported OS profiles.
- You cannot see the quarantined hosts.
- The sensor must recognize each CSA MC host X.509 certificate. You must add them as a trusted host.
- You can configure a maximum of two external product devices.

## For More Information

- For more information on OS maps and identifications, see [Adding, Editing, Deleting, and Moving Configured OS Maps, page 8-24](#) and [Displaying and Clearing OS Identifications, page 8-27](#).
- For more information on adding remote hosts as trusted hosts, see [Adding TLS Trusted Hosts, page 4-43](#).

## Configuring CSA MC to Support the IPS Interface

You must configure CSA MC to send host posture events and quarantined IP address events to the sensor.



### Note

For more detailed information about host posture events and quarantined IP address events, refer to [Using Management Center for Cisco Security Agents 5.1](#).

To configure CSA MC to support IPS interfaces, follow these steps:

**Step 1** Choose **Events > Status Summary**.

**Step 2** In the Network Status section, click **No** beside **Host history collection enabled**.

A popup window appears.

**Step 3** Click **Enable**.



**Note** Host history collection is enabled globally for the system. This feature is disabled by default because the MC log file tends to fill quickly when it is turned on.

**Step 4** Choose **Systems > Groups** and create a new group (with no hosts) to use in conjunction with Administrator account you will next create.

**Step 5** Choose **Maintenance > Administrators > Account Management** to create a new CSA MC Administrator account to provide IPS access to the MC system.

**Step 6** Create a new Administrator account with the role of **Monitor**.

This maintains the security of the MC by not allowing this new account to have Configure privileges.

Remember the username and password for this Administrator account because you need them to configure external product interfaces on the sensor.

**Step 7** Choose **Maintenance > Administrators > Access Control** to further limit this Administrator account.

**Step 8** In the Access Control window, select the Administrator you created and select the group you created.



**Note** When you save this configuration, you further limit the MC access of this new Administrator account with the purpose of maintaining security on CSA MC.

## Adding External Product Interfaces and Posture ACLs



### Caution

In IPS 6.0, the only external product interfaces you can add are CSA MC interfaces. IPS 6.0 supports two CSA MC interfaces.

Use the **cisco-security-agents-mc-settings ip-address** command in service external product interfaces submode to add CSA MC as an external product interface.

The following options apply:

- **enabled {yes | no}**—Enables/disables the receipt of information from CSA MC.
- **host-posture-settings**—Specifies how host postures received from CSA MC are handled.
  - **allow-unreachable-postures {yes | no}**—Allow postures for hosts that are not reachable by CSA MC.
 

A host is not reachable if CSA MC cannot establish a connection with the host on any IP addresses in the posture of the host. This option is useful in filtering the postures whose IP addresses may not be visible to the IPS or may be duplicated across the network. This filter is most applicable in network topologies where hosts that are not reachable by CSA MC are also not reachable by the IPS, for example if the IPS and CSA MC are on the same network segment.
  - **enabled {yes | no}**—Enables/disables receipt of host postures from CSA MC.
  - **posture-acls {edit | insert | move} name1 {begin | end | inactive | before | after}**—List of permitted or denied posture addresses.
 

This command provides a mechanism for filtering postures that have IP addresses that may not be visible to the IPS or may be duplicated across the network.
  - **action {permit | deny}**—Permit or deny postures that match the specified network address.
  - **network-address address**—The network address, in the form x.x.x.x/nn, for postures to be permitted or denied.
- **password**—The password used to log in to CSA MC.
- **port**—The TCP port to connect to on CSA MC. The valid range is 1-65535. The default is 443.
- **username**—The username used to log in to CSA MC.
- **watchlist-address-settings**—Specifies how watch listed addresses received from CSA MC are handled.
  - **enabled {yes | no}**—Enables/disables receipt of watch list addresses from CSA MC.
  - **manual-rr-increase**—The number added to an event risk rating because the attacker has been manually watch-listed by CSA MC. The valid range is 0 to 35. The default is 25.
  - **packet-rr-increase**—The number added to an event risk rating because the attacker has been watch listed by CSA MC because of a sessionless packet-based policy violation. The valid range is 0 to 35. The default is 10.
  - **session-rr-increase**—The number added to an event risk rating because the attacker has been watch-listed by CSA MC because of a session-based policy violation. The valid range is 0 to 35. The default is 25.



**Note**

Make sure you add the external product as a trusted host so the sensor can communicate with it.

To add external product interfaces, follow these steps:

**Step 1** Log in to the CLI using an account with Administrator privileges.

**Step 2** Enter external product interfaces submode:

```
sensor# configure terminal
sensor(config)# service external-product-interface
```

**Step 3** Add the CSA MC interface:

```
sensor(config-ext)# cisco-security-agents-mc-settings 10.89.146.25
sensor(config-ext-cis)#
```

**Step 4** Enable receipt of information from CSA MC:

```
sensor(config-ext-cis)# enabled yes
```

**Step 5** To change the default port setting:

```
sensor(config-ext-cis)# port 80
```

**Step 6** Configure the login settings:**a.** Enter the username:

```
sensor(config-ext-cis)# username jsmith
```

**b.** Enter and confirm the password:

```
sensor(config-ext-cis)# password
Enter password[]: *****
Re-enter password: *****
sensor(config-ext-cis)#
```




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**Note** Steps 7 through 10 are optional. If you do not perform Steps 7 through 10, the default values are used receive all of the CSA MC information with no filters applied.

