



Cisco uBR 3x10 RF Switch Documentation Guide, License and Warranty

Product Documentation Set

Your product shipped with a minimal set of printed documentation. The printed documentation provides enough information for you to install and initially configure your product. Additional product documentation (user guides, configuration manuals, and so forth) is available on Cisco.com.

The following is a list of the documentation that shipped with your product:

- Quick Start Guide—*Cisco uBR 3x10 RF Switch Hardware Installation Guide*
<http://www.cisco.com/en/US/docs/cable/rfswitch/ubr3x10/installation/guide/icg.html>
- Quick Start Guide—*Rack-Mounting the Cisco uBR 3x10 RF Switch with the Cisco uBR7246VXR CMTS*
<http://www.cisco.com/en/US/docs/cable/rfswitch/ubr3x10/installation/guide/instal03.html#wp1061690>
- Quick Start Guide—*Rack-Mounting the Cisco uBR 3x10 RF Switch with the Cisco uBR10012 CMTS*
<http://www.cisco.com/en/US/docs/cable/rfswitch/ubr3x10/installation/guide/instal03.html#wp1020247>
- Quick Start Guide—*Cabling the Cisco uBR 3x10 RF Switch*
<http://www.cisco.com/en/US/docs/cable/rfswitch/ubr3x10/installation/guide/cablvr.html>
- *Regulatory Compliance and Safety Information for the Cisco RF Switch*
<http://www.cisco.com/en/US/docs/cable/rfswitch/ubr3x10/regulatory/compliance/swrcsi03.html>

You can access each document URL at <http://www.cisco.com> on the World Wide Web.



Related Product Documentation

The following list includes documentation related to your product. These documents were not shipped with your product, but you can access them by using the listed URLs.

- *Cisco uBR 3x10 RF Switch Hardware Installation and Cabling Guide*
<http://www.cisco.com/en/US/docs/cable/rfswitch/ubr3x10/installation/guide/icg.html>
- Quick Start Guide—*Cisco uBR7246VXR Universal Broadband Router Hardware Installation Guide*
<http://www.cisco.com/en/US/docs/cable/cmts/ubr7200/ubr7246vxr/quick/start/ub72qsg.html>
- Quick Start Guide—*Cisco uBR10012 Universal Broadband Router Hardware Installation Guide*
https://www.cisco.com/en/US/docs/cable/cmts/ubr10012/quick/start/10kqsg_2.html
- *Cisco uBR7200 Universal Broadband Router Hardware Installation Guide*
http://www.cisco.com/en/US/products/hw/cable/ps2217/prod_installation_guides_list.html
- *Cisco uBR10012 Universal Broadband Router Hardware Installation Guide*
<http://www.cisco.com/en/US/docs/cable/cmts/ubr10012/installation/guide/hig.html>
- Field-replaceable unit (FRU) documentation for the Cisco uBR7246VXR universal broadband router
<http://www.cisco.com/en/US/docs/cable/cmts/ubr7200/installation/4848pwra.html#wp8984>
- FRU documentation for the Cisco uBR10012 universal broadband router
<http://www.cisco.com/en/US/docs/cable/cmts/ubr10012/installation/guide/u10kov.html#wp1092802>

Cisco One-Year Limited Hardware Warranty Terms

There are special terms applicable to your hardware warranty and various services that you can use during the warranty period. Your formal Warranty Statement, including the warranties and license agreements applicable to Cisco software, is available on Cisco.com. Follow these steps to access and download the *Cisco Information Packet* and your warranty and license agreements from Cisco.com.

1. Launch your browser, and go to this URL:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

The Warranties and License Agreements page appears.

2. To read the *Cisco Information Packet*, follow these steps:

- a. Click the **Information Packet Number** field, and make sure that the part number 78-5235-03A0 is highlighted.
- b. Select the language in which you would like to read the document.
- c. Click **Go**.

The Cisco Limited Warranty and Software License page from the Information Packet appears.

- d. Read the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).

**Note**

You must have Adobe Acrobat Reader to view and print PDF files. You can download the reader from Adobe's website: <http://www.adobe.com>

3. To read translated and localized warranty information about your product, follow these steps:
 - a. Enter this part number in the Warranty Document Number field:
78-10747-01C0
 - b. Select the language in which you would like to view the document.
 - c. Click **Go**.
The Cisco warranty page appears.
 - d. Read the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).

You can also contact the Cisco service and support website for assistance:

<http://www.cisco.com/cisco/web/support/index.html>.

Duration of Hardware Warranty

One (1) Year

Replacement, Repair, or Refund Policy for Hardware

Cisco or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of a Return Materials Authorization (RMA) request. Actual delivery times can vary, depending on the customer location.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

To Receive a Return Materials Authorization (RMA) Number

Contact the company from whom you purchased the product. If you purchased the product directly from Cisco, contact your Cisco Sales and Service Representative.

Complete the information below, and keep it for reference.

Company product purchased from	
Company telephone number	
Product model number	
Product serial number	
Maintenance contract number	

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as an RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

This document is to be used in conjunction with the documents listed in the “[Related Product Documentation](#)” section.

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