



## Preface

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This manual describes CiscoWorks QoS Policy Manager 4.0 and provides instructions for using it.

## Audience

This manual is for network architects and designers, network administrators, network management consultants, and integration partners.

To use QoS Policy Manager, you should have a basic understanding of network management, TCP/IP, and the configuration of your network. You should also know how to use the Windows 2003 and Solaris (8 or 9) operating systems on your QPM server.

## Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	<b>boldface</b> font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	<b>boldface screen</b> font

Item	Convention
Variables you enter	<i>italic screen font</i>
Menu items and button names	<b>boldface font</b>
Selecting a menu item in paragraphs	<b>Option &gt; Network Preferences</b>

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

## Product Documentation

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

You can find product information, including documentation, at this URL on Cisco.com:

<http://www.cisco.com/en/US/products/sw/cscowork/ps2064/index.html>

[Table 1](#) describes the product documentation that is available with QPM 4.0.

**Table 1**      **Product Documentation**

Document Title	Available Formats
<i>Release Notes for CiscoWorks QoS Policy Manager 4.0 on Windows</i>	<ul style="list-style-type: none"> <li>• PDF on the product DVD.</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_release_notes_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_release_notes_list.html</a></li> </ul>
<i>Release Notes for CiscoWorks QoS Policy Manager 4.0 on Solaris</i>	<ul style="list-style-type: none"> <li>• PDF on the product DVD.</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_release_notes_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_release_notes_list.html</a></li> </ul>
<i>Quick Start Guide for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> <li>• Printed document included with the product.</li> <li>• PDF on the product DVD</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>
<i>Installation Guide for QoS Policy Manager 4.0 on Solaris</i>	<ul style="list-style-type: none"> <li>• PDF on the product DVD.</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>
<i>Installation Guide for QoS Policy Manager 4.0 on Windows</i>	<ul style="list-style-type: none"> <li>• PDF on the product DVD</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>
<i>Getting Started Guide for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> <li>• PDF on the product DVD and from the CiscoWorks QoS Policy Manager online help.</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>

**Table 1**      **Product Documentation (continued)**

Document Title	Available Formats
<i>User Guide for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> <li>• PDF on the product DVD and from the CiscoWorks QoS Policy Manager online help.</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_user_guide_list.html</a></li> </ul>
<i>Readme for CiscoWorks CS 3.0.5 with QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> <li>• PDF on the product DVD</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>
<i>Supported Devices for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_device_support_tables_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_device_support_tables_list.html</a></li> </ul>
Context-sensitive Online Help	<ul style="list-style-type: none"> <li>• Select an option from the navigation tree, then click <b>Help</b>.</li> <li>• Click the Help button in the dialog box.</li> </ul>

## Related Documentation



### Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 2](#) describes the related documentation that is available.

**Table 2**      **Related Documentation**

Document Title	Available Formats
<i>Installation and Setup Guide for CiscoWorks Common Services 3.0.5 on Windows</i>	<ul style="list-style-type: none"> <li>• PDF on the QPM 4.0 DVD.</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod_installation_guides_list.html</a></li> </ul>
<i>Installation and Setup Guide for CiscoWorks Common Services 3.0.5 on Solaris</i>	<ul style="list-style-type: none"> <li>• PDF on the QPM 4.0 DVD</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps3996/prod_installation_guides_list.html</a></li> </ul>
<i>User Guide for CiscoWorks Common Services 3.0.5</i>	<ul style="list-style-type: none"> <li>• PDF on the QPM 4.0 DVD</li> <li>• On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html</a></li> </ul>

## Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