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**Step 7** (Optional) Configure the watch list settings:**a.** Allow the watch list information to be passed from the external product to the sensor:

```
sensor(config-ext-cis-wat)# enabled yes
```




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**Note** If you do not enable the watch list, the watch list information received from a CSA MC is deleted.

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**b.** To change the percentage of the manual watch list risk rating from the default of 25:

```
sensor(config-ext-cis-wat)# manual-rr-increase 30
```

**c.** To change the percentage of the session-based watch list risk rating from the default of 25:

```
sensor(config-ext-cis-wat)# session-rr-increase 30
```

**d.** To change the percentage of the packet-based watch list risk rating from the default of 10:

```
sensor(config-ext-cis-wat)# packet-rr-increase 20
```

**Step 8** (Optional) Allow the host posture information to be passed from the external product to the sensor:

```
sensor(config-ext-cis)# host-posture-settings
sensor(config-ext-cis-hos)# enabled yes
```




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**Note** If you do not enable the host posture information, the host posture information received from a CSA MC is deleted.

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- Step 9** (Optional) Allow the host posture information from unreachable hosts to be passed from the external product to the sensor:

```
sensor(config-ext-cis-hos)# allow-unreachable-postures yes
```



**Note** A host is not reachable if CSA MC cannot establish a connection with the host on any of the IP addresses in the posture of the host. This option is useful in filtering the postures whose IP addresses may not be visible to the IPS or may be duplicated across the network. This filter is most applicable in network topologies where hosts that are not reachable by CSA MC are also not reachable by the IPS, for example if the IPS and CSA MC are on the same network segment.

- Step 10** Configure a posture ACL:

- a. Add the posture ACL into the ACL list:

```
sensor(config-ext-cis-hos)# posture-acls insert name1 begin  
sensor(config-ext-cis-hos-pos)#
```



**Note** Posture ACLs are network address ranges for which host postures are allowed or denied. Use posture ACLs to filter postures that have IP addresses that may not be visible to the IPS or may be duplicated across the network.

- b. Enter the network address the posture ACL will use:

```
sensor(config-ext-cis-hos-pos)# network-address 171.171.171.0/24
```

- c. Choose the action (deny or permit) the posture ACL will take:

```
sensor(config-ext-cis-hos-pos)# action permit
```

- Step 11** Verify the settings:

```
sensor(config-ext-cis-hos-pos)# exit  
sensor(config-ext-cis-hos)# exit  
sensor(config-ext-cis)# exit  
sensor(config-ext)# show settings  
cisco-security-agents-mc-settings (min: 0, max: 2, current: 1)  
-----  
ip-address: 10.89.146.25  
-----  
interface-type: extended-sdee <protected>  
enabled: yes default: yes  
url: /csamc50/sdee-server <protected>  
port: 80 default: 443  
use-ssl  
-----  
always-yes: yes <protected>  
-----  
username: jsmith  
password: <hidden>  
host-posture-settings  
-----  
enabled: yes default: yes  
allow-unreachable-postures: yes default: yes  
posture-acls (ordered min: 0, max: 10, current: 1 - 1 active, 0 inactive)  
-----  
ACTIVE list-contents  
-----  
NAME: name1
```

```

-----
network-address: 171.171.171.0/24
action: permit
-----
-----
watchlist-address-settings
-----
enabled: yes default: yes
manual-rr-increase: 30 default: 25
session-rr-increase: 30 default: 25
packet-rr-increase: 20 default: 10
-----
-----
sensor(config-ext)#

```

**Step 12** Exit external product interface submode:

```

sensor(config-ext)# exit
Apply Changes:[yes]:

```

**Step 13** Press **Enter** to apply the changes or enter **no** to discard them.

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#### For More Information

For the procedure for adding remote hosts to the TLS trusted hosts list, see [Adding TLS Trusted Hosts, page 4-43](#).

## Troubleshooting External Product Interfaces

To troubleshoot external product interfaces, check the following:

- Make sure the interface is active by checking the output from the **show statistics external-product-interface** command in the CLI or by choosing **IDM Monitor >Statistics** in IDM. Check the Interface state line in the response.
- Make sure you have added the CSA MC IP address to the trusted hosts. If you forgot to add it, add it, wait a few minutes and then check again.
- Confirm subscription login information by opening and closing a subscription on CSA MC using the browser.
- Check Event Store for CSA subscription errors.

#### For More Information

- For information on adding a trusted host, see [Adding TLS Trusted Hosts, page 4-43](#).
- For more information viewing event errors, see [Displaying Events, page 8-35](#).